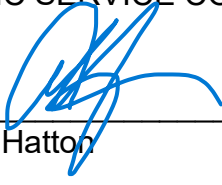


2. A copy of this Order shall be served on Gregory Allen by U.S. Postal Service First Class mail at 233 5th Ave. Shepherdsville, Kentucky 40165.


[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

Entered on this 29th day of April, 2026.

PUBLIC SERVICE COMMISSION



Angie Hatton
Chair



Mary Pat Regan
Commissioner



Andrew W. Wood
Commissioner

ATTEST:

Linda C. Bridwell, PE
Executive Director

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2025-00372 DATED APR 29 2026

THREE PAGES TO FOLLOW

RECEIVED

NOV 14 2025

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

PUBLIC SERVICE
COMMISSION

In the matter of:

Gregory Lawrence Allen
(Your Full Name) COMPLAINANT

VS.

Louisville Gas & Electric
(Name of Utility) DEFENDANT

COMPLAINT

The complaint of Gregory Lawrence Allen respectfully shows:
(Your Full Name)

(a) Gregory Lawrence Allen
(Your Full Name)
233 5th Ave. Shephardsville Ky 40165
(Your Address)
Dennis Miller 19 @ yahoo.com
(Your Email Address)

(b) Louisville Gas & Electric
(Name of Utility)

(Address of Utility)

(c) That: my complaint regards to
(Describe here, attaching additional sheets if necessary, the specific act, fully and clearly,
me unknowingly being charged
or facts that are the reason and basis for the complaint.)
Commercial rates for residential property
resided from the time I purchased and
resided in. I called to have
my gas & electric turned
on in February of 2025 in my
newly purchased home. I was asked

resided from the time I purchased and
property

and i notably replied "was this my primary residence?" yes it is and has been since Feb 5, 2025. The property was not listed as commercial, if it had been i would not have purchased it.

I have never owned commercial property And I just moved to Ky from Cincinnati, so i had no idea that i was being charged commercial since i said that when i had the service turned on. Im 61 yrs old living on a fixed income Due to multiple back & neck surgeries over the years from physical hard work. Now on total SS DI. I feel totally taken advantage of. I just want back what i paid for commercial while its been residential.

GREGORY ALLEN vs. LOUISVILLE GAS & ELECTRIC

WHEN I PURCHASED MY HOME IT WAS ZONED RESIDENTIAL OR I WOULD NOT HAVE PURCHASED IT ALSO WHEN I CALLED TO TURN ON GAS ELECT IN MY NAME I WAS ASKED IF THIS WAS GOING TO BE MY RESIDENTS I REPLIED THIS ADDRESS WAS FOR THE SOLE PURPOSE OF MY PLACE TO LIVE ONLY MY RESIDENCE BY NO MEANS WHAT SOEVER HAD I PLANNED ON OR INTEND TO RUN A BUSINESS EVER FROM MY HOME

Wherefore, complainant asks

To be reimbursed

(Specifically state the relief desired.)

all moneys charged commercial usage from the time i called and had the service turned on February of 2025, I don't want a cash hand out or any more than what i'm was over paying just credited for it towards my account with LG&E.

Dated at SHEPHERDSTOWN Kentucky, this 10TH day of

NOVEMBER, 2025
(Month)

[Signature]
(Your Signature*)

(Name and Address of Attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

Service List for 2025-00372

* Gregory L Allen
233 5th Avenue
Shepherdsville, KY 40165

* Louisville Gas and Electric Company
820 West Broadway
Louisville, KY 40203