COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

| | | |
|---|---|---|
| ELECTRONIC ACCREDITATION AND APPROVAL OF A PUBLIC SERVICE COMMISSION WATER PERSONNEL TRAINING SEMINAR AS A WATER DISTRICT COMMISSIONER TRAINING PROGRAM | ) ) ) ) ) | CASE NO. 2026-00312 |

# O R D E R

KRS 74.020(7) requires that this Commission "encourage and promote the offering of high-quality water district management training programs that enhance a water district commissioner's understanding of his or her responsibilities and duties." KRS 74.020(8) requires the Commission to conduct a program of instruction "to train newly appointed commissioners in the laws governing the management and operation of water districts and other subjects that the Public Service Commission deems appropriate." Pursuant to these statutory mandates, the Commission conducted a training seminar at Pine Mountain State Resort Park (Pine Mountain SRP), 1050 State Park Road, Pineville, Kentucky, on October 21–22, 2026. This seminar included six hours of instruction each day regarding trends in applicable laws and regulations, risk management, and utility administration. The program was also approved by the Energy and Environment Cabinet for 12.75 hours of water operator training.

Based upon a review of the course curriculum, the Commission finds that:

1. The course of instruction provided at this seminar will enhance a water district commissioner's understanding of his or her duties.

2. The seminar conducted at Pine Mountain SRP, 1050 State Park Road, Pineville, Kentucky, on October 21–22, 2026, should be approved for up to six credit hours of water district management training, pursuant to KRS 74.020(7), and up to six hours of new water district commissioner training, pursuant to KRS 74.020(8), per day.

3. A course syllabus for the training seminar is attached to this Order as Appendix A.

4. Those individuals appearing in the list of attendees attached to this Order as Appendix B should receive the credit for the number of hours that he or she attended the training.

IT IS THEREFORE ORDERED that:

1. The 2026 Water Personnel Training Seminar, which the Commission conducted at Pine Mountain SRP, 1050 State Park Road, Pineville, Kentucky, on October 21–22, 2026, is approved for up to six credit hours of water district management training and up to six hours of new water district commissioner training per day.

2. Those individuals appearing in the list of attendees attached to this Order as Appendix B shall receive credit for the number of hours that they attended the training.

3. This case is closed and removed from the Commission's docket.

Entered on this 12th day of November, 2026.

PUBLIC SERVICE COMMISSION

Angie Hatton
Chair

Mary Pat Regan
Vice Chair

Andrew W. Wood
Commissioner

Barry L. Mayfield
Commissioner

ATTEST:

Justin McNeil
Executive Director

APPENDIX A

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2026-00312 DATED NOV 12 2026

FOUR PAGES TO FOLLOW

# 2026 Water Commissioners Training Seminar

Presented by the

Kentucky Public Service Commission

## *Day One*

7:55 - 8:00 Welcome/Overview

8:00 – 9:00 **Consumer Services –** Presented By: Becky Bingham (PSC staff)

This presentation will focus on the regulatory aspects of customer relations. Topics include the Customer Bill of Rights, customer billing disputes, installation and termination of utility service, and the Commission's informal and formal complaint processes. Presenter will also address landlord-tenant utility service issues, imputation of utility bills to family members, and the importance of tariffs and water user agreements.

9:00 – 11:00 **Sustainable Infrastructure through Preventative Maintenance** Presented By: Kim Padgett (RCAP)

As a water district board member your most important responsibility is to ensure your system can deliver a safe and adequate supply of drinking water to your customers. To assist in that endeavor, this session will explore the assets of a drinking water system, the cost effectiveness of asset management and preventative maintenance, and their importance to system sustainability.

11:00 – 11:15 Break

11:15 – 12:15 **PSC Regulatory Requirements** Presented By: Amanda Lawson (PSC Staff)

This presentation is a review of the Public Service Commission's jurisdiction over water districts and associations, including the statutory and regulatory requirements that are imposed upon water districts and associations because of their status as public utilities. The importance of seeking advance PSC approval of financing or for deviations from PSC regulations will be emphasized, as will the criteria which the PSC uses to evaluate such requests. Legal requirements for filings, including the necessity of representation by an attorney, also will be addressed.

## ***Day One (Continued)***

12:15 – 1:30 **Lunch – On Your Own**

1:30 – 3:00 **Training and Retaining Your Certification Workforce –** Presented By: BJ Bland (KY Division of Compliance Assistance)

This will be an overview of the importance of proper licensing and training requirements concerning certified operators. This training will also focus on the requirements, job duties, and other functions required by operator certification, as well as the importance of the role of elected officials in this process. The relationship between elected officials and operators will also be discussed.

3:00 – 4:00 **Cybersecurity –Cyber Threats Are Real – Leveraging CISA and Other Resources to Help Protect Your Organization-** Presented By: Colin Glover (KY CISA)

This course introduces Kentucky water and wastewater operators to cybersecurity threats and fundamentals relevant to water utility operations Participants will learn common cyber threats facing water and wastewater systems, leadership and operator roles in protecting operational technology (OT) and supervisory control and data acquisition (SCADA) systems, and basic practices for identifying, preventing, and reporting cyber incidents. Emphasis is placed on safeguarding critical infrastructure, maintaining system reliability, and supporting regulatory compliance and emergency response requirements.

# 2026 Water Commissioners Training Seminar

Presented by the

Kentucky Public Service Commission

## *Day Two*

| | |
|---|---|
| 7:55 - 8:00 | Welcome/Overview |
| 8:00 – 9:00 | **Inspections and Water Loss** Presented By: Taylor Stamper (PSC Staff)<br><br>This session will explain how the PSC conducts and follows up on inspection results. The PSC also is placing a greater emphasis on reducing unaccounted-for water loss. This will be a point of emphasis during inspections. The financial consequences of excessive water loss to a utility and to its customers also will be addressed. |
| 9:00 – 10:00 | **Ethics:** Presented By: Amanda Lawson (PSC Staff)<br><br>Join staff to discuss the ethics laws and the statutory provisions addressing the standards of conduct for water district commissioners and employees as well as directors and officers of nonprofit water associations. |
| 10:00 – 11:00 | **Ratemaking Basics** Presented By: William Pearce (PSC Staff)<br><br>PSC staff will discuss ratemaking issues of current interest, including recent changes in Commission treatment of certain expenses, Alternative Rate Filing (ARF), and methods for establishing a utility's revenue requirements. Attention will be given to recurring problems with rate adjustment filings and purchased water adjustment (PWA) applications. The ratemaking consequences of excessive water loss will be covered. |
| 11:00 – 11:45 | **PSC Water Loss Calculation Form** Presented By: William Pearce (PSC Staff)<br><br>The presentation will discuss the consequences and impact of excessive water loss in a utility's operations. In addition, PSC staff discuss the requirements for reporting unaccounted-for water loss. This session will take a step-by-step look at the forms and the data and calculations necessary to complete the form. |
| 11:45--1:00 | **Lunch – On Your Own** |

## ***Day Two (Continued)***

1:00 -- 2:00 **Accounting Controls and Internal Auditing** Presented By: William Pearce (PSC staff)

PSC Staff will describe common procedures in the proper management of internal controls applicable to small water districts and associations. Additionally, personnel issues and limitations to internal controls will be covered. The presentation will also briefly discuss KRS 74.050 and the duties of the treasurer of a water district with respect to the statute.

2:00 – 3:00 **Board Operations and Requirements** Presented By: Amanda Lawson (PSC staff)

This presentation will cover the basic duties and responsibilities of water district commissioners and directors of water associations. These include the relationship with the county judge/executive and fiscal court, the hiring and supervision of water district senior staff, the conduct of board meetings, board recordkeeping requirements and other aspects of board operations. Requirements of Kentucky open meeting law will be emphasized. As will be best practice for keeping minutes of board meetings.

3:00 – 5:00 **Kentucky's Underground Facilities Protection Law** Presented By: Eric Tout or Jessica Norris-Canfield or Ashely Rhodes (PSC Staff)

This presentation details the responsibilities water utilities have under the Kentucky Underground Damage Prevention Act and best practices to follow to maintain compliance with the Act.

APPENDIX B

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2026-00312 DATED NOV 12 2026

THREE PAGES TO FOLLOW

Andy Beshear
Governor

John Lyons
Secretary
Energy and Environment Cabinet

Angie Hatton
Chair

Commonwealth of Kentucky
**Public Service Commission**
211 Sower Blvd.
Frankfort, Kentucky 40601-8294
Telephone: (502) 564-3940
psc.ky.gov

Mary Pat Regan
Vice Chair

Andrew W. Wood
Commissioner

Barry L. Mayfield
Commissioner

October 28, 2026

Re: Case No. 2026-00312

Accreditation and Approval of a Public Service Commission Water Personnel Training Seminar as a Water District Commissioner Training Program.

Attached is a list of the people who attended the 2026 Water Personnel Training Seminar held in person on October 20-21, 2026, at Pine Mountain SRP in Pineville, KY. Which includes their name, utility or agency, and the number of hours they attended.

If you have any questions please contact Commission Staff, at PSCWaterTraining@ky.gov.

Sincerely,

Ron Parritt

Ron Parritt
Deputy Executive Director

TEAM KENTUCKY

Andy Beshear
Governor

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Secretary
Energy and Environment Cabinet

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# 2026 Public Service Commission Water Personnel Training
## October 20-21, 2026
## Held at Pine Mountain SRP in Pineville, KY

## PSC WCT Attendance List
## Case No. 2026-00312

| NAME | UTILITY / AGENCY | HOURS EARNED |
|---|---|---|
| Angel Everett | Cumberland Falls Highway Water District | 6 |
| Baker Robert | North Manchester Water Association, Inc. | 6 |
| Canada Ronald | Cumberland Falls Highway Water District | 6 |
| Collette Johnny | Cumberland Falls Highway Water District | 6 |
| Couch Ted | Hyden-Leslie County Water District | 6 |
| Crawford Carl | North Manchester Water Association, Inc. | 6 |
| Dennison Darren | Edmonson County Water District | 8 |
| Durham Bob | Whitley County Water District #1 | 12 |
| Field Dan | Corinth Water District | 6 |
| Foster Elijah | Western Pulaski County Water District | 12 |
| Gay Ronnie R | Hyden-Leslie County Water District | 6 |
| Gibson Don | Knott County Water & Sewer District | 6 |
| Goodson Jeremy | Knott County Water & Sewer District | 6 |
| Hensley Richard | Cawood Water District | 12 |
| Hogston Chester | Mountain Water District | 12 |
| Hoskins Carl | North Manchester Water Association, Inc. | 6 |
| Johnson Lyndon | Mountain Water District | 12 |
| Lewis Dwight | Hyden-Leslie County Water District | 6 |
| Mahoney Janie | Ohio County Water District | 12 |
| McDaniel Ricky | Knott County Water & Sewer District | 6 |
| McGuire Earl | Southern Water & Sewer District | 6 |
| Meadors Michael | Cumberland Falls Highway Water District | 12 |
| Prewitt Teddy | Cumberland Falls Highway Water District | 6 |
| Ramsey Caleb | Western Pulaski County Water District | 12 |
| Slone Phillip | Knott County Water & Sewer District | 6 |

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## 2026 Public Service Commission Water Personnel Training
## October 20-21, 2026
## Held at Pine Mountain SRP in Pineville, KY

## PSC WCT Attendance List
## Case No. 2026-00312

| NAME | UTILITY / AGENCY | HOURS EARNED |
|---|---|---|
| Stanley Ralph | Whitley County Water District #1 | 6 |
| Taylor Coy | McCreary County Water District | 6 |
| Taylor Derrick | McCreary County Water District | 6 |
| Taylor Raymond | McCreary County Water District | 6 |
| Turner Larry (L.J.) | Hyden-Leslie County Water District | 6.75 |
| Williams Freddie | Knott County Water & Sewer District | 6 |
| Withers Angela | Daviess County Water District | 12 |

TEAM KENTUCKY