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JAN 20 2026

To Whom it May Concern.

PUBLIC SERVICE
(Continuation) 25-00354

This letter was sent to the address
that Bluegrass Water give us to send
our complaint to and they sent it back
weeks later saying it was a incorrect
address.

I wonder how many more people got
their letter back the same way.
Maybe the plan was for our complaint
not to get to the correct destination
on time.

Thanks Clarinda Shepherd 1-15-2026

Case# 2025-00354

Clarinda Shepherd
2517½ Cincinnati Road
Georgetown, KY 40324

RECEIVED

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JAN 20 2026

PUBLIC SERVICE
COMMISSION

To whom it may concern

unfortunately, I am writing today to file a
complaint against Bluegrass Water for my Sewer
bill which is separate from my water bill.
I pay 77.77 monthly for sewer only.

Bluegrass Water has one set rate for everybody
whether your income is 15,000 or 100,000
everybody pays the same.

I am 77 years old and live by myself so I
don't require a lot. I am very conservative
with all my utilities.

The rate was 12.50 until Bluegrass Water
took it over and that was when it jumped
so high 77.77 monthly. Now they are
back asking for another large increase.

I am on a fixed income my Social Security
payments are under 1000.00 a month and
I have other bills and this rate increase
will put a hardship on me.

If we can get some help with this
problem it will be appreciated Thank You

Clarinda Shepherd

12-22-2025

Case # 2025-00354



BLUEGRASS WATER

Utility Operating Company

A CSWR Managed Utility

12/11/2025

Dear Customer:

We are writing to update you on the wastewater services that serve your community.

Since purchasing the wastewater system that serves you, Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) has invested nearly \$18.6 million in Kentucky communities to ensure that you, your families and your neighbors have access to clean, safe and reliable wastewater resources. The infrastructure upgrades to the wastewater system serving you may include installation of remote monitoring equipment to assure facilities are closely tracked and working properly at all times; sewer plant improvements to ensure proper treatment including flow equalization, replacement of blowers, pipes, and diffusers in aeration tankage, and many more necessary repairs. As a result of these efforts and additional improvements planned, Bluegrass Water expects to submit a request on December 11, 2025 to the Kentucky Public Service Commission (PSC) for a general adjustment of rates charged for service in order to increase annual wastewater operating revenues by \$2,669,423.86.

Please take notice of the following information about the proposed rate adjustment that is presented below:

The rates contained in this notice are the rates proposed by Bluegrass Water, but the PSC, the state agency that regulates all utility services in Kentucky, may order rates to be charged that differ from the proposed rates found in this notice. The Company has proposed raising residential rates from the present rate of \$77.77 to the proposed rate of \$114.00, which represents an increase of \$36.23 or 46.6% and also represents the effect upon the average bill for residential customers. The Company has also proposed raising the non-residential minimum charge from \$197.43 to \$285.00 which represents an increase of \$87.57 or 44.4%. The non-residential usage charge has been proposed to increase from \$11.67 per 1,000 gallons to \$55.86 per 1,000 gallons representing an increase of \$44.19 or 378.7%. The date the proposed rates are expected to be filed with the PSC is 12/11/2025; the proposed effective date of the rates is for service rendered on and after 1/31/2026. For the non-residential Delaplain customers, the average customer usage is 86,879 gallons and the effect the proposed rate will have on the average bill for each customer is an increase of \$3,926.86 or 324.2%.

You may examine Bluegrass Water's application at the offices of Dinsmore & Shohl LLP, 101 South Fifth St., Suite 2500, Louisville, KY 40202. If you would like to make prior arrangements to view the application at Dinsmore & Shohl LLP, please contact (866) 752-8982 or support@bluegrasswateruoc.com. Bluegrass Water's application may also be examined at the PSC's offices located at 211 Sower Boulevard, Frankfort, Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the commission's Web site at <http://psc.ky.gov>. Comments regarding the application may be submitted to the PSC through its Web site or by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602.

You may submit a timely written request for intervention to the PSC, establishing the grounds for the request including your status and interest in the proceeding, by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602.

*Bluegrass Water give this address
and it is correct*

If the PSC does not receive a written request for intervention within thirty (30) days of the mailing of this notice, the PSC may take final action on the application.

Josiah Cox

President

Bluegrass Water Utility Operating Company, LLC

This letter sent to

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Public Service Commission
PO Box 615
Frankfort, KY 40602

Joe Pat Covington
101 East Main Street
Suite 210 PO Box 973
Georgetown KY 40324

Tony Hampton
702 Capital Ave
Annex Room 424
Frankfort KY 40601

Andy Barr
U.S. House of Representative
Washington, DC 20515