

**Case No. 2025-00354****Ivan Nibur**

13306 Creekview Road  
City of River Bluff, KY 40059

16 January 2026

**RECEIVED****JAN 23 2026****PUBLIC SERVICE  
COMMISSION**

Public Service Commission  
Post Office Box 615  
Frankfort, Kentucky 40602

Dear Commissioners:

I am a widower, 85 years old, and I have lived in the City of River Bluff since 1986.

Since Bluegrass Water purchased the River Bluff Waste Treatment Plant, as one of the 10 sewer plants in Kentucky, those families connected to the plant have experienced an increase in service charges from \$58 per month when purchased to a rate over \$95 within a very short time. This amount leveled out at a rate of \$77.77.

Now, less than four years of ownership, they are requesting another rate increase to bring the rate to a 100% increase from when they took over.

My concern is that Bluegrass Water is claiming it invested \$18.6 million in Kentucky communities, without providing any information to their customers (at each of the 10 Waste Treatment Plants) describing what their \$18.6 M purchased, from replacements to upgrades. I believe Bluegrass Water knows what they replaced or upgraded in each of their treatment plants and can send a summary to users of these plants. Their claims in the letter sent to customers are too generic for an observer to correlate with the 10 treatment plants.

Several additional concerns:

1- Mailing monthly payments to Dallas, TX, creates some hardships, as sending monthly payments requires 10-12 days before due. Since Bluegrass Water has at least 10 Kentucky operating plants with likely over 100 paying customers at each, they should make a local payment possible. Their arrangement has caused me to pay a late charge (\$9.99; almost 13% on \$77.77) for my payment not arriving by the due date.

2-Bluegrass Water has stated that they desire all participants in the 10 purchased waste treatment plants to pay the same rate per month. This penalizes houses with only one resident, as they pay the same rate as a family of four or six members. It is not realistic to expect a one-person home to produce the same quantity of waste needing treatment as a multifamily home.

MSD in Louisville uses the volume of water consumed in a home as the basis for calculating the waste they handle per house. Why is Bluegrass Water allowed to determine the rate without using the water usage approach that I understand is standard in Kentucky to calculate each house's bill (not a flat rate for everyone).

3- I realize that all public service companies are monopolies, with the PSC as the only approval authority, which needs to protect users from unnecessary or extravagant charges.

4- I ask for reasonable minds to determine what rate increase, **if any**, is justified, given Bluegrass Water has imposed rate increases in excess of 34% on an already profitable waste treatment plant in River Bluff, and the only one, based on documents reviewed when they purchased the 10 plants.

I would also like to see Bluegrass Water provide evidence that their claimed total cost of \$18.6 million was spent on replacements and upgrades at each of the 10 Kentucky treatment plants.

This total cost could be more or less than 10 plants, because one of them was a successfully operating plant in River Bluff from day one. The users should not have been penalized with a higher rates because Bluegrass Water is not using water usage to determine bills, or wants everyone using the treatment plants to pay the same rate. This latter approach is totally unfair to users.

Creating a **LOCAL** payment option without any additional financial impact should be required of them. The treatment plant users don't need the threat of late charges being added to the insult of having to mail payment to Dallas, TX. an excessive distance from Louisville and beyond St. Louis, MO.

Thank you for your time and attention in this unpleasant matter.

Sincerely,

Ivan M. Nibur