

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

Chad Alan Warner

(Your Full Name)

COMPLAINANT

RECEIVED

DEC 29 2025

PUBLIC SERVICE
COMMISSION

VS.

Taylor County RECC

(Name of Utility)

DEFENDANT

COMPLAINT

The complaint of

Chad Alan Warner

(Your Full Name)

respectfully shows:

(a)

Chad Alan Warner

(Your Full Name)

6721 Speck Ridge, Elkhorn Ky 42733

[REDACTED]

(b)

Taylor County RECC

(Name of Utility)

625 W Main St, Campbellsville Ky 42718

(Address of Utility)

(c) That:

Some Employees at T.C.RECC

(Describe here, attaching additional sheets if necessary, the specific act, fully and clearly,

or facts that are the reason and basis for the complaint.)

[REDACTED]

Warner vs. Taylor Co RECC

Wherefore, complainant asks

that the real bill be

(Specifically state the relief desired.)

gave to myself. I will gladly pay the
amount that I truly owe. My mother's
service should immediately be turned
on without any issues. Warner farm
should also be reimbursed for the
extra expenses this nonsense has cost the farm.
My opinion the women working the office need
to be fired or at least taught how to respectfully talk & treat people!

Dated at Elk Horn Kentucky, this 22nd day of

(Your City)

December, 2025

(Month)


(Your Signature*)

(Name and Address of Attorney, if any)

Date

In May 2025 My mother, Charlene Warner, who owns the property at 3000 Eastridge Cemetery Road, contacted Taylor County RECC to have the electric turned on for ~~Warner~~ Warner Farms. We operate a family farm that's been farming since the 40s. My mother has never had her service shut off or even been late paying any bill she has ever had with Taylor County RECC. She had service turned off at 3881 Parker Hill Road and needed it switched to 3000 Eastridge Cemetery. At first RECC told us that since there had not been electric at 3000 Eastridge Cemetery Road in a few years, things had to be inspected & passed by the inspector. The inspector wanted me to send a picture of the meter base to him before he came to inspect it. He said since the prongs were bent a little they needed to be replaced. So I replaced everything & fixed everything the inspector said to. The inspector ~~finally~~ comes a couple weeks later & ~~finally~~ passes everything on 6-25-25.

A few more weeks go by ~~patiently waiting~~ for RECC to come turn the service on. ~~They never call me~~ They never show up or even bother to call my mother to tell her they refuse to turn service on. I then called RECC for my mother to find out what the hold up was to getting the electricity turned on. To also make sure they knew the inspector passed everything. The woman I spoke with was extremely rude. Said my mother could not have electric turned on at the property she owns until my ~~bill~~ bill from 2019 in my name was paid. My bill was around \$50-\$100 at the most so I was ready to pay it just so my mother could have her service connected for the Farm. The girl on the phone proceeds to tell me that I somehow owe them \$1800 from 2019-2023. She then claims I had been stealing electricity & currently was.

The inspector would have never passed anything on the property if anyone had been testing electricity. I left here in November 2019 and had not lived here or even been on the farm much at all up until 2025, when my mother wants to start farming on the property again. There was nothing on the property that needed electricity those 5 years. I have 100% proof I left in 2019 and lived somewhere else. I also have numerous witnesses that can vouch for me moving & not living or being on the property. I was completely shocked & blown away with the lies the woman I talked to was saying. My mother & sister go to the Taylor County RECC office to tell them my mother wants her service connected on her property. ~~they were not~~ The woman working told them the manager wasn't available but she was like the manager's assistant, & that RECC refused

to turn service on for
my mother on my mother's
property because she is my
mother. She told ~~that~~ my
mother just because I am her
son & owe them a bill that
service can't be turned on until
the bill is paid. She also told
my mother that I was nothing
but a liar. Claimed these years
I did not even live here ~~that~~
RECC had left electric on
without a bill being paid because
they felt sorry for me. Which is
a complete crock of b.s. Also
claimed I kept calling over the
years promising to pay & begging
them not to shut it off.
That's all made up lies. For
one T.C. RECC does not feel
sorry for anyone. Two I left
and moved away & did not
need electric on the property
anymore. Three I knew I owed
\$50-\$100 & planned to pay it
when I had the extra

to pay it. Honestly I never
thought much else about my old
bill until my mother needed electric
on her property & Tony & 4 RECC
does not leave anyone's ^{charge on} no matter
who it is or what sad sob story they
have, no longer than a month without
receiving payment. 2 months at the
absolute most. Anyone that has ever
dealt with T.C. RECC knows that
they are ruthless when it comes
to a bill being paid a little late.
My sister Tracy then tells the
rude woman at the office
she wants to see my bill they are
claiming I owe them. They are
made to wait a very long time,
at least 30 minutes as the
woman goes to the back. Comes
back with a completely fabricated
fake bill she had just typed up
& printed off. The numbers on the
bill for the amount owed even show
that she had made it all up
off the top of her head to
come up with the exact total

she lying & saying I owe. Even though the bill is a completely made up lie from ~~2019~~ December 2019 - to 2023 ~~the~~ RECC does not have the right to hand out any bill or any of my information without my permission that they definitely did not have. This ~~was~~ lying, hateful, disrespectful joke of the managers ~~statement~~ once again tells my mother & sister until someone pays them \$600, that I do NOT owe T.C. RECC, ~~that~~ ~~that~~ my mother that has a perfect billing history with RECC since the 60s ~~and~~ can not have service on her property, that she owns, for farming, ~~anything~~ or any other purpose my mother has paid every bill ~~on time~~ in full on time every single month since the 60s with no issues. There's no reason for any of this nonsense. Taylor County RECC has gave out my records,

Without consent, slandered my name
to my mother & sister, made up
numerous lies & accusations about me.
Refused ~~provide~~ electric service to
my mother on her property,
facilitated my usage & billing for years,
and caused so much headache
for not only myself but mainly
my almost 80 year old mother
with absolutely no reason at
all. I'm unsure what Taylor Curry
RECC's problem with me is
and why they are discriminating
against me & mainly my mother.
Neither me or my mother have
done anything at all to deserve
this nonsense. This nonsense has
caused my mother, me, & the
rest of our family so much
stress & costed ~~potentially~~ Warner
farm so much extra money having
to buy generators & fuel just to
farm. Way more than having
electric from RECC on the property.
This is all uncalled for. It is
not right in any way! The disrespect

discrimination to my mother
& myself is wrong in so
many ways. There is no
other electric company available
at 300 Eastridge Cemetery
Road. T.C. RECC knows this
& thinks they can legally
do this & I know they cannot.
T.C. RECC is a sorry excuse
of a business. If my mother
had any other options for
electricity T.C. RECC would
be the last place she would
ever do business with!