

RECEIVED

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

DEC 24 2025

PUBLIC SERVICE  
COMMISSION

In the matter of:

Samuel Gollihue  
(Your Full Name)

COMPLAINANT

vs.

Kentucky Power  
(Name of Utility)

DEFENDANT

COMPLAINT

The complaint of Samuel Gollihue  
(Your Full Name) respectfully shows:

(a) \_\_\_\_\_  
(Your Full Name)

109 Baldridge ct. Ashland Ky 41101  
(Your Address)

(b) Kentucky Power  
(Name of Utility)

P.O Box 261401 Canton OH 44701  
(Address of Utility)

(c) That: Last January we were told we had  
(Describe here, attaching additional sheets if necessary,

a commercial rate. We told them we  
the specific act, fully and clearly, or facts that are the reason

we're residential. They did an investigation  
and basis for the complaint.)

and still told us we were commercial. When  
we got the <sup>KY A.H.</sup> involved, they  
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Formal Complaint

Samuel Gollihue vs. KY Power

Page 2 of 2 changed us to residential. We spoke with Heather Napier at the Atty gen office who called Rosemary with Public Corruptions. Not one person can get a straight answer from KY power. We have overpaid while we were on the commercial account and have not yet been told anything truthful or been reimbursed. We received 5 different bills for the month of October alone. We have received at least 20 phone calls all saying different things from people at KY power.

Wherefore, complainant asks a correct bill with  
(Specifically state the relief desired.)

nothing added. I want to be reimbursed for all overpayment. I want an itemized correct bill for the last 2 years. I want my deposits (plural) back. I want to know why I have 5 account numbers, when I only had one for the first 2 years of service.

Dated at Cishland, Kentucky, this 15 day  
(Your City)

of December, 2025  
(Month)

  
(Your Signature\*)

(Name and address of attorney, if any)

12-15-25  
Date

\*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.