

From: [PSC Public Comment](#)
To: ["Craig Combs"](#)
Subject: RE: Case#2025-00354
Date: Thursday, September 17, 2026 9:16:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Craig Combs [REDACTED]
Sent: Wednesday, September 16, 2026 11:19 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case#2025-00354

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We appreciate the PSC for giving me the opportunity to share my comments on the matter of the Bluegrass Water proposed rate increase. We're going to focus our comments on how this proposed increase will affect the elderly residents of our community. While the increase will affect all residents, it will hit many of our elderly residents the hardest. We personally have two neighbors that moved to Georgetown several years ago to be closer to their families who had moved here for work. These two ladies spent their life savings to purchase homes near their children. At the time, their sewer bill was \$12.50 per month. After Bluegrass Water acquired the sewer service, that bill jumped over 600% to around \$77 per month. Now Bluegrass Water is asking for another 43% rate increase to over \$111 per month. This is all in a matter of a few years. How could the previous owners operate the same system for years at \$12.50 per month and then it would suddenly need all this money for upgrades? Shouldn't they have to provide the proposed upgrades and the cost of those upgrades? These ladies (and probably many more of our elderly neighbors) only have \$1,000 or less in monthly income to live on. In some months, Their \$111 (for now) sewer bill will be more than their electric bill. Medicare, electricity, water, and nearly all other costs are not going down. What happens when KU, Kentucky American Water, Rumpke, and other providers ask for a 600%-900% rate increase? The parent company already pulled out of California and South Carolina because they would not approve their increases. I just think we need to take a closer look at a company with no ties to the community asking for such a substantial increase in such a short period of time. Thank you again for your time.

Sincerely,
Craig & Lynn Combs
Rifton Meadows Community Members

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