

MAY 1 2026

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

PUBLIC SERVICE
COMMISSION

In the matter of:

Michael Green
(Your Full Name) COMPLAINTANT

VS.

LG&E
(Name of Utility) DEFENDANT

COMPLAINT

The complaint of Michael Green respectfully shows:
(Your Full Name)

(a) Michael Green
(Your Full Name)
2110 Golfview Ct LaGrange, KY 40031
(Your Address)
[Redacted]
(Your Email Address)

(b) LG&E
(Name of Utility)
P.O. Box 7231 St. Louis, MO 63177-1231
(Address of Utility)

(c) That: opt out fees for AMI devices were egregiously increased by 70%
(Describe here, attaching additional sheets if necessary, the specific act, fully and clearly,
without so much as a word that it was going to occur. There
or facts that are the reason and basis for the complaint)
was no notice ever given. It just magically appeared in my
billing statement mailed to me on 1/20/26, I made contact with
LG&E about this 3x asking why without any direct explanation other

[Faint signature or stamp]

Michael Green vs. LG&E

than pointing me to a website with rate sheets and other files I had to sift through to see if any notification or approval was posted. I found nothing justifying it. These are not rates, they are fees, why was this approved? It was only 10 months since the first fees. How is this legitimately costed/charged. This is a force feeding to push us into AMI, and if we don't LG&E collects enormous fees annually from one family.

Wherefore, complainant asks all fees to be reimbursed/refunded, and no further
(Specifically state the relief desired.)

fee charges than what was charged last year. we don't want the AMI devices and we have our reasons. we have no other utility and fees being charged are outrageous.

Dated at La Grange Kentucky, this 30th day of April, 2026.
(Your City) (Month)

Michael Green
(Your Signature*)

(Name and Address of Attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.



KY PSC Utility Inquiry

Yahoo Mail/Inbox



KY Public Service Commission <pscfilings@ky.gov>

Apr 3 at 4:37 PM

To: [Redacted]

Below is the result of your feedback form. It was submitted by (mikebobcat@yahoo.com) on Friday, April 3, 2026 at 4:37 PM

Name: Michael Green
Address: 2110 Golfview CT
City: LaGrange
State: KY
Zip Code: 40031
Phone number where you can be reached: [Redacted]
Home phone:
Utility Name: LGE

State the nature of your concern: LGE started last May (2024) with charging AMI meter opt out fees (\$12 electric \$5 gas). Now not even a year later theyre charging \$20 electric, \$9 gas. We were never notified as consumers this 2nd round of fees were coming. They just showed up on my bills. This is an increase of 70%. Did you approve either of these sets of fees? Why are these fees so much? What in the world would have created another increase and an increase that is so much more? Their rate increase flier does not describe these fees and the other documents I found doesnt explain that these were going to be coming and that published date was well after my first bill with them added. I have reached out 3x to LGE about this. The first person tried to be helpful but the information she pointed me to on their website didnt explain these fees were coming or the reason. The 2nd person was basically dismissive just sending me an email with a link to their site with tons of other links of documents including the rate increase flier. The 3rd person of which I originally had previous conversation with the year prior about AMI fees, didnt give me much information than I already knew, including the link with all the other many document links.

Have you contacted the utility about the problem: Yes

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