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From: Wanda Dry <wandadry@gmail.com>

Sent: Monday, December 8, 2025 9:21 PM

To: PSC Executive Director <PSCED@ky.gov>

Subject: Case # : 2025-00355 (Incident #: 56435) - Hensley Plumbing - Response to Initiating Order

Please confirm receipt of this written response to the initiating order.

I represent George Hensley and Hensley Plumbing in the matter you identify as Incident #: 56435.

George Hensley, of Hensley Plumbing, has reviewed the report and pictures you mailed to him.

The portion of the report that references a 3/4 inch pipe is incorrect, as the damaged pipe was a 1/2 inch pipe.

Also the address was erroneously stated (on the first page of Attachment 2 of the initiating order) as 112 E Factory St instead of 210 E Factory St.

Finally, Mr. Hensley is adamant that the pipe was not damaged by the use of mechanized excavating equipment, but was damaged when a worker was hand digging with a shovel. The photos you submitted show the outline of the shovel that was being used at the time.

George Hensley and Hensley Plumbing deny the allegations in Atmos Energy's Report that the root cause of the damage to the line was the failure to use hand tools where required. They deny line was damaged by an mechanized excavating equipment (ie, backhoe/trackhoe).

I have attached a statement from Eddie Southers, on behalf of George Hensley and Hensley Plumbing, that details the events leading up to the damage to the pipe.

Mr. Hensley has confirmed that Mr. Southers was hand digging when he damaged the line. After contacting Atmos Energy about the issue, Mr. Hensley went back to work on the other side of the line.

Please send all correspondence to me be email, with any hard copies mailed to me at:

PO Box 2122, Danville, KY 40423

Thank you. --wmd

Sent from my iPhone
Wanda M. Dry
The Dry Law Firm
P.O. Box 2122
Danville, KY 40423-2122
Cell: 859-583-0037

Public Service Commission:

My name is Eddie Southers and I work part time for Hensley Plumbing. On January 29, 2024 Mr. Hensley and I were installing a sewer line. Mr. Hensley was operating the excavator, he dug up to app. 18 to 20 inches of the 811 mark. He stopped and had me to dig the rest with a shovel. When I started I was digging up tree roots. I thought the gas line was a tree root. When I started smelling gas I got pliers and twisted the gas line to stop the flow of gas. We pulled each side of the gas line out of the ditch and called the Atmos Energy Corp. Mr Hensley then went ahead and dug the ditch. I don't think we violated any regulations. We did contact 811 that we broke the line.

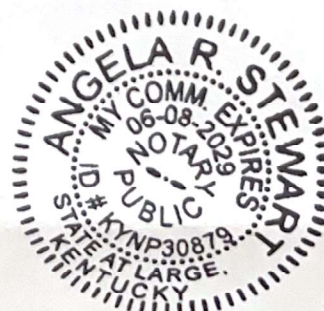
Eddy Southers

Eddie Southers 11-3-25

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Angela Stewart
KYNP 30879
Exp - 6/8/29

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