

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC APPLICATION OF COLUMBIA GAS)	
OF KENTUCKY, INC. FOR A DECLARATORY)	
ORDER OR IN THE ALTERNATIVE A)	
CERTIFICATE OF PUBLIC CONVENIENCE AND)	CASE NO.
NECESSITY AUTHORIZING THE INSTALLATION)	2026-00129
OF A NEW CUSTOMER SERVICE SOFTWARE)	
SYSTEM)	

ORDER

On June 4, 2026, Columbia Gas of Kentucky, Inc (Columbia Kentucky) tendered an application for a declaratory Order or in the alternative a Certificate of Public Convenience and Necessity (CPCN) authorizing the installation of a new customer service software system. On June 4, 2026, Columbia Kentucky also filed a motion in conjunction with its application asking to amend the case style in this proceeding.¹ Having considered the motion and being otherwise sufficiently advised, the Commission finds that Columbia Kentucky’s motion should be granted.

IT IS THEREFORE ORDERED that

1. The motion shall be granted.
2. The case style shall be amended to:

ELECTRONIC APPLICATION OF COLUMBIA GAS OF KENTUCKY, INC. FOR A DECLARATORY ORDER OR IN THE ALTERNATIVE A CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY AUTHORIZING THE INSTALLATION OF NEW CUSTOMER SERVICE SOFTWARE SYSTEM UPGRADES.

¹ Motion to Amend Case Style (filed June 4, 2026).

Entered on this 24th day of June, 2026.

PUBLIC SERVICE COMMISSION



Angie Hatton
Chair



Mary Pat Regan
Vice Chair



Andrew W. Wood
Commissioner



Barry L. Mayfield
Commissioner

ATTEST:



Linda C. Bridwell, PE
Executive Director

Service List for 2026-00129

* Ashley LaRock
Columbia Gas of Kentucky, Inc.
2001 Mercer Road
P. O. Box 14241
Lexington, KY 40512-4241

* L. Allyson Honaker
Honaker Law Office, PLLC
1795 Alysheba Way
Suite 1203
Lexington, KY 40509

* Heather Temple
Honaker Law Office, PLLC
1795 Alysheba Way
Suite 1203
Lexington, KY 40509

* Judy M Cooper
Director, Regulatory Services
Columbia Gas of Kentucky, Inc.
2001 Mercer Road
P. O. Box 14241
Lexington, KY 40512-4241

* Meredith L. Cave
Honaker Law Office, PLLC
1795 Alysheba Way
Suite 1203
Lexington, KY 40509

* Columbia Gas of Kentucky, Inc.
290 W Nationwide Blvd
Columbus, OH 43215