Case No. 2026-00325

From: Ronald Wolford Blair [redacted]
Sent: Monday, November 2, 2026 2:29 PM
To: PSC Executive Director <PSCED@ky.gov>
Cc: Kathleen Blair [redacted]
Subject: Formal Complaint Form Submittal

RECEIVED
NOV 02 2026
PUBLIC SERVICE COMMISSION

Thank you!

Ronald W. Blair
628 Andover Village Place
Lexington, KY 40509

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMISSION

In the matter of:

RONALD W. BLAIR
(Your Full Name) COMPLAINTANT

VS.

KENTUCKY AMERICAN WATER
(Name of Utility) DEFENDANT

COMPLAINT

The complaint of RONALD W. BLAIR (Your Full Name) respectfully shows:

(a) RONALD W. BLAIR
(Your Full Name)
628 ANDOVER VILLAGE PLACE LEXINGTON, KY 40509
[redacted]

(b) KENTUCKY AMERICAN WATER
(Name of Utility)
2300 RICHMOND ROAD LEXINGTON, KY 40502
(Address of Utility)

(c) That: ON OCTOBER 14, 2025 THE WATER PRESSURE GOING INTO OUR
(Describe here, attaching additional sheets if necessary, the specific act, fully and clearly, HOME WAS SO HIGH IT BROKE THE BARBS SEAL ON THE MASTER
or facts that are the reason and basis for the complaint.) BATHROOM FAUCET. WATER POURED OUT DAMAGING THE FLOORING IN THE BATHROOM AND BEDROOM, AND THE FINISHED BASEMENT BELOW, WALLS, CEILING AND FLOORING/CARPET. THE WATER ALSO WENT DOWN THE REGISTER INTO THE FURNACE, DESTROYING THE HEAT ELEMENT AND REQUIRING WE REPLACE THE FURNACE AT OUR EXPENSE.

RONALD W. BLAIR vs KENTUCKY AMERICAN WATER

ELI CAMPBELL, LICENSED PLUMBER, ASSESSED THE WATER PRESSURE INTO THE HOME WITH A GAUGE, THE PSI GAUGE READ 165 PSI, WAY ABOVE THE SAFE LIMIT. THE INCIDENT OCCURED NOT LONG AFTER THE WATER COMPANY REPLACED THE VALVES AT THE STREET/CURB. THE RESTORATION TOOK 6 MONTHS AND THOUSANDS OF DOLLARS OUT OF POCKET, ENCLUDING REPLACEMENT OF THE FURNACE AND AN INCREASE IN OUR HOMEOWNER INSURANCE PREMIUM

Wherefore, complainant asks THAT KENTUCKY AMERICAN WATER
(Specifically state the relief desired.)
COMPANY BE ACCOUNTABLE FOR THE HIGH PSI OF THE WATER PRESSURE INTO OUR HOME THAT CAUSED THE SEAL ON THE FAUCET TO CRACK RESULTING IN THE FLOODING AND WATER DAMAGE TO OUR HOME,

Dated at Lexington (Your City) Kentucky, this 1st day of November (Month), 2026.

R W Blair
(Your Signature*)

(Name and Address of Attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.







Kind Regards,

Ron

Ronald Wolford Blair
Author of the Award Winning Book:
Wild Wolf:
The Great Civil War Rivalry

CEO, Wild Wolf, LLC
Wild Wolf Kentucky Bourbon:
A taste of history

WILDWOLFKY.COM

[redacted]