

From: [PSC Public Comment](#)
To: [REDACTED]
Cc: [Bear Poma](#)
Subject: RE: Case No. 2025-00354 Concern Regarding Wastewater Rates and Service – Persimmon Ridge Community
Date: Wednesday, January 21, 2026 9:42:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: [REDACTED]
Sent: Friday, January 16, 2026 2:44 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Cc: Bear Poma [REDACTED]
Subject: Case No. 2025-00354 Concern Regarding Wastewater Rates and Service – Persimmon Ridge Community



Dear Commissioners,

I am a homeowner in the Persimmon Ridge community and am writing to formally oppose the requested sewer rate increase submitted by Bluegrass Water Utility Operating Company, LLC in the above-referenced case.

Over the past several years, wastewater rates for our community have increased dramatically, rising from approximately \$35 per month to the currently requested amount of approximately \$114 per month. These repeated increases far exceed what many residents can reasonably afford and do not appear to be supported by commensurate improvements in service or infrastructure.

This issue affects not only individual homeowners, but also our Homeowners Association, which is itself a customer of Bluegrass Water. Any increase in wastewater rates paid by the HOA ultimately impacts all residents through higher assessments and operating costs.

Key concerns include:

- Frequency of rate increases: Residents have experienced repeated sewer rate hikes approximately every 18–24 months, creating ongoing financial instability for households.
- Lack of demonstrated improvements: Despite prior increases, residents continue to experience service-related issues, including persistent sewer odors and limited visible infrastructure upgrades within the community.
- Affordability: The proposed monthly rate represents a significant burden, particularly for seniors and households on fixed incomes.
- Need for transparency and accountability: Residents have not been provided clear documentation demonstrating how revenues from previous rate increases have been spent or how the proposed increase will directly benefit customers.

Residents of Persimmon Ridge are a captive customer base with no alternative wastewater service provider. For this reason, rigorous oversight and transparency are essential before approving any additional rate increases.

Accordingly, I respectfully request that the Commission:

1. Deny the proposed sewer rate increase as currently submitted; and
2. Require greater transparency and accountability, including a clear and

detailed accounting of how revenues from prior rate increases have been used and what specific infrastructure improvements have been completed or are planned; and

3. Ensure that any future rate adjustments are justified, reasonable, and directly tied to demonstrable improvements in service and infrastructure.

Thank you for your time, consideration, and commitment to protecting Kentucky consumers. I appreciate the opportunity to submit these comments for the Commission's review.

Respectfully submitted,

Vince and Nicole Poma

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Louisville, KY 40245

Persimmon Ridge Community

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