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PUBLIC SERVICE COMMISSION

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

CASE NO. 2026-00191
CASE NO. 2026-00233

MICHAEL HEMPHILL - COMPLAINANT
V.
SOUTH EASTERN WATER ASSOCIATION - RESPONDENT

COMPLAINANT'S SUPPLEMENTAL NOTICE AND FORMAL DEMAND FOR CLARIFICATION REGARDING METER LOCATIONS AND HISTORICAL BILLING CONTRADICTIONS

Complainant Michael Hemphill respectfully submits this formal notice and demand for immediate clarification on the record from Respondent South Eastern Water Association and their counsel, Stoll Keenon Ogden (SKO), regarding a massive operational, geographic, and financial contradiction newly exposed by the utility's own submitted printouts.

1. Off-Property Meter Location: A physical review of the boundary coordinates reveals that the water meters registered in Complainant's name are **NOT physically located on Complainant's private property**. Instead, they sit entirely outside the farm boundaries on public county roadway easement land. Furthermore, Complainant has verified that at least four neighboring meters are similarly positioned on the public right-of-way, proving a systemic operational practice rather than an isolated mapping occurrence.

2. The Historical Billing Loop Fraud: The utility's own computer printouts establish that Complainant signed the contract in 2005, but the utility did not physically install the meter on the county roadway easement land until 2008. Immediately upon installation, the utility began levying recursive monthly minimum bills of $15.97, stacking cumulative late fees and penalties for a full consecutive year until April 2009.

3. Unverified Cash Payment Ledger Manipulation: The utility's internal printout contains an un-redacted ledger claim that the entire year-long backlog of minimum bills and stacked penalties was suddenly wiped clean in 'two separate payments.' However, there is absolutely zero verified banking trail, canceled checks, or bank drafts on record to prove these transactions. The ledger implicitly claims a consumer simply walked in and paid out a year of stacked regulatory debt in raw cash, a highly irregular accounting entry that demands strict physical verification.

4. Formal Demand for the Record: Complainant formally demands that South Eastern Water Association and its counsel, Stoll Keenon Ogden, explain to this Commission under oath how they can legally justify using equipment parked on public county right-of-way land to calculate predatory minimum billing structures against a private 1998 farm purchase, while hiding behind unverified, cash-only ledger entries to validate an un-redacted 20-year history of agricultural tax exemption.

Respectfully submitted,

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Michael Hemphill, Complainant
Burnside, Kentucky
Dated: October 20, 2026