

Public Comments Received for Case Number: 2025-00354
Response Thursday, September 10, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Received through Public Comments

Wednesday, September 9, 2026

From: Lori Cain
City: Taylorsville
State: KY
Zip: 40071

Comments:

I am a resident of Kingswood subdivision in Bullitt County. We have 124 homesites that use this facility. When they purchased our plant in 2020 there were no deficiencies noted, as the problem in 2017 had corrective action taken. There had been a rate increase after purchasing the plant to allow the company to make a profit and maintain the plant. Now, a few years later they want to double our rates again. This is pure price gouging! Has there been any violations that the residents have not been made aware? I am asking that you deny the rate increase for Kingswood in Bullitt County due to the very nature that they haven't incurred any violations and or repairs other than routine maintenance, therefore the original rate increase should be sufficient if they are managing the funds properly. Their business plan should have accounted for regular repairs. Their business plan should have understood this facility is in a subdivision of 124 homes so the profit margin should be minimal. We should not be held accountable for their lack of insight. I understand that they are a for-profit, investor-owned private utility, but I don't believe Kingswood should be paying for other facilities that they purchased.

I appreciate your dedication to investigating this matter for the hard working residents of Kentucky.

Lori Cain

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