

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

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PUBLIC SERVICE
COMMISSION

In the matter of:

Samuel Gollihue
(Your Full Name)

COMPLAINANT

VS.

Kentucky Power
(Name of Utility)

DEFENDANT

COMPLAINT

The complaint of Samuel Gollihue respectfully shows:
(Your Full Name)

(a) _____
(Your Full Name)

109 Baldrige Ct. Ashland Ky 41101
(Your Address)

(b) Kentucky Power
(Name of Utility)

P.O. Box 24401 Canton OH 44701
(Address of Utility)

(c) That: Last January we were told we had
(Describe here, attaching additional sheets if necessary,

a commercial rate. We told them we
the specific act, fully and clearly, or facts that are the reason

were residential. They did an investigation
and basis for the complaint.)

and still told us we were commercial. When
we got the KY Atty. Gen involved, they
Continued on Next Page

Formal Complaint

Samuel Golluhue vs. KY Power

Page 2 of 2 changed us to residential. We spoke with heather

napier at the city gen office who called rosemary with
public complaints. NOT one person can get a straight
answer from ky power. We have overpaid while
we were on the commercial account and have not yet
been told anything truthful or been reimbursed.
We recieved 5 different bills for the month of
october alone. We have recieved at least 20
phone calls all saying different things from people
at ky power.

Wherefore, complainant asks a correct bill with
(Specifically state the relief desired.)

nothing added. I want to be reimbursed
for all overpayment. I want an itemized
correct bill for the last 2 years. I want
my deposits (plural) back. I want to know
why I have 5 account numbers, when I only
had one for the first 2 years of service.

Dated at Cishland, Kentucky, this 15 day
(Your City)

of December, 20 25
(Month)


(Your Signature*)

(Name and address of attorney, if any)

12-15-25
Date