

OCT 12 2026

**PUBLIC SERVICE
COMMISSION**

From: Lemar Collier [REDACTED]

Sent: Saturday, October 10, 2026 6:28 PM

To: PSC Executive Director <PSCED@ky.gov>

Subject: FORMAL COMPLAINT SUBMISSION 807 KAR 5:001 SECTION 20 LEMAR N. COLLIER

"To the Executive Director and Filing Clerk of the Kentucky Public Service Commission,

Pursuant to 807 KAR 5:001 Section 20, I am submitting the attached Formal Customer Complaint Packet to initiate a formal case review against Louisville Gas and Electric Company (LG&E).

This formal action is a prima facie case based on utility tariff violations and a direct breach of consumer records rules under 807 KAR 5:006 Section 13. As documented on the signed complaint sheets, the utility corporation has intentionally withheld unredacted account audit history logs and phone records from September 21 to September 24 to obscure municipal data manipulation.

I have attached my official UofL Physicians Medical Necessity Certification to verify my protected status as an [REDACTED] requiring non-discretionary climate control. I request that the Commission log this file immediately, assign a formal case number, and issue a legal order to compel production of the records."

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

Lemar Nathaniel Collier

(Your Full Name)

COMPLAINANT

VS.

Louisville Gas and Electric (LG&E)

(Name of Utility)

DEFENDANT

COMPLAINT

The complaint of LEMAR NATHANIEL COLLIER respectfully shows:

(Your Full Name)

(a) Lemar Nathaniel Collier

(Your Full Name)

2605 THOMAS AVE LOUISVILLE KY 40216

(Your Address)

(b) LOUISVILLE GAS AND ELECTRIC COMPANY (LG&E)

(Name of Utility)

220 W. MAIN STREET, LOUISVILLE KY, 40202

(Address of Utility)

(c) That: LG&E Violated 807 KAR 5:006 Sec. 13 by actively

(Describe here, attaching additional sheets if necessary, the specific act, fully and clearly,

refusing to provide unredacted account audit logs, phone
or facts that are the reason and basis for the complaint.)

records, and internal system notes to the primary account holder.
On Oct. 6, 2024, an LG&E compliance supervisor explicitly stated
on a recorded line that the utility would withhold my internal
account history unless served with a judicial subpoena.

Lemar Nathaniel Collier ^{vs.} Louisville GAS & Electric (LG&E)

This obstruction intentionally conceals critical corporate transaction notes and metadata regarding municipal voucher manipulation from Sept. 21 to Sept. 24, 2024, during an active infrastructure life-safety crisis.

Wherefore, complainant asks

An immediate administrative order
(Specifically state the relief desired.)

Compelling LG&E to extract and electronically deliver all complete, unredacted system transaction histories, supervisor entries, and account notes from Sept. 21, 2024, through Sept. 24, 2024. Complainant demands formal sanctions against the utility for misrepresenting consumer compliance laws to a customer during an active state investigation.

Dated at Louisville Kentucky, this 9th day of
(Your City)

October, 2024.
(Month)

Lemar Collier
(Your Signature*)

(Name and Address of Attorney, if any)

Date



215 CENTRAL AVE

LOUISVILLE KY 40208-1450

Phone: 502-588-8700

Dept Fax: 502-588-8703

[REDACTED]
 [REDACTED]
 [REDACTED]

[REDACTED]

[REDACTED]
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