

From: [PSC Public Comment](#)
To: ["Al Chapman"](#)
Subject: RE: Case number 2025-00354 Bluegrass Water Utility Operating Company
Date: Thursday, September 10, 2026 8:31:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Al Chapman [REDACTED] >
Sent: Wednesday, September 9, 2026 12:18 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case number 2025-00354 Bluegrass Water Utility Operating Company

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The purpose of this email is to express my opposition with the Bluegrass Water UOC intention of adjusting rates with the Kentucky Service Commission (again). Everytime that I hear from Bluegrass Water UOC, they are repeatedly trying to raise the monthly rate to its customers. My current rate for water is \$77.63. I personally feel that this is outrageous and price gouging. I have a home near Kentucky Lake and this action suggest that no matter the usage, the rate is still the same. This rate is higher than my internet service alone. I would think that Bluegrass Water UOC should implement water meters so that customers can pay according to the amount of usage. I am hopeful that they will take some of these actions seriously. My home is in an area with lower income and many are at the poverty level now. Where will this end?

Bluegrass Water UOC has done an outstanding job reinforcing their infrastrusture but it comes to the end user at a much faster rate than people can afford. The rates seem to be more universal across the board rather than looking at who their customers really are.

Please have Bluegrass Water UOC send to the customers the outcome of this request. I am hopefule that they will listen. At this rate over 5 years, I could dig my own well and be money ahead.

Thanks for allowing me to respond to this matter.

Sincerely,

Al Chapman

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(send all mail correspondence tp: [REDACTED] Southwest Drive, Murray KY 42071)

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