

**COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION**

**PUBLIC SERVICE
COMMISSION**

In the matter of:

American Metal Chemical Corporation (AMCOR)

(Your Full Name)

COMPLAINANT

VS.

East Daviess County Water Association

(Name of Utility)

DEFENDANT

COMPLAINT

The complaint of American Metal Chemical Corporation (AMCOR) respectfully shows:

(Your Full Name)

(a) American Metal Chemical Corporation (AMCOR)

(Your Full Name)

(Your Address)



(Your Email Address)

(b) East Daviess County Water Association

(Name of Utility)

9210 State Route 144, Knottsville, KOY 42366

(Address of Utility)

(c) That: During the January–February 2026 billing period, an underground leak occurred on the service

(Describe here, attaching additional sheets if necessary, the specific act, fully and clearly,

line at our facility. The meter recorded 3,924,877 gallons during the billing period, compared to typical

or facts that are the reason and basis for the complaint.)

usage of approximately 20,000–65,000 gallons, clearly indicating an abnormal event.

Once the issue was identified, our personnel contacted the Water Association and began arranging

repairs. The leak was subsequently repaired and supporting documentation has been provided.

VS.

I have attached additional details within the email.

Wherefore, complainant asks To resolve the matter efficiently, we respectfully propose
(Specifically state the relief desired.)

Billing our normal historical usage at the standard rate, and billing the excess water attributable to the
leak at the Water Association's cost-of-water or wholesale rate.

We estimate that this approach would result in a total bill of approximately \$9,000,
which we would be prepared to remit promptly as settlement.

Dated at Owensboro Kentucky, this 26 day of
(Your City)

March, 2026.
(Month)

Alexandra Henry
(Your Signature*)

(Name and Address of Attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.



Case No. 2026-00100

Request for Review – Account [REDACTED]

Service Address: 5965 U.S. Hwy 60 E, Owensboro, KY
Account Name: Yellow Banks River Terminal

We appreciate the assistance provided by East Daviess County Water Association staff regarding the recent leak at our service location and the partial leak adjustment that has already been applied. Because the remaining balance reflects an extraordinary and unintended leak event, we respectfully request review by the Public Service department and, if appropriate, the Board, for additional consideration.

Background

During the January–February 2026 billing period, an underground leak occurred on the service line at our facility. The meter recorded 3,924,877 gallons during the billing period, compared to typical usage of approximately 20,000–65,000 gallons, clearly indicating an abnormal event. Once the issue was identified, our personnel contacted the Water Association and began arranging repairs. The leak was subsequently repaired and supporting documentation has been provided.

Response Timeline

- Feb 6: Yellow Banks contacted the Water Association to report visible water and request inspection of a suspected leak.
- Feb 9–10: Water Association staff inspected the site and confirmed the leak was located on the customer side of the meter.
- Feb 10–18: Plumbing contractors and utility locating services were engaged to coordinate repairs.
- Feb 19: Water Association personnel shut off the water and repaired meter equipment after excessive flow caused the meter area to collapse.
- Feb 20: The damaged pipe on our side of the meter was repaired.

Documentation

For reference, we have included documentation supporting the events described above:

- February 2026 water bill showing the abnormal consumption for the billing period.
- Utility correspondence acknowledging the leak and the initial adjustment offered.
- Repair invoice documenting the correction of the leak on our service line.
- Yellow Banks internal response timeline summarizing actions taken after the leak was discovered.
- East Daviess County Water Association service call log documenting the utility's inspection and response.

Considerations

- The excess usage resulted from an unintended underground leak, not operational water consumption.

Case No. 2026-00100

- The issue was reported promptly and investigated with the Water Association once it was discovered.
- Corrective action was taken and the leak was repaired once the location was confirmed and contractors were able to access the site.
- The water lost through the leak did not enter productive use or a discharge system at the facility.
- Retail water rate may be intended for normal consumption, but for leak events, we are hopeful for adjusting excess usage to actual cost-of-water basis.

Proposed Resolution

To resolve the matter efficiently, we respectfully propose:

- Billing our normal historical usage at the standard rate, and
- Billing the excess water attributable to the leak at the Water Association's cost-of-water or wholesale rate.

We estimate that this approach would result in a total bill of approximately \$9,000, which we would be prepared to remit promptly as settlement.

We understand that each situation must be evaluated individually and that our request is based solely on the specific circumstances of this documented leak event and is not intended to establish precedent. We value our relationship with the Water Association and appreciate your time and consideration. We would be happy to provide any additional information that may assist with the review.