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COMMISSION

From: [REDACTED]
To: [PSC Executive Director](#)
Subject: Supplemental Submission, Case No. 2026-00095
Date: Thursday, April 16, 2026 9:53:03 AM
Attachments: [Gmail - Request for Advance Notice Before Non-Emergency Entry or Work, Account No.PDF](#)

****CAUTION** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk ServiceCorrespondence@ky.gov for any assistance.**

This Message Originated from Outside the Organization

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Hello,

I am submitting a supplemental item for the record in Case No. 2026-00095.

On Tuesday, April 14, 2026, I contacted Natural Energy regarding the current condition of my gas meter and adjacent piping. During our first on-site meeting, Preston Freeman stated that Natural Energy was going to "straighten up that meter." The meter and adjacent piping currently appear irregular in alignment and configuration, and I believe the current condition of that area should be documented as part of the record.

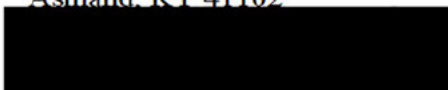
I also advised Natural Energy that, for evidentiary and record-preservation purposes, I request reasonable advance notice before any non-emergency entry onto my property or any non-emergency inspection, walk-through, testing, sampling, digging, alteration, or work affecting the meter, piping, regulator area, service line, or related equipment.

Attached is a PDF copy of the email I sent to Preston Freeman, Jay Freeman, and Monica Braun regarding that request. I am also attaching the current photographs of the meter area referenced in that email.

Please add this material to the case file.

Thank you,

Brian Mitchell Johnson
Case No. 2026-00095
2571 W Rockhouse Road
Ashland, KY 41102





Brian Johnson [REDACTED]

Request for Advance Notice Before Non-Emergency Entry or Work, Account No. 103083

1 message

Brian Johnson [REDACTED]

Tue, Apr 14, 2026 at 11:21 AM

To: Jay Freeman <Jay.Freeman@kyneuc.com>, Preston Freeman <preston.freeman@kyneuc.com>

Cc: "Monica H. Braun" <monica.braun@skofirm.com>

Mr. Preston Freeman, Mr. Jay Freeman, and Ms. Braun,

I request reasonable advance notice, at least 24 hours if reasonably practicable, before any non-emergency inspection, walkthrough, testing, sampling, digging, alteration, or other entry onto my property in connection with Account No. 1030 so that I may be present.

This request is consistent with my prior correspondence requesting notice and an opportunity to be present before any non-emergency work that could affect the existing service configuration. It is also intended to preserve a clear evidentiary record regarding the current physical service configuration and any work affecting it. It is also consistent with prior practice, including an earlier occasion when Preston Freeman contacted me in advance to let me know he would be coming onto the property.

Because the meter and adjacent piping currently appear irregular in alignment and configuration, and because Preston Freeman previously stated that Natural Energy was going to "straighten up that meter" and that the company's map did not correspond with what was being seen in the field, I request advance notice before any non-emergency work affecting the meter, piping, regulator area, service line, or related equipment so that I may be present and preserve a clear record of existing conditions. I am also attaching current photographs of the meter area for reference.

When providing notice, please also identify the general purpose of the visit and the equipment or area expected to be inspected or worked on, and, if reasonably practicable, confirm that information by email as well for record-preservation purposes. If any meter, piping, regulator, or related component is to be removed or replaced, please preserve the remove component(s) and document the before-and-after condition because the physical configuration is currently in dispute.

Nothing in this request is intended to deny reasonable access in an emergency or otherwise interfere with lawful access. In the event of an emergency requiring immediate access, Natural Energy may proceed as necessary and notify me as soon as reasonably practicable thereafter.

Please provide advance notice by text message to [REDACTED] or by phone call, and, if possible, also confirm the notice in writing by email to [REDACTED] for record-preservation purposes.

Thank you.

Brian Mitchell Johnson
2571 W Rockhouse Road
Ashland, KY 41102
[REDACTED]

On Wed, Apr 8, 2026, 2:19 PM Jay Freeman <Jay.Freeman@kyneuc.com> wrote:

Mr Johnson

Please see attached response to April 8, 2026 question.

Thank You

H. Jay Freeman

5 attachments



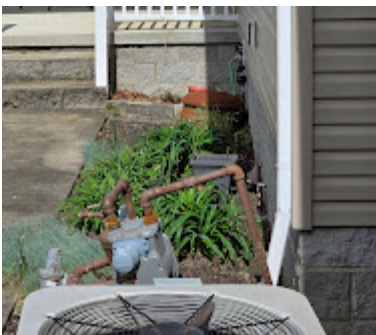
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