

August 20, 2026

Via Email to PSCED@ky.gov

Mr. Justin McNeil
Executive Director
Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602

RECEIVED

AUG 20 2026

**PUBLIC SERVICE
COMMISSION**

Re: *Mary Anne Campbell v. Atmos Energy Corporation*
Case No. 2025-00410

Dear Mr. McNeil:

Please find attached for electronic filing with the Commission, Atmos Energy's Motion for Extension of Time in the above-styled case.

This is to certify that this is a true and accurate copy of the document that was filed via email with the Commission on August 20, 2026. A copy of this filing was emailed and mailed via U.S. Mail on August 20 2026 to the Complainant.

If you have any questions, please let me know.

Sincerely,

Heather S. Temple

Heather S. Temple

Enclosure

**COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION**

IN THE MATTER OF:

MARY ANNE CAMPBELL	COMPLAINANT	)	
		)	
V.		)	CASE NO.
		)	2025-00410
ATMOS ENERGY CORPORATION	DEFENDANT	)	

MOTION FOR EXTENSION OF TIME

Comes now Atmos Energy Corporation (“Atmos Energy” or “the Company”), by counsel, pursuant to the Commission’s August 10, 2025 Order directing Atmos Energy to Satisfy or Answer a complaint filed by Mary Anne Campbell, respectfully stating as follows:

1. On December 22, 2026, the Commission opened a proceeding regarding a complaint filed by Ms. Campbell alleging issues with the seasonal connect/disconnect process.¹ On August 10, 2025, the Commission issued an order requiring Atmos to satisfy or answer the complaint.

2. The August 10, 2025, Order indicated Atmos Energy was served by electronic mail. Since this case record is not an electronic case, the appropriate Atmos Energy personnel did not receive notice of the order with enough time to provide an answer to the complaint. Atmos Energy has contacted the filings department and requested additional parties be added to the distribution list.

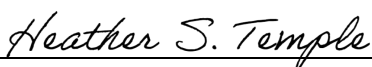
¹ Ms. Campbell’s Complaint was sent to the Commission on December 10, 2025; however, the Commission did not file stamp the document until December 22, 2025 and this proceeding was initiated.

3. Atmos Energy is requesting an additional ten (10) days to respond to Ms. Campbell's complaint. Atmos Energy will file the response early if it is completed.

WHEREFORE, on the basis of the foregoing, Atmos Energy respectfully requests the Commission grant an additional ten days to respond to the complaint in this matter.

This 20th day of August 2025.

Respectfully submitted,



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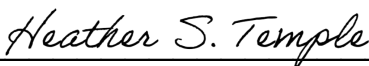
Counsel for Atmos Energy Corporation

CERTIFICATE OF SERVICE

This is to certify that true and accurate copy of the foregoing has been emailed to the Kentucky Public Service Commission at PSCED@ky.gov. In addition, a true and accurate copy of the foregoing was placed in the U.S. mail, postage prepaid, on August 24, 2026 addressed to the following:

Mary Anne Campbell
220 East Elm Street
Marion, Kentucky 42604

319 South Main Street
Marion, Kentucky 42604



Counsel, Atmos Energy Corporation