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Barry L. Mayfield
Commissioner

October 12, 2026

PARTIES OF RECORD

Re: CASE NO. 2026-00305
(Complaints - Rates, Service)
Christy Armstrong, Complainant;
Kentucky-American Water Company, Defendant

This letter is to acknowledge receipt of initial filing in the above case. The filing was date-stamped received October 12, 2026, and has been assigned Case No. 2026-00305. In all future correspondence or filings in connection with this case, please reference the above case number. Public comments and responses to public comments regarding this case may be viewed on the Commission's web site at <https://psc.ky.gov>.

All documents submitted to the Commission in this proceeding must comply with the rules of procedure adopted by the Commission found in 807 KAR 5:001. Any deviation from these rules must be submitted in writing to the Commission for consideration as required by 807 KAR 5:001, Section 22. Additionally, confidential treatment of any material submitted must follow the requirements found in 807 KAR 5:001, Section 13.

Pursuant to the 2014 revisions to KRS 278.380, beginning on July 16, 2014, the Commission shall use electronic means to deliver orders. Please ensure a proper email address is included for each person to be included on the Commission's official service list.

Materials submitted to the Commission which do not comply with the rules of procedure, or that do not have an approved deviation, are subject to rejection by Commission pursuant to 807 KAR 5:001, Section 3. To ensure cases are processed in a timely manner and accurate reliable records are created, please confirm the rules of procedure are followed. Should you have any questions, please contact Brian Thomas at 502-564-3940.

Sincerely,

A handwritten signature in blue ink that reads "Justin McNeil".

Justin McNeil
Executive Director



Service List for Case 2026-00305

* Christy Armstrong
2347 Maplewood Drive
Lexington, KY 40502

* Kentucky-American Water Company
2300 Richmond Road
Lexington, KY 40502