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August 16, 2011

RECEIVED

Jeff Derouen, Executive Director
Kentucky Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, KY 40602

AUG 17 2011

PUBLIC SERVICE
COMMISSION

RE: Administrative Case No. 360
Audit to verify eligibility of participants in the Lifeline program

Dear Jeff Derouen:

This letter is to certify that Mountain Rural Telephone Cooperative Corporation, Inc. has procedures in place to verify the continued eligibility of a statistically valid random sample / total canvass of its Lifeline customers. The results are provided in the chart below.

I am the General Manager of the Mountain Rural Telephone Cooperative Corporation, Inc. I am authorized to make this certification for Mountain Rural Telephone Cooperative Corporation, Inc. Service Area.

| Number of Lifeline Customers Surveyed | Number of Lifeline Customers Found to be Ineligible |
|--------------------------------------------------------------------------------------------|-----------------------------------------------------|
| 2,274* | 211 |
| *Total Canvass for 2011 – 1,826 verified electronically by State and 237 verified manually | |

Thank you,

W. A. Gillum
General Manager

