

From: [PSC Public Comment](#)
To: ["Brandy Middleton"](#)
Subject: CORRECTION Case No. 2025-00354 (Bluegrass Water Utility Operating Company, LLC)
Date: Thursday, September 10, 2026 4:03:00 PM

CORRECTION: Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Brandy Middleton [REDACTED]
Sent: Thursday, September 10, 2026 2:02 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Subject: Public Comment Opposing Rate Increase - Case No. 2025-00354 (Bluegrass Water Utility Operating Company, LLC)

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Dear Members of the Kentucky Public Service Commission,

My name is Colby Middleton. My wife, Brandy, and I reside at [REDACTED] Dr, Louisville, KY 40245. We are writing to formally oppose the requested rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

When we moved to our home in December 2020, our monthly sewer service cost roughly \$35. After two rate increases over the past four years, the company is now requesting a rate of \$114 per month. This represents a staggering increase that is completely disproportionate to the service provided and the cost of living in our area.

We urge the Commission to deny this request based on the following grounds:

1. **Unreasonable Frequency of Rate Cases:** This utility has subjected our community to a relentless cycle of rate cases every 18 to 24 months:

- Case No. 2020-00290 (Ordered Aug 2, 2021): Rates were increased drastically to establish a high unified rate, justified by promises of infrastructure repairs.
- Case No. 2022-00432 (Ordered Feb 14, 2024): Less than two years later, rates were increased again to the current \$77.77.
- Case No. 2025-00354 (Current): Barely a year after the last order, the utility is requesting another massive hike to \$114.00.

It is unreasonable for a utility to treat its customers as an endless source of revenue through constant litigation.

2. Lack of Visible Improvements: Despite the additional revenue from previous increases, there is little evidence of promised infrastructure improvements. Neighbors continue to report foul sewer odors and concerns regarding E. coli levels. Furthermore, service vehicles are rarely seen conducting major repairs in our area. The utility should not be granted a 46% rate hike without demonstrating how previous funds were utilized.

3. Unjust Financial Burden & Business Practices: A monthly sewer bill of \$114.00 is exorbitant, particularly compared to average local water bills of \$20–\$35. This ongoing sequence of hikes places an undue burden on residents, especially seniors on fixed incomes. Additionally, rate increases should fund critical local infrastructure rather than expanded corporate overhead and executive salaries.

As captive customers with no alternative sewer service provider, we rely on the Commission to protect consumers from monopoly pricing. We respectfully request that you deny the proposed rate increase to \$114.00 and require a full, independent audit of previous rate hike revenues before considering any further adjustments.

Sincerely,

Colby Middleton


Brandy Middleton


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