

# PhoneAid Communications Corp.

3200 Gulf Breeze Pkwy  
Gulf Breeze, FL 32563

Phone: (850) 602-9494  
Fax No: (850) 602-9493

9/6/2011

Jeff Derouen, Executive Director  
Kentucky Public Service Commission  
211 Sower Blvd.  
PO Box 615  
Frankfort, KY 40602

RECEIVED

SEP 13 2011

PUBLIC SERVICE  
COMMISSION

RE: Administrative Case No. 360

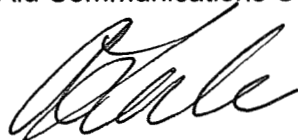
Dear Mr. Derouen,

Please find enclosed the original and 4 copies of the updated certification and results of our annual Lifeline audit. We will continue sending updates every 30 days, as required by Administrative Case No. 360.

Please date stamp and return one copy in the enclosed self-addressed, stamped envelope. Please call me with any questions you may have at 901-415-1743 or email me at [regulatory@freephoneaid.com](mailto:regulatory@freephoneaid.com).

Sincerely,

PhoneAid Communications Corp.



Angela Lemke  
CEO/President

Enclosure

PhoneAid Communications Corp.  
2011 Annual Lifeline Recertification Audit Update

This filing is to certify that Free PhoneAid has procedures in place to verify the continued eligibility of its Lifeline customers.

I am an officer of Free PhoneAid Corp. I am authorized to make this certification for the study area listed below.

Company Name: PhoneAid Communications Corp.  
Total number of customers surveyed: 236  
Total number of customers still active as of 9/1/2011: 211  
Total number of active customers found ineligible: 1  
Total number of active customers who did not respond to survey: 36

Sincerely,

Angela Lemke  
CEO/President  
Phone Aid Communications Corp.