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PUBLIC SERVICE
COMMISSION

August 3, 2011

Mr. Jeff Derouen
Executive Director
Kentucky Public Utilities Staff
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

RE: An Inquiry into Universal Service and Funding Issues
Administrative Case No. 360

Dear Mr. Derouen:

On May 24, 2007, the Kentucky Public Service Commission ("Commission") determined that eligible telecommunications carriers ("ETCs") must annually verify the continued eligibility of their entire Lifeline customer base and submit the results of this annual audit to the Commission each year no later than August 15th. In accordance with this requirement, New Cingular Wireless PCS, LLC d/b/a AT&T Mobility ("AT&T Mobility") hereby submits its annual Lifeline verification results.

Lifeline Subscribers	60 ¹
Customers found to be ineligible since Lifeline mailing	14 ²
Customers who have not responded	9 ³
Customers who provided documentation of eligibility	37

¹ As of March 2011, when AT&T Mobility performed its annual verification, AT&T Mobility had 60 Lifeline subscribers.

² One customer cancelled to switch to Landline lifeline, one customer cancelled due to non-use and one customer cancelled due to non-payment, six customers did not send in proper documentation and five customers changed their plan to a non-Lifeline calling plan.

³ Although AT&T Mobility left two voice messages reminding customers to mail back the self-certifications or to call AT&T Mobility's dedicated Lifeline Call Center if the customers had questions, nine customers did not return their self-certifications with proof of continued eligibility. Therefore, AT&T Mobility will terminate the Lifeline benefit to these customers.

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If there are any questions regarding the annual Lifeline verification, please contact the undersigned or Ann Bornholdt at 405.529.8885.

Sincerely,



Mary K. Keyer

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