

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

FEB 27 2026

PUBLIC SERVICE
COMMISSION

In the matter of:

Trevor Christie
~~Trident Football Club~~
(Your Full Name)

Trident Football Club
COMPLAINANT

VS.

Jessamine County Water District No. 1
(Name of Utility)

DEFENDANT

COMPLAINT

The complaint of Trevor Christie respectfully shows:
(Your Full Name)

(a) Trevor Christie (President of Trident Football Club)
(Your Full Name)
595 Sussex Ests., Nicholasville KY, 40356
(Your Address)
[Redacted]
(Your Email Address)

(b) Jessamine County Water District No. 1
(Name of Utility)
2225 Lexington Rd, Nicholasville, KY 40356
(Address of Utility)

(c) That: See attached
(Describe here, attaching additional sheets if necessary, the specific act, fully and clearly,

or facts that are the reason and basis for the complaint.)

VS.

Wherefore, complainant asks

see attached

(Specifically state the relief desired.)

Dated at Nicholasville Kentucky, this 23 day of

(Your City)

February, 2026.

(Month)



(Your Signature*)

(Name and Address of Attorney, if any)

2-23-26
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

I, Trevor Christie, am the President over Trident Football Club Inc. which is a non-profit organization dedicated to helping the under-resourced communities of the greater Lexington, KY area gain access to high level soccer instruction that otherwise would not be possible. This past summer we had spent countless hours trying to build out fields that our kids could use. Without a proper water source we engaged the Jessamine county water district No. 1 on accessing water for our fields. Using water through a fire hydrant meter was a first for our organization and an entirely new process that we were learning as a nonprofit.

Knowing that water costs would place significant financial pressure on our limited resources we made a request the week of July 21st via a phone call to ask for advance relief or discounted water usage. They said they would consider our case which resulted in a meeting with the water board on August 6. Prior to that meeting we received a \$0 invoice for our first usage bill which we had interpreted as an early gesture of goodwill on our upcoming board meeting request.

During the board meeting on August 6 we explained our mission to serve under-resourced children in our community by providing access to services they otherwise would not receive, and we requested financial assistance. Unfortunately, that request was denied. Following guidance received at the meeting, we submitted a request for relief to Kentucky American and began fundraising through other avenues. Kentucky American ultimately denied our request as well in September.

To clarify the billing timeline from our perspective:

- July 21st week, we requested a discount on water usage.
- Post July 21st JCWD1 requested that we report our water usage to date. We submitted that information on July 30 (see attached).
- We subsequently received an electronic statement showing a \$0 balance owed for usage through a statement date of July 31 (see attached).
- In early September, we received a mailed statement showing a balance due of \$4,272.13 for July usage.

This was confusing for our financial process, as the statement of record we had received showed a \$0 balance owed for that same period. When we presented this to our board, they could not approve an immediate release of funds because the documentation on file reflected no balance due. The board for Trident Football club does not convene on short notice and typically meets on a monthly basis, trying to respond to this urgent situation was rather difficult.


After contacting JCWD1 to clarify the discrepancy, we learned that the electronic statements should not be interpreted as reflecting the actual statement usage period shown on the statement, but rather a different cycle period. Once this was explained, we took this information and immediately requested an emergency review from our board and communicated to JCWD1 by phone that approval would take additional time due to the circumstances and the abnormal billing process which is different from every other vendor we had dealt with to date.

We made every effort to pay as promptly as possible once approval was obtained. Unfortunately, the initial check was returned due to timing of fund availability. We promptly submitted a new check in late September/early October, paying the balance in full. We also paid the returned check fee as well.


Throughout this process, we acted in good faith while navigating an unfamiliar billing system and working through internal nonprofit governance requirements. Given the unclear nature of the billing communications and the circumstances described above, we respectfully request that all late fees be removed.

We appreciate your review and hope we can find a reasonable resolution.

Your Billing Statement from JESSAMINE CO WATER DISTRICT #1 is Available to View
message

noreply@utilitybillingsystem.net <noreply@utilitybillingsystem.net>
to: 

Thu, Jul 31, 2025 at 1:47 PM

Account Number: 
Customer Name: TRIDENT FOOTBALL CLUB INC

Billing Name: TRIDENT FOOTBALL CLUB INC
Location Number: BC-11111
Service Address: 800 EAST BRANNON/TEMP METER
Balance Due: \$0.00
Balance Forward: \$0.00
After Due Date Pay: \$0.00
Due Date: 8/10/2025
Statement Date: 7/31/2025

Water Help :)
message

Trident F.C. Soccer [REDACTED]
From: kay@jcwd1.org

Wed, Jul 30, 2025 at 10:15 AM

GO TRIDENT!
Trevor Christie, Director
www.TridentFC.org
cell: [REDACTED]



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