

# RECEIVED SEP 25 2025

PUBLIC SERVICE COMMISSION

September 25, 2025

Linda Bridwell, P.E. Executive Director Public Service Commission 211 Sower Boulevard Frankfort, Kentucky 40602-0615

RE: Case # 2025-00239

Dear Ms. Bridwell:

The Northern Kentucky Water District hereby submits the enclosed Answer and Motion to Dismiss. If you have any further questions or need additional information, please feel free to contact me.

Respectfully Submitted,

Tom Edge, Esq. (KBA #95534)

General Counsel

Director of Compliance, Communications and Regulatory Affairs

Phone - 859-578-5457

Email: tedge@nkywater.org

enclosure

#### COMMONWEALTH OF KENTUCKY

#### BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

| CHARLES E. DOWNTON               | )                          |
|----------------------------------|----------------------------|
| COMPLAINANT                      | ) CASE NO. 2025-00239<br>) |
| V.                               | )                          |
| NORTHERN KENTUCKY WATER DISTRICT | )                          |
| DEFENDANT                        | )                          |

#### **ANSWER AND MOTION TO DISMISS**

Northern Kentucky Water District ("NKWD"), by and through counsel, submits its Answer and Motion to Dismiss in response to the Public Service Commission's September 15, 2025 Order regarding Mr. Charles Downton ("Mr. Downton" or "Complainant").

#### **ANSWER**

For NKWD's Answer to the Complaint, NKWD states as follows:

- 1. With respect to Mr. Downton's statement that: "A water break in service line at 14 Viewpoint Drive went undetected and not reported by tenants causing a substantial increase in charges to landlord" NKWD states that it is without sufficient information or knowledge to form a belief as to the allegations and therefore denies the same. NKWD further states that it has provided a copy of Mr. Downton's water service invoices attached hereto as Exhibit A and readings from NKWD's meter reading system as Exhibit B.
- 2. With respect to Mr. Downton's statement that: "District acknowledged this break and leak qualified for charge adjustment to bill" NKWD denies. NKWD does admit that the leak would otherwise qualify for an adjustment if it were not excluded as outlined in NKWD's tariff: "Multi-family

buildings and mobile home parks with master meters are not eligible for Type 1 adjustments."

- 3. With respect to Mr. Downton's statement that: "Now District disputes adjustment consideration as "multi-family" in code as attached." NKWD assumes "code" referred to by Mr. Downton means NKWD's approved Tariff. Accordingly, NKWD admits to extent that an adjustment was denied due to Mr. Downton's account serving a multi-family dwelling but denies the statement with regard to any other insinuation including but not limited to that there was some type of change in determination.
- 4. With respect to Mr. Downton's statement that: "District is ignoring stipulation in code that 'master meter' in multi family is the restriction for their ineligibility of claim. Viewpoint location does not have a 'master meter.' Water usage is not monitored by the landlord and individual tenants are not billed or charged as water consumption is included in lease (sic) as the landlord's responsibility." NKWD denies the allegation as it is a question of legal interpretation of the NKWD Tariff. As to Mr. Downton's relationship (as the presumed "landlord") with the tenants and their contractual arrangements, NKWD states that it is without sufficient information or knowledge to form a belief as to the allegations and therefore denies the same.
- 5. With respect to Mr. Downton's statement that: "Master meter by definition stipulates charges dispersed to recipients and that is not the case in these units. Please see attached HUD document Asterisk" NKWD denies the allegation as it is a question of legal interpretation of the NKWD Tariff. As to the arrangement for the units referenced by Mr. Downton, NKWD states that it is without sufficient information or knowledge to form a belief as to the allegations and therefore denies the same.
- 6. With respect to Mr. Downton's statement that: "(Relief Desired) As per Rosemary, with Public Service Commission, the disputed total is \$550.84." NKWD denies the allegation and states that the balance owed from the bill in dispute is \$504.55 plus \$46.29 in penalty for a total of \$550.84. Even if an adjustment is granted under NKWD's Tariff, it would only reduce the bill by \$123.02 as outlined in

#### **AFFIRMATIVE DEFENSES**

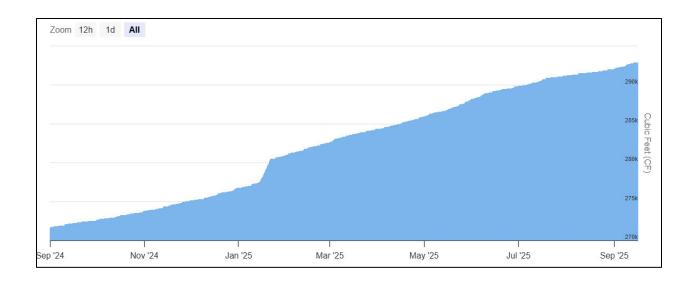
- 7. Mr. Downton has not set forth a sufficient factual basis to support the relief he seeks.
- 8. NKWD has acted fully consistent with its tariffs and the Filed Rate Doctrine set forth in KRS 278.160 therefore bars his claims.
- 9. Mr. Downton has generally failed to sustain his burden of proof under the applicable statutes, including but not limited to, KRS 278.260, KRS 278.270, and KRS 278.280.
- 10. NKWD respectfully reserves the right to plead any and all additional defenses that discovery may reveal.

#### **MOTION TO DISMISS**

#### I. BACKGROUND

Since October 20, 2014 NKWD has provided water service to the Complainant, Mr. Charles Downton ("Complainant" or "Mr. Downton") at property commonly located at 14 Viewpoint Drive, Alexandria, Kentucky 41001 ("Property"). The Property is characterized as a 3-family dwelling by the Campbell County PVA. See <u>Exhibit D</u>, PVA Property Record. Complainant does not dispute it is a multi-family property. <u>See generally Complaint</u>.

On or about January 13, 2025, high water consumption began at Mr. Downton's property and continued until or about January 21, 2025 as indicated in the graph below developed from NKWD's meter reading system data which is also provided as <u>Exhibit B</u>.



NKWD has no evidence on what caused the high consumption.

On or about April 23, 2025, Mr. Downton made inquiry after receiving his bill which included the higher consumption contacted NKWD regarding a leak adjustment under NKWD's Tariff, Section IX – Adjustment of Water Bills, which contains an allowance for a service line leak adjustments as outlined below:

#### Type 1 – Underground Leaks

In cases where it shall be found after an investigation that a leak is underground and not subject to detection by ordinary methods, and where the customer is free from negligence in causing or failing to report the leak, the District will make an adjustment on the customer's bill for this type of leak. An underground leak is defined as a leak in the customer service line between the meter and the premises. Multi-family buildings and mobile home parks with master meters are not eligible for Type 1 adjustments.

The customer is required to submit in writing a request for this type of adjustment. The written request must include the location of the leak and the date the leak was repaired, including receipts for the repair costs.

This adjustment will be calculated on the billing period(s) that would be affected by the leak not to exceed two billing periods. The leak will be based on the customer's average bill plus one half of the lost water due to the leak.

Customers are eligible for an underground leak adjustment once per twelve-month period with a limit of three leaks total. Proof must be submitted verifying the service line has been replaced before a fourth adjustment will be approved.

NKWD reviewed the matter and determined at the outset a type 1 leak adjustment would not be authorized under its Tariff, Section IX due to the Property being a multi-family building and without consideration of whether the other requirements of leak adjustment tariff were met. A review of NKWD's records also found that Mr. Downton received an adjustment for this property on or about May 10, 2016 which was prior to the provision excluding multi-family buildings and mobile home parks with master meters.

Mr. Downton subsequently contacted the Public Service Commission on or about May 27, 2025 to make an informal complaint, which resulted in affirming NKWD's determination. This formal complaint followed.

#### II. LAW AND ARGUMENT

NKWD respectfully request that this matter be dismissed as the Complainant has failed to state a claim for which relief may be granted. While NKWD regrets these unfortunate circumstances that have happened upon Mr. Downton, NKWD has complied with its requirements under NKWD Tariff, the relevant statutes, and administrative regulations as it relates to Mr. Downton's water service.

It appears Mr. Downton only disputes whether his request was rightfully excluded due to clause that "[m]ulti-family buildings and mobile home parks with master meters are not eligible for Type 1 adjustments." To make that dispute, at appears that Mr. Downton interprets "master meter" to mean only meters that serve more than one unit only when the party paying the bill demands payment from another for all or a portion of the water service by way of a specific charge not included as part of the costs for other goods or services rendered.

NKWD contends that any reading or legal interpretation would affirm NKWD's denial of the

leak adjustment as the meter in question is clearly a "master meter" as it serves three dwelling units. As the term "master meter" is not defined in NKWD's Tariff, its interpretation should be left to its plain meaning. See KRS 446.080(4); Letcher Cnty. Bd. Of Educ. v. Hall, 671 S.W.3d 374 (Ky 2023) (affirming that when interpreting a statute, the plain meaning is what was intended and if such meaning is plain, interpretation cannot be based on any other method or source). This term is used commonly, being well understood and long established in the utility sphere to describe meters that serve or benefit more than one unit on an individual property. See e.g., 807 KAR 5:046 (regulation titled "Prohibition of Master Metering"); In Re: Daniville Friends Retirement Housing, Inc., Complainant v. Kentucky Utilities Company, Defendant, Case No. 89-247 (April 16, 1990 Order) (dispute regarding a master meter serving a multi-unit building); U.S. Envtl. Protection Agency, Metering Technology Sheet (TRM-10, WaterSense Homes, Aug. 2023), <a href="https://www.epa.gov/system/files/documents/2023-08/ws-homes-TRM-10-MeteringTechSheet.pdf">https://www.epa.gov/system/files/documents/2023-08/ws-homes-TRM-10-MeteringTechSheet.pdf</a> (describing master meter for multi-unit building).

Furthermore, a review of the documentation that added this provision in 2019, supports this analysis. Specifically regarding the provision, NKWD provided the following explanation below: "Additionally, mobile home and multi-family customers that are billed through a master meter have requested leak adjustments for leaks. Northern Kentucky District only bills for consumption up to the master meter, and the infrastructure beyond the master meter are privately maintained by these entities." Proposed Tariff Explanation of Revisions, Tariff Filing ID TFS2019-00429 (September 29, 2019) at 5. (available online at:

https://psc.ky.gov/trf4/uploadedFiles/7000200 Northern Kentucky Water District/0729201904353

8/Proposed Tariff Explanation of Revisions 2019.07.29.pdf).

In summary, it is clear the exclusion under the NKWD's leak adjustment tariff means any multifamily building or mobile home park where NKWD's meter provides service to more than one unit. While NKWD has defended its interpretation herein, NKWD would defer to the Commission's judgment on the matter. If the Commission finds it agreeable to go ahead and give the adjustment, Mr. Downton's bill for water service would receive a reduction in the amount of \$123.02. A copy of the adjustment calculation worksheet is attached hereto as <u>Exhibit C</u>. Additionally, and regardless of the outcome of the instant matter, Mr. Downton would also be eligible for a payment plan under the NKWD Tariff, Section VII.

#### III. CONCLUSION

WHEREFORE, based on the foregoing, NKWD respectfully request the Public Service Commission dismiss the Complaint as NKWD has complied with its Tariff and the relevant statutory and regulatory requirements. While NKWD regrets that this unfortunate circumstance has happened upon Mr. Downton, NKWD is limited only to the remedies called for in its Tariff as approved by the Public Service Commission as outlined herein.

RESPECTFULLY SUBMITTED:

Tom Edge, Esq. (KBA #95534)

General Counsel

Cassandra Zoda, Esq. (KBA #96871)

Contracts, Claims and Procurement Coordinator

Northern Kentucky Water District

2835 Crescent Springs Rd.

Erlanger, KY 41018

Phone - 859-578-5457

Fax - 859-426-2770

Email: tedge@nkywater.org

czoda@nkywater.org

Counsel for Northern Kentucky Water District

### **CERTIFICATE OF SERVICE**

In accordance with 807 KAR 5:001, Section 8, and Case No. 2020-00085, Electronic Emergency Docket Related to the Novel Coronavirus COVID-19 (Ky. PSC July 22, 2021), Order, I certify that this document was submitted electronically to the Public Service Commission on September 24, 2025 and a copy was mailed by certified and regular mail to the Complainant Charles Downton, 7434 Tollgate Road, Alexandria, Kentucky 41001.

Tom Edge, Esq. (KBA #95534)

# **Exhibit List**

Exhibit A – Water Service Invoices

Exhibit B – Water Service Invoices

Exhibit C – Billing Adjustment Worksheet

Exhibit D – Campbell County PVA Record



# Exhibit A – Water Service Invoices

Prior Balance Payments \$ 504.55 \$0.00

Bal. Forward \$ 504.55

Adjustments \$ 50.29

New Charges \$ 364.76

Total Amount Due \$919.60

Billing Date

June 24, 2025

5/8"

Payment Due BEFORE July 28, 2025

Payment Due AFTER Due Date

\$953.06

Office: 2835 Crescent Springs Rd

Erlanger, KY 41018

Meter Reading Data

Meter#

Meter Previous Current Read Date Read Date Size

03/04/25 06/03/25

Read Days Type

Regular

91

Previous Current Reading Reading

2883

Usage Units

53

Mailing Address:

P.O. Box 449 Burlington, KY 41005-0449

Next Reading Date:

20036675

September 2025

Total Usage Billed:

2830

53 **HCF** 

**HCF** 

Any questions?

Please call us at (859) 578-9898 Monday to Friday 8:00 AM to 5:00 PM

Make checks to: NKWD

2025 Northern Kentucky Water District annual water quality report for the calendar year 2024 is available. This report contains important information about your drinking water.

Please go to

www.nkywater.info/waterqualityreport to view your 2024 annual water quality report or to request a paper copy call (859) 441-0482.

REPORT YOUR SERVICE LINE INVENTORY NKWD needs your help identifying the type of pipe material used for your water service line.

Learn more and report your service line material online: nkywater.info/nkwdserviceline

| <b>Current Charges Detail</b> | Service period: | March 04, 2025 | to | June 03, 2025 |
|-------------------------------|-----------------|----------------|----|---------------|
|                               |                 |                |    |               |

| Balance Forward      | \$504.55 |
|----------------------|----------|
| Penalties Adjustment | \$50.29  |

#### **Current Charges Detail**

| Consumption - Tier 1: 45.00 HCF @ \$5.52 per HCF | \$248.40 |
|--|----------|
| Consumption - Tier 2: 8.00 HCF @ \$5.13 per HCF  | \$41.04  |
| Fixed Service Charge                             | 45.20    |
| Sales Taxes - Kentucky                           | 20.08    |
| School Taxes - Campbell                          | 10.04    |
| Current Charges for 14 VIEWPOINT DR              | \$364.76 |

| Amount Due ON or BEFORE | July 28, 2025 | <br>\$919.60 |
|-------------------------|---------------|--------------|
|                         |               |              |

#### Usage History

| Bill date | Days | Usage |     |
|-----------|------|-------|-----|
| 3/4/2025  | 90   | 78.00 | HCF |
| 12/4/2024 | 91   | 34.00 | HCF |
| 9/4/2024  | 92   | 25.00 | HCF |
| 6/4/2024  | 92   | 27.00 | HCF |
| 3/4/2024  | 94   | 43.00 | HCF |

#### DO NOT PAY

Your bill will be paid through our Automatic Payment Program on the due date indicated.

Return this portion with your payment. Make check or money order made to NKWD

07/28/25

Customer Number

ON or BEFORE

Pay this Amount \$919.60

**AFTER** 07/28/25 Pay this Amount \$953.06

PO BOX 449 Burlington, KY 41005-0449 Address Service Requested Account Number

If address has changed, please check here, complete the information on the reverse side and mail back to NKWD.

Service Address

14 VIEWPOINT DR

Northern Mentil William Vistrict

and through our Automatic Payment Program on the due date indicated.

Customer Number

Account Number

**Account Summary** 

Prior Balance Payments \$ 235.52 \$-235.52

\$ 0.00

Adjustments \$ 0.00 New Charges \$ 504.55 Total Amount Due \$504.55

Office:

2835 Crescent Springs Rd Erlanger, KY 41018

Mailing Address:

P.O. Box 449 Burlington, KY 41005-0449

Any questions?

Please call us at (859) 578-9898 Monday to Friday 8:00 AM to 5:00 PM Billing Date March 27, 2025 Payment Due BEFORE April 28, 2025 Payment Due AFTER Due Date

\$550.84

Meter Reading Data

Meter Previous Current Read Previous Current Meter# Days Usage Units Size Read Date Read Date Type Reading Reading 20036675 5/8" 12/04/24 03/04/25 90 Regular 2752 2830 78 **HCF** 

Next Reading Date:

June 2025

**Total Usage Billed:** 

78 HCF

Make checks to: NKWD

2025 Northern Kentucky Water District annual water quality report for the calendar year 2024 is available. This report contains important information about your drinking water.

Please go to

www.nkywater.info/waterqualityreport to view your 2024 annual water quality report or to request a paper copy call (859) 441-0482.

REPORT YOUR SERVICE LINE INVENTORY NKWD needs your help identifying the type of pipe material used for your water service line.

Learn more and report your service line material online: nkywater.info/nkwdserviceline

Current Charges Detail Service period: December 04, 2024 to March 04, 2025

| Balance Forward                                  | \$0.00   |
|--|----------|
| Current Charges Detail                           |          |
| Consumption - Tier 1: 45.00 HCF @ \$5.52 per HCF | \$248.40 |
| Consumption - Tier 2: 33.00 HCF @ \$5.13 per HCF | \$169.29 |
| Fixed Service Charge                             | 45.20    |
| Sales Taxes - Kentucky                           | 27.77    |
| School Taxes - Campbell                          | 13.89    |
| Current Charges for 14 VIEWPOINT DR              | \$504.55 |

Amount Due ON or BEFORE April 28, 2025 \$504.55

**Usage History** 

| Bill date | Days | Usage |     |
|-----------|------|-------|-----|
| 12/4/2024 | 91   | 34.00 | HCF |
| 9/4/2024  | 92   | 25.00 | HCF |
| 6/4/2024  | 92   | 27.00 | HCF |
| 3/4/2024  | 94   | 43.00 | HCF |
| 12/1/2023 | 87   | 34.00 | HCF |

#### DO NOT PAY

Your bill will be paid through our Automatic Payment Program on the due date indicated.

Return this portion with your payment. Make check or money order made to NKWD

Customer Number

ON or BEFORE **04/28/25** 

Pay this Amount \$504.55

AFTER **04/28/25** 

Pay this Amount \$550.84

PO BOX 449 Burlington, KY 41005-0449 Address Service Requested Account Number

If address has changed, please check here, complete the information on the reverse side and mail back to NKWD.

Service Address

14 VIEWPOINT DR

Northern Continue WAR Vistrict

Your hill will be 451d through our Automatic Payment Program on the due date indicated.

Prior Balance Payments \$ 199,69 \$-218.01

Bal. Forward \$-18.32

Adjustments \$ 0.00

**New Charges** \$ 253.84

Total Amount Due \$235.52

**Billing Date** 

December 19, 2024

**Payment Due BEFORE** January 21, 2025

Payment Due AFTER Due Date

\$258.81

2835 Crescent Springs Rd Erlanger, KY 41018

Meter Reading Data

Meter Previous Meter#

5/8"

Current Size Read Date Read Date

Read Days Type

91

Regular

Previous Current Reading Reading

Units Usage

34

Mailing Address: P.O. Box 449

Office:

Burlington, KY 41005-0449

**Next Reading Date:** 

20036675

09/04/24 12/04/24 March 2025

Total Usage Billed:

2752

2718

34 **HCF** 

**HCF** 

Any questions?

Please call us at (859) 578-9898 Monday to Friday 8:00 AM to 5:00 PM

Make checks to: NKWD

2025 Northern Kentucky Water District annual water quality report for the calendar year 2024 is available. This report contains important information about your drinking water.

www.nkywater.info/waterqualityreport to view your 2024 annual water quality report or to request a paper copy call (859) 441-0482.

REPORT YOUR SERVICE LINE INVENTORY NKWD needs your help identifying the type of pipe material used for your water service line.

Learn more and report your service line material online: nkywater.info/nkwdserviceline Current Charges Detail Service period: September 04, 2024 to December 04, 2024

| Balance Forward                                  | \$18.32CR |
|--|-----------|
| Current Charges Detail                           |           |
| Consumption - Tier 1: 34.00 HCF @ \$5.52 per HCF | \$187.68  |
| Fixed Service Charge                             | 45.20     |
| Sales Taxes - Kentucky                           | 13.97     |
| School Taxes - Campbell                          | 6.99      |
| Current Charges for 14 VIEWPOINT DR              | \$253.84  |

\$235.52 Amount Due ON or BEFORE January 21, 2025

**Usage History** 

| Bill date | Days | Usage |     |
|-----------|------|-------|-----|
| 9/4/2024  | 92   | 25.00 | HCF |
| 6/4/2024  | 92   | 27.00 | HCF |
| 3/4/2024  | 94   | 43.00 | HCF |
| 12/1/2023 | 87   | 34.00 | HCF |
| 9/5/2023  | 92   | 30.00 | HCF |

### DO NOT PAY

Your bill will be paid through our Automatic Payment Program on the due date indicated.

Return this portion with your payment. Make check or money order made to NKWD

01/21/25

**Customer Number** 

ON or BEFORE

Pay this Amount \$235.52

AFTER 01/21/25 Pay this Amount \$258.81

PO BOX 449

Account Number

If address has changed, please check here, complete the information on the reverse side and mail back to NKWD.

Burlington, KY 41005-0449 Address Service Requested

Service Address

14 VIEWPOINT DR

Northern Dentity Willer Vistrict

Your hill will be baid through our Automatic Payment Program on the due date indicated.

Prior Balance Payments \$ 133.71 \$-133.71

Bal. Forward \$ 0.00

Adjustments \$ 0.00

New Charges \$ 199.69

**Total Amount Due** \$199.69

**Billing Date** 

September 20, 2024

Payment Due BEFORE October 22, 2024

Payment Due AFTER Due Date

\$218.01

2835 Crescent Springs Rd Meter Reading Data Erlanger, KY 41018

| Meter#   | Meter<br>Size | Previous<br>Read Date | Current<br>Read Date | Days | Read<br>Type | Previous<br>Reading | Current<br>Reading | Usage | Units |  |
|----------|---------------|-----------------------|----------------------|------|--------------|---------------------|--------------------|-------|-------|--|
| 20036675 | 5/8"          | 06/04/24              | 09/04/24             | 92   | Regular      | 2693                | 2718               | 25    | HCF   |  |

Next Reading Date:

December 2024

Amount Due ON or BEFORE October 22, 2024

**Total Usage Billed:** 

25 HCF

\$199.69

Any questions?

Mailing Address: P.O. Box 449

Office:

Please call us at (859) 578-9898 Monday to Friday 8:00 AM to 5:00 PM

Burlington, KY 41005-0449

Make checks to: NKWD

2025 Northern Kentucky Water District annual water quality report for the calendar year 2024 is available. This report contains important information about your drinking water.

Please go to

www.nkvwater.info/waterqualityreport to view your 2024 annual water quality report or to request a paper copy call (859) 441-0482.

REPORT YOUR SERVICE LINE INVENTORY NKWD needs your help identifying the type of pipe material used for your water service line.

Learn more and report your service line material online: nkywater.info/nkwdserviceline

| Current Charges Detail Service period: June 04, 2024 to Septemb | er 04, 2024 |
|---|-------------|
| Balance Forward   | \$0.00      |
| Penalties Adjustment  | \$0.00      |
| Current Charges Detail  |             |
| Consumption - Tier 1: 25.00 HCF @ \$5.52 per HCF                | \$138.00    |
| Fixed Service Charge  | 45.20       |
| Sales Taxes - Kentucky  | 10.99       |
| School Taxes - Campbell   | 5.50        |
| Current Charges for 14 VIEWPOINT DR                             | \$199.69    |

Usage History

| Bill date | Days | Usage |     |
|-----------|------|-------|-----|
| 6/4/2024  | 92   | 27.00 | HCF |
| 3/4/2024  | 94   | 43.00 | HCF |
| 12/1/2023 | 87   | 34.00 | HCF |
| 9/5/2023  | 92   | 30.00 | HCF |
| 6/5/2023  | 95   | 33.00 | HCF |

## DO NOT PAY

Your bill will be paid through our Automatic Payment Program on the due date indicated.

Return this portion with your payment. Make check or money order made to NKWD

ON or BEFORE **Customer Number** \$199.69

10/22/24

Pay this Amount

**AFTER** 10/22/24

......

Pay this Amount \$218.01

PO BOX 449 Burlington, KY 41005-0449 Address Service Requested Account Number

If address has changed, please check here, complete the information on the reverse side and mail back to NKWD.

Service Address 14 VIEWPOINT DR

Northern Ment Water Vistrict

hard through our Automatic Payment Program on the due date indicated.

Service Address 14 VIEWPOINT DR

Account Summary

Prior Balance

\$-78.01

Payments Bal. Forward \$-78.01 \$0.00

03/04/24 06/04/24

Adjustments \$ 0.00

Customer Number

New Charges \$ 211.72

**Total Amount Due** \$133.71

**Billing Date** 

June 20, 2024

5/8"

Payment Due BEFORE July 23, 2024

Payment Due AFTER Due Date

Account Number

\$147.08

Office:

2835 Crescent Springs Rd Erlanger, KY 41018

Mailing Address:

P.O. Box 449 Burlington, KY 41005-0449 Meter Reading Data

Previous Meter Current Meter# Size Read Date Read Date

Read Days Type

Regular

Previous Reading

2666

Usage Units

27 **HCF** 

**Next Reading Date:** 

20036675

92 September 2024

Total Usage Billed:

Current

2693

Reading

27 **HCF** 

Any questions?

Please call us at (859) 578-9898 Monday to Friday 8:00 AM to 5:00 PM

Make checks to: NKWD

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Please go to

www.nkywater.info/waterqualityreport to view your 2024 annual water quality report or to request a paper copy call (859) 441-0482.

Current Charges Detail Service period: March 04, 2024 to June 04, 2024

| Balance Forward                                  | \$78.01CR |
|--|-----------|
| Current Charges Detail                           |           |
| Consumption - Tier 1: 27.00 HCF @ \$5.52 per HCF | \$149.04  |
| Fixed Service Charge                             | 45.20     |
| Sales Taxes - Kentucky                           | 11.65     |
| School Taxes - Campbell                          | 5.83      |
| Current Charges for 14 VIEWPOINT DR              | \$211.72  |

..... \$133.71 Amount Due ON or BEFORE July 23, 2024

**Usage History** 

| Bill date | Days | Usage |     |
|-----------|------|-------|-----|
| 3/4/2024  | 94   | 43.00 | HCF |
| 12/1/2023 | 87   | 34.00 | HCF |
| 9/5/2023  | 92   | 30.00 | HCF |
| 6/5/2023  | 95   | 33.00 | HCF |
| 3/2/2023  | 90   | 31.00 | HCF |

## DO NOT PAY

Your bill will be paid through our Automatic Payment Program on the due date indicated.

Return this portion with your payment. Make check or money order made to NKWD

**Customer Number** 

ON or BEFORE 07/23/24

Pay this Amount \$133.71

**AFTER** 07/23/24 Pay this Amount \$147.08

PO BOX 449 Burlington, KY 41005-0449 Address Service Requested Account Number

If address has changed, please check here, complete the information on the reverse side and mail back to NKWD.

Service Address 14 VIEWPOINT DR

Northern Mental Water Vistrict

Payment Program on the due date indicated.

Prior Balance Payments \$0.00 \$-373.50

Bal. Forward \$-373.50

Adjustments \$ 0.00

New Charges \$ 295.49

Credit Balance Do Not Pay

**Total Amount Due** \$78.01CR

Billing Date

March 22, 2024

Payment Due BEFORE April 23, 2024

Regular

Payment Due AFTER Due Date

\$78.01CR

Meter Reading Data

Meter Previous Meter# Size Read Date Read Date 20036675 5/8" 12/01/23 03/04/24

Current Read Days Type 94

Previous Reading

Current Usage Reading

2666

Units 43 HCF

Next Reading Date:

June 2024

Total Usage Billed:

2623

43 **HCF** 

Any questions?

Mailing Address: P.O. Box 449

Office:

Please call us at (859) 578-9898 Monday to Friday 8:00 AM to 5:00 PM

2835 Crescent Springs Rd

Burlington, KY 41005-0449

Erlanger, KY 41018

Make checks to: NKWD

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Please go to

www.nkywater.info/waterqualityreport to view your 2024 annual water quality report or to request a paper copy call (859) 441-0482.

Current Charges Detail Service period: December 01, 2023 to March 04, 2024

| Balance Forward                                  | \$373.50CR |
|--|------------|
| Current Charges Detail                           |            |
| Consumption - Tier 1: 11.44 HCF @ \$5.52 per HCF | \$63.15    |
| Fixed Service Charge                             | 12.56      |
| Consumption - Tier 1: 31.56 HCF @ \$5.15 per HCF | \$162.53   |
| Fixed Service Charge                             | 32.85      |
| Sales Taxes - Kentucky                           | 16.27      |
| School Taxes - Campbell                          | 8.13       |
| Current Charges for 14 VIEWPOINT DR              | \$295.49   |

\$78.01CR Amount Due ON or BEFORE April 23, 2024

**Usage History** 

| Bill date | Days | Usage |     |
|-----------|------|-------|-----|
| 12/1/2023 | 87   | 34.00 | HCF |
| 9/5/2023  | 92   | 30.00 | HCF |
| 6/5/2023  | 95   | 33.00 | HCF |
| 3/2/2023  | 90   | 31.00 | HCF |
| 12/2/2022 | 65   | 28.00 | HCF |

## DO NOT PAY

Your bill will be paid through our Automatic Payment Program on the due date indicated.

Return this portion with your payment. Make check or money order made to NKWD

Customer Number

ON or BEFORE 04/23/24

Pay this Amount \$78.01CR

**AFTER** 04/23/24 Pay this Amount \$78.01CR

PO BOX 449 Burlington, KY 41005-0449 Address Service Requested Account Number

If address has changed, please check here, complete the information on the reverse side and mail back to NKWD.

Service Address 14 VIEWPOINT DR

Northern Northern Water Vistrict

Payment Program on the due date indicated.

Prior Balance Payments \$0.00 \$-611.07

Bal. Forward \$-611.07

Adjustments \$ 0.00

**New Charges** \$ 237.57

Credit Balance Do Not Pay

Total Amount Due \$373.50CR

Office:

2835 Crescent Springs Rd Erlanger, KY 41018

Mailing Address:

P.O. Box 449 Burlington, KY 41005-0449

Any questions?

Please call us at (859) 578-9898 Monday to Friday 8:00 AM to 5:00 PM **Billing Date** Payment Due BEFORE December 19, 2023

January 22, 2024

Payment Due AFTER Due Date

\$373.50CR

Meter Reading Data

Meter Previous Current Previous Current Read Meter# Days Units Usage Reading Size Read Date Read Date Reading Type 5/8" 2589 **HCF** 20036675 09/05/23 12/01/23 87 2623 34 Regular

Next Reading Date:

February 2024

Total Usage Billed:

34 **HCF** 

Make checks to: NKWD

Beginning in 2023, convenience fees will apply to some payment options. This pass-through fee is charged by Paymentus, NKWD's 3rd party vendor. Visit www.nkywater.org for fee-free bill payment options.

2025 Northern Kentucky Water District annual water quality report for the calendar year 2024 is available. This report contains important information about your drinking water.

Please go to

www.nkywater.info/waterqualityreport to view your 2024 annual water quality report or to request a paper copy call (859) 441-0482.

Current Charges Detail Service period: September 05, 2023 to December 01, 2023

| Balance Forward                                  | \$611.07CR |
|--|------------|
| Current Charges Detail                           |            |
| Consumption - Tier 1: 34.00 HCF @ \$5.15 per HCF | \$175.10   |
| Fixed Service Charge                             | 42.85      |
| Sales Taxes - Kentucky                           | 13.08      |
| School Taxes - Campbell                          | 6.54       |
| Current Charges for 14 VIEWPOINT DR              | \$237.57   |

\$373.50CR Amount Due ON or BEFORE January 22, 2024

**Usage History** 

| Bill date | Days | Usage |     |
|-----------|------|-------|-----|
| 9/5/2023  | 92   | 30.00 | HCF |
| 6/5/2023  | 95   | 33.00 | HCF |
| 3/2/2023  | 90   | 31.00 | HCF |
| 12/2/2022 | 65   | 48.00 | HCF |
| 9/1/2022  | 92   | 70.00 | HCF |

#### DO NOT PAY

Your bill will be paid through our Automatic Payment Program on the due date indicated.

Return this portion with your payment. Make check or money order made to NKWD

01/22/24

Customer Number

ON or BEFORE

Pay this Amount \$373.50CR

AFTER 01/22/24 Pay this Amount \$373.50CR

PO BOX 449 Burlington, KY 41005-0449 Address Service Requested Account Number

If address has changed, please check here, complete the information on the reverse side and mail back to NKWD.

Service Address 14 VIEWPOINT DR

Northern Nentland Water Vistrict

Your Kill WIPX 449 d through our Automatic

Prior Balance Payments \$ 173.82 \$-1,000.00

Bal. Forward \$-826.18 Adjustments \$ 0.00

New Charges \$ 215.11

Credit Balance Do Not Pay

Total Amount Due \$611.07CR

Office:

2835 Crescent Springs Rd Erlanger, KY 41018

Mailing Address:

P.O. Box 449 Burlington, KY 41005-0449

Any questions?

Please call us at (859) 578-9898 Monday to Friday 8:00 AM to 5:00 PM Billing Date September 20, 2023 Payment Due BEFORE October 23, 2023 Payment Due AFTER Due Date

\$611.07CR

Meter Reading Data

Meter Previous Current Current Read Previous Meter# Days Usage Units Reading Size Read Date Read Date Type Reading 20036675 5/8" 06/05/23 09/05/23 92 Regular 2559 2589 30 **HCF** 

Next Reading Date:

December 2023

Total Usage Billed:

30 HCF

Make checks to: NKWD

Beginning in 2023, convenience fees will apply to some payment options. This pass-through fee is charged by Paymentus, NKWD's 3rd party vendor. Visit www.nkywater.org for fee-free bill payment options.

2025 Northern Kentucky Water District annual water quality report for the calendar year 2024 is available. This report contains important information about your drinking water.

Please go to

www.nkywater.info/waterqualityreport to view your 2024 annual water quality report or to request a paper copy call (859) 441-0482.

| Current Charges Detail Service period: June 05, 2023 to September 05 | 5, 2023    |
|--|------------|
| Balance Forward  | \$826.18CR |
| Current Charges Detail   |            |
| Consumption - Tier 1: 30.00 HCF @ \$5.15 per HCF                     | \$154.50   |
| Fixed Service Charge   | 42.85      |
| Sales Taxes - Kentucky   | 11.84      |
| School Taxes - Campbell  | 5.92       |
| Current Charges for 14 VIEWPOINT DR                                  | \$215.11   |

**Usage History** 

| Bill date | Days | Usage |     |
|-----------|------|-------|-----|
| 6/5/2023  | 95   | 33.00 | HCF |
| 3/2/2023  | 90   | 31.00 | HCF |
| 12/2/2022 | 65   | 48.00 | HCF |
| 9/1/2022  | 92   | 70.00 | HCF |
| 6/1/2022  | 92   | 80.00 | HCF |

### DO NOT PAY

Your bill will be paid through our Automatic Payment Program on the due date indicated.

Return this portion with your payment. Make check or money order made to NKWD

Customer Number

ON or BEFORE 10/23/23 Pay this Amount \$611.07CR

AFTER 10/23/23 Pay this Amount \$611.07CR

PO BOX 449 Burlington, KY 41005-0449 Address Service Requested Account Number

If address has changed, please check here, complete the information on the reverse side and mail back to NKWD.

Service Address

14 VIEWPOINT DR

Northern Dentator Water Pistrict

Your bill will be 44id through our Automatic Burlington, KY 41005-0449 Payment Program on the due date indicated.

Payments Prior Balance \$0.00 \$-58.13

Bal. Forward \$-58.13

Adjustments \$ 0.00

**Customer Number** 

**New Charges** \$ 231.95

**Total Amount Due** \$173.82

**Billing Date** 

June 21, 2023

5/8"

Payment Due BEFORE July 24, 2023

Payment Due AFTER Due Date

Account Number

\$191.20

2835 Crescent Springs Rd

Erlanger, KY 41018

Meter Reading Data

Meter Meter# Size

20036675

Previous Current Read Date Read Date

Read Days Type

Regular

Previous Current Reading Reading

2526

Usage Units

33

Mailing Address: P.O. Box 449

Office:

Burlington, KY 41005-0449

**Next Reading Date:** 

September 2023

03/02/23 06/05/23

Total Usage Billed:

2559

33 HCF

HCF

Any questions?

Please call us at (859) 578-9898 Monday to Friday 8:00 AM to 5:00 PM

Make checks to: NKWD

Beginning in 2023, convenience fees will apply to some payment options. This pass-through fee is charged by Paymentus, NKWD's 3rd party vendor. Visit www.nkywater.org for fee-free bill payment options.

2025 Northern Kentucky Water District annual water quality report for the calendar year 2024 is available. This report contains important information about your drinking water.

Please go to

www.nkywater.info/waterqualityreport to view your 2024 annual water quality report or to request a paper copy call (859) 441-0482.

| Current Charges Detail | Service period: | March 02, 2023 | to | June 05, 2023 |
|------------------------|-----------------|----------------|----|---------------|
|                        |                 |                |    |               |

95

| Balance Forward                                  | \$58.13CR |
|--|-----------|
| Current Charges Detail                           |           |
| Consumption - Tier 1: 33.00 HCF @ \$5.15 per HCF | \$169.95  |
| Fixed Service Charge                             | 42.85     |
| Sales Taxes - Kentucky                           | 12.77     |
| School Taxes - Campbell                          | 6.38      |
| Current Charges for 14 VIEWPOINT DR              | \$231.95  |

Amount Due ON or BEFORE July 24, 2023 ..... \$173.82

**Usage History** 

| Bill date | Days | Usage |     |
|-----------|------|-------|-----|
| 3/2/2023  | 90   | 31.00 | HCF |
| 12/2/2022 | 65   | 48.00 | HCF |
| 9/1/2022  | 92   | 70.00 | HCF |
| 6/1/2022  | 92   | 80.00 | HCF |
| 3/1/2022  | 90   | 56.00 | HCF |

#### DO NOT PAY

Your bill will be paid through our Automatic Payment Program on the due date indicated.

Return this portion with your payment. Make check or money order made to NKWD

Customer Number

ON or BEFORE 07/24/23

Pay this Amount \$173.82

**AFTER** 07/24/23 Pay this Amount \$191.20

PO BOX 449 Burlington, KY 41005-0449 Address Service Requested Account Number

If address has changed, please check here, complete the information on the reverse side and mail back to NKWD.

Service Address 14 VIEWPOINT DR

Northern Nenthan Water Vistrict

Prior Balance Payments \$0.00 \$-267.21

Bal. Forward \$-267.21

Adjustments \$ 0.00

New Charges \$ 209.08

Credit Balance Do Not Pay

**Total Amount Due** \$58,13CR

Office:

2835 Crescent Springs Rd

Erlanger, KY 41018

Mailing Address:

P.O. Box 449 Burlington, KY 41005-0449

Any questions?

Please call us at (859) 578-9898 Monday to Friday 8:00 AM to 5:00 PM **Billing Date** March 21, 2023 Payment Due BEFORE April 24, 2023

Payment Due AFTER Due Date

\$58.13CR

Meter Reading Data

Meter Previous Current Read Previous Current Meter# Days Units Size Read Date Read Date Type Reading Reading 20036675 5/8" 12/02/22 03/02/23 90 Regular 2495 2526 31 **HCF** 

Next Reading Date:

May 2023

Total Usage Billed:

31 **HCF** 

Make checks to: NKWD

Any Questions? Please call us at 859-578-9898 Monday - Friday 8:00 AM - 5:00 PM

Beginning in 2023, convenience fees will apply to some payment options. This pass-through fee is charged by Paymentus, NKWD's 3rd party vendor. Visit www.nkywater.org for fee-free bill payment options.

Current Charges Detail Service period: December 02, 2022 to March 02, 2023

| Balance Forward                                  | \$267.21CR |
|--|------------|
| Current Charges Detail                           |            |
| Consumption - Tier 1: 7.58 HCF @ \$5.15 per HCF  | \$39.04    |
| Fixed Service Charge                             | 10.47      |
| Consumption - Tier 1: 23.42 HCF @ \$4.77 per HCF | \$111.71   |
| Fixed Service Charge                             | 30.60      |
| Sales Taxes - Kentucky                           | 11.51      |
| School Taxes - Campbell                          | 5.75       |
| Current Charges for 14 VIEWPOINT DR              | \$209.08   |

Amount Due ON or BEFORE April 24, 2023 \$58.13CR

Usage History

| Bill date | Days | Usage |     |
|-----------|------|-------|-----|
| 12/2/2022 | 65   | 48.00 | HCF |
| 9/1/2022  | 92   | 70.00 | HCF |
| 6/1/2022  | 92   | 80.00 | HCF |
| 3/1/2022  | 90   | 56.00 | HCF |
| 12/1/2021 | 91   | 49.00 | HCF |

#### DO NOT PAY

Your bill will be paid through our Automatic Payment Program on the due date indicated.

Return this portion with your payment. Make check or money order made to NKWD

**Customer Number** 

ON or BEFORE 04/24/23

Pay this Amount \$58.13CR

AFTER 04/24/23 Pay this Amount \$58.13CR

PO BOX 449 Burlington, KY 41005-0449 Address Service Requested Account Number

If address has changed, please check here, complete the information on the reverse side and mail back to NKWD.

Service Address

14 VIEWPOINT DR

Northern Northern Water Vistrict



# Exhibit B – Meter Reading Data

9/23/25, 10:16 AM **Device Access** 

#### **Usage Report**

Customer Name: CHARLES DOWNTON

Address: 14 VIEWPOINT DR ALEXANDRIA, KY 41001-1048

Account ID:

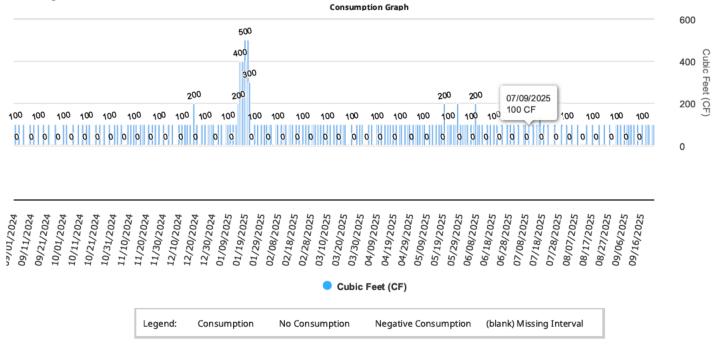
Device ID: 20036675 Utility Device ID: 20036675 Radio ID: 57507076

Date Range: 2024-09-01 to 2025-09-23

Date Range Detail Level - DAILY

09/01/2024 to 09/23/2025

21800 Cubic Feet (CF) min: 0 max: 500 avg: 56.186



| Time       | Consumption |
|------------|-------------|
| IIIIe      | (CF)        |
| 09/23/2025 | 100         |
| 09/22/2025 | 100         |
| 09/21/2025 | 0           |
| 09/20/2025 | 100         |
| 09/19/2025 | 100         |
| 09/18/2025 | 100         |
| 09/17/2025 | 0           |
| 09/16/2025 | 100         |
| 09/15/2025 | 0           |
| 09/14/2025 | 0           |
| 09/13/2025 | 100         |
| 09/12/2025 | 0           |
| 09/11/2025 | 100         |
| 09/10/2025 | 0           |
| 09/09/2025 | 100         |
| 09/08/2025 | 100         |
| 09/07/2025 | 100         |
| 09/06/2025 | 0           |
| 09/05/2025 | 100         |
| 09/04/2025 | 0           |
| 09/03/2025 | 100         |
| 09/02/2025 | 0           |
| 09/01/2025 | 100         |
| 08/31/2025 | 100         |
| 08/30/2025 | 0           |
| 08/29/2025 | 0           |
| 08/28/2025 | 0           |
| 08/27/2025 | 100         |
| 08/26/2025 | 0           |
| 08/25/2025 | 0           |
| 08/24/2025 | 100         |
| 08/23/2025 | 0           |
| 08/22/2025 | 0           |
| 08/21/2025 | 100         |
| 08/20/2025 | 0           |
| 08/19/2025 | 0           |
| 08/18/2025 | 0           |
| 08/17/2025 | 100         |
|            |             |

| Time       | Consumption (CF) |
|------------|------------------|
| 08/16/2025 | 0                |
| 08/15/2025 | 0                |
| 08/14/2025 | 0                |
| 08/13/2025 | 100              |
| 08/12/2025 | 0                |
| 08/11/2025 | 0                |
| 08/10/2025 | 0                |
| 08/09/2025 | 0                |
| 08/08/2025 | 100              |
| 08/07/2025 | 0                |
| 08/06/2025 | 0                |
| 08/05/2025 | 0                |
| 08/04/2025 | 100              |
| 08/03/2025 | 0                |
| 08/02/2025 | 0                |
| 08/01/2025 | 100              |
| 07/31/2025 | 0                |
| 07/30/2025 | 0                |
| 07/29/2025 | 100              |
| 07/28/2025 | 0                |
| 07/27/2025 | 0                |
| 07/26/2025 | 0                |
| 07/25/2025 | 100              |
| 07/24/2025 | 0                |
| 07/23/2025 | 0                |
| 07/22/2025 | 0                |
| 07/21/2025 | 100              |
| 07/20/2025 | 0                |
| 07/19/2025 | 0                |
| 07/18/2025 | 100              |
| 07/17/2025 | 0                |
| 07/16/2025 | 200              |
| 07/15/2025 | 100              |
| 07/14/2025 | 100              |
| 07/13/2025 | 0                |
| 07/12/2025 | 100              |
| 07/11/2025 | 0                |
| 07/10/2025 | 0                |
|            |                  |

| Time       | Consumption (CF) |
|------------|------------------|
| 07/09/2025 | 100              |
| 07/08/2025 | 0                |
| 07/07/2025 | 100              |
| 07/06/2025 | 100              |
| 07/05/2025 | 0                |
| 07/04/2025 | 0                |
| 07/03/2025 | 100              |
| 07/03/2025 | 0                |
| 07/02/2025 |                  |
|            | 0                |
| 06/30/2025 | 100              |
| 06/29/2025 | 0                |
| 06/28/2025 | 100              |
| 06/27/2025 | 0                |
| 06/26/2025 | 100              |
| 06/25/2025 | 0                |
| 06/24/2025 | 0                |
| 06/23/2025 | 100              |
| 06/22/2025 | 0                |
| 06/21/2025 | 0                |
| 06/20/2025 | 100              |
| 06/19/2025 | 0                |
| 06/18/2025 | 100              |
| 06/17/2025 | 0                |
| 06/16/2025 | 100              |
| 06/15/2025 | 0                |
| 06/14/2025 | 100              |
| 06/13/2025 | 0                |
| 06/12/2025 | 0                |
| 06/11/2025 | 100              |
| 06/10/2025 | 0                |
| 06/09/2025 | 100              |
| 06/08/2025 | 100              |
| 06/07/2025 | 200              |
| 06/06/2025 | 100              |
| 06/05/2025 | 0                |
| 06/04/2025 | 100              |
| 06/03/2025 | 0                |
| 06/02/2025 | 100              |
|            |                  |

| Time       | Consumption (CF) |
|------------|------------------|
| 06/01/2025 | 100              |
| 05/31/2025 | 100              |
| 05/30/2025 | 100              |
| 05/29/2025 | 100              |
| 05/28/2025 | 0                |
| 05/27/2025 | 200              |
| 05/26/2025 | 100              |
| 05/25/2025 | 100              |
| 05/24/2025 | 0                |
| 05/23/2025 | 100              |
| 05/22/2025 | 100              |
| 05/21/2025 | 100              |
| 05/20/2025 | 0                |
| 05/19/2025 | 200              |
| 05/18/2025 | 0                |
| 05/17/2025 | 100              |
| 05/16/2025 | 100              |
| 05/15/2025 | 0                |
| 05/14/2025 | 100              |
| 05/13/2025 | 0                |
| 05/12/2025 | 100              |
| 05/11/2025 | 0                |
| 05/10/2025 | 100              |
| 05/09/2025 | 0                |
| 05/08/2025 | 0                |
| 05/07/2025 | 100              |
| 05/06/2025 | 100              |
| 05/05/2025 | 0                |
| 05/04/2025 | 100              |
| 05/03/2025 | 100              |
| 05/02/2025 | 100              |
| 05/01/2025 | 0                |
| 04/30/2025 | 100              |
| 04/29/2025 | 0                |
| 04/28/2025 | 100              |
| 04/27/2025 | 100              |
| 04/26/2025 | 0                |
| 04/25/2025 | 100              |
|            |                  |

| -          |                  |
|------------|------------------|
| Time       | Consumption (CF) |
| 04/24/2025 | 0                |
| 04/23/2025 | 100              |
| 04/22/2025 | 100              |
| 04/21/2025 | 0                |
| 04/20/2025 | 100              |
| 04/19/2025 | 0                |
| 04/18/2025 | 100              |
| 04/17/2025 | 0                |
| 04/16/2025 | 100              |
| 04/15/2025 | 100              |
| 04/14/2025 | 0                |
| 04/13/2025 | 100              |
| 04/12/2025 | 0                |
| 04/11/2025 | 100              |
| 04/10/2025 | 0                |
| 04/09/2025 | 100              |
| 04/08/2025 | 100              |
| 04/07/2025 | 0                |
| 04/06/2025 | 0                |
| 04/05/2025 | 100              |
| 04/04/2025 | 0                |
| 04/03/2025 | 100              |
| 04/02/2025 | 0                |
| 04/01/2025 | 0                |
| 03/31/2025 | 0                |
| 03/30/2025 | 100              |
| 03/29/2025 | 100              |
| 03/28/2025 | 0                |
| 03/27/2025 | 100              |
| 03/26/2025 | 0                |
| 03/25/2025 | 0                |
| 03/24/2025 | 100              |
| 03/23/2025 | 0                |
| 03/22/2025 | 0                |
| 03/21/2025 | 0                |
| 03/20/2025 | 100              |
| 03/19/2025 | 100              |
| 03/18/2025 | 0                |
|            |                  |

| Time       | Consumption (CF) |
|------------|------------------|
| 03/17/2025 | 100              |
| 03/16/2025 | 0                |
| 03/15/2025 | 100              |
| 03/14/2025 | 0                |
| 03/13/2025 | 100              |
| 03/12/2025 | 0                |
| 03/11/2025 | 100              |
| 03/10/2025 | 0                |
| 03/09/2025 | 100              |
| 03/08/2025 | 0                |
| 03/07/2025 | 100              |
| 03/06/2025 | 0                |
| 03/05/2025 | 100              |
| 03/04/2025 | 100              |
| 03/03/2025 | 100              |
| 03/02/2025 | 100              |
| 03/01/2025 | 100              |
| 02/28/2025 | 100              |
| 02/27/2025 | 0                |
| 02/26/2025 | 100              |
| 02/25/2025 | 0                |
| 02/24/2025 | 100              |
| 02/23/2025 | 0                |
| 02/22/2025 | 100              |
| 02/21/2025 | 0                |
| 02/20/2025 | 100              |
| 02/19/2025 | 0                |
| 02/18/2025 | 100              |
| 02/17/2025 | 0                |
| 02/16/2025 | 100              |
| 02/15/2025 | 100              |
| 02/14/2025 | 100              |
| 02/13/2025 | 0                |
| 02/12/2025 | 100              |
| 02/11/2025 | 100              |
| 02/10/2025 | 0                |
| 02/09/2025 | 100              |
| 02/08/2025 | 0                |
|            |                  |

| Time       | Consumption (CF) |
|------------|------------------|
| 02/07/2025 | 100              |
| 02/06/2025 | 100              |
| 02/05/2025 | 0                |
| 02/04/2025 | 0                |
| 02/03/2025 | 100              |
| 02/02/2025 | 100              |
| 02/01/2025 | 0                |
| 01/31/2025 | 100              |
| 01/30/2025 | 100              |
| 01/29/2025 | 0                |
| 01/28/2025 | 100              |
| 01/27/2025 | 0                |
| 01/26/2025 | 100              |
| 01/25/2025 | 0                |
| 01/24/2025 | 100              |
| 01/23/2025 | 0                |
| 01/22/2025 | 0                |
| 01/21/2025 | 300              |
| 01/20/2025 | 500              |
| 01/19/2025 | 400              |
| 01/18/2025 | 500              |
| 01/17/2025 | 400              |
| 01/16/2025 | 400              |
| 01/15/2025 | 400              |
| 01/14/2025 | 200              |
| 01/13/2025 | 100              |
| 01/12/2025 | 0                |
| 01/11/2025 | 100              |
| 01/10/2025 | 0                |
| 01/09/2025 | 100              |
| 01/08/2025 | 100              |
| 01/07/2025 | 100              |
| 01/06/2025 | 0                |
| 01/05/2025 | 0                |
| 01/04/2025 | 100              |
| 01/03/2025 | 0                |
| 01/02/2025 | 100              |
| 01/01/2025 | 0                |
|            |                  |

| 20,20, 101107111 | 2011301.00030    |
|------------------|------------------|
| Time             | Consumption (CF) |
| 12/31/2024       | 0                |
| 12/30/2024       | 100              |
| 12/29/2024       | 100              |
| 12/28/2024       | 100              |
| 12/27/2024       | 100              |
| 12/26/2024       | 0                |
| 12/25/2024       | 100              |
| 12/24/2024       | 0                |
| 12/23/2024       | 100              |
| 12/22/2024       | 0                |
| 12/21/2024       | 0                |
| 12/20/2024       | 100              |
| 12/19/2024       | 0                |
| 12/18/2024       | 200              |
| 12/17/2024       | 0                |
| 12/16/2024       | 100              |
| 12/15/2024       | 0                |
| 12/14/2024       | 100              |
| 12/13/2024       | 100              |
| 12/12/2024       | 0                |
| 12/11/2024       | 100              |
| 12/10/2024       | 0                |
| 12/09/2024       | 100              |
| 12/08/2024       | 0                |
| 12/07/2024       | 0                |
| 12/06/2024       | 0                |
| 12/05/2024       | 100              |
| 12/04/2024       | 0                |
| 12/03/2024       | 100              |
| 12/02/2024       | 0                |
| 12/01/2024       | 0                |
| 11/30/2024       | 100              |
| 11/29/2024       | 0                |
| 11/28/2024       | 0                |
| 11/27/2024       | 100              |
| 11/26/2024       | 0                |
| 11/25/2024       | 100              |
| 11/24/2024       | 0                |
|                  |                  |

| •          |                  |
|------------|------------------|
| Time       | Consumption (CF) |
| 11/23/2024 | 100              |
| 11/22/2024 | 0                |
| 11/21/2024 | 100              |
| 11/20/2024 | 0                |
| 11/19/2024 | 0                |
| 11/18/2024 | 100              |
| 11/17/2024 | 100              |
| 11/16/2024 | 100              |
| 11/15/2024 | 0                |
| 11/14/2024 | 0                |
| 11/13/2024 | 100              |
| 11/12/2024 | 100              |
| 11/11/2024 | 0                |
| 11/10/2024 | 100              |
| 11/09/2024 | 0                |
| 11/08/2024 | 100              |
| 11/07/2024 | 0                |
| 11/06/2024 | 0                |
| 11/05/2024 | 0                |
| 11/04/2024 | 100              |
| 11/03/2024 | 0                |
| 11/02/2024 | 100              |
| 11/01/2024 | 0                |
| 10/31/2024 | 100              |
| 10/30/2024 | 0                |
| 10/29/2024 | 0                |
| 10/28/2024 | 100              |
| 10/27/2024 | 0                |
| 10/26/2024 | 0                |
| 10/25/2024 | 100              |
| 10/24/2024 | 0                |
| 10/23/2024 | 0                |
| 10/22/2024 | 100              |
| 10/21/2024 | 0                |
| 10/20/2024 | 100              |
| 10/19/2024 | 0                |
| 10/18/2024 | 0                |
| 10/17/2024 | 0                |
|            |                  |

| •          |                  |
|------------|------------------|
| Time       | Consumption (CF) |
| 10/16/2024 | 100              |
| 10/15/2024 | 0                |
| 10/14/2024 | 100              |
| 10/13/2024 | 0                |
| 10/12/2024 | 100              |
| 10/11/2024 | 0                |
| 10/10/2024 | 0                |
| 10/09/2024 | 100              |
| 10/08/2024 | 0                |
| 10/07/2024 | 0                |
| 10/06/2024 | 100              |
| 10/05/2024 | 0                |
| 10/04/2024 | 0                |
| 10/03/2024 | 0                |
| 10/02/2024 | 100              |
| 10/01/2024 | 0                |
| 09/30/2024 | 100              |
| 09/29/2024 | 0                |
| 09/28/2024 | 0                |
| 09/27/2024 | 0                |
| 09/26/2024 | 0                |
| 09/25/2024 | 100              |
| 09/24/2024 | 0                |
| 09/23/2024 | 0                |
| 09/22/2024 | 0                |
| 09/21/2024 | 100              |
| 09/20/2024 | 0                |
| 09/19/2024 | 0                |
| 09/18/2024 | 100              |
| 09/17/2024 | 0                |
| 09/16/2024 | 0                |
| 09/15/2024 | 100              |
| 09/14/2024 | 0                |
| 09/13/2024 | 0                |
| 09/12/2024 | 100              |
| 09/11/2024 | 0                |
| 09/10/2024 | 100              |
| 09/09/2024 | 0                |
|            |                  |

| Time       | Consumption (CF) |
|------------|------------------|
| 09/08/2024 | 0                |
| 09/07/2024 | 0                |
| 09/06/2024 | 100              |
| 09/05/2024 | 0                |
| 09/04/2024 | 0                |
| 09/03/2024 | 100              |
| 09/02/2024 | 0                |
| 09/01/2024 | 100              |



# Exhibit C – Billing Adjustment Worksheet

|   | UNDERG                  | ROUND L  | EAK/ Q   | UARTERLY BILL                           | 1 BILL       |          |
|---|-------------------------|----------|----------|---|--------------|----------|
|   |                         |          |          | DATE:                                   |              |          |
| Customer Number:  |                         |          |          |   |              |          |
| Account Number:   |                         |          |          |   |              |          |
| Too out I turnour   |                         |          |          |   |              |          |
| Name:   | CHARLES DOWNTON         |          |          | Subject To Sales Tax                    | X            |          |
| Address:  | 14 VIEWPOINT DR         |          |          | Subject To School Tax                   | X            | CAMPBELL |
| City:   | ALEXNADRIA              |          |          | Type of Account                         | MULIT FAMILY |          |
| oily.   | , LECALO IDITIO         |          |          | .,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |              |          |
| Enter   | Average before incident | 35       |          |   |              |          |
| Litter  | (Hundred Cu. Ft.)       |          |          |   |              |          |
|   | (Hallarea Ga. Ft.)      |          |          |   |              |          |
|   | Adjustment Computation  |          |          |   |              |          |
|   | Lajastinent Computation |          |          |   |              |          |
| Date Billing Period   | 3/4/2025                |          |          |   |              |          |
| Date Billing Feriod   | HCF                     |          |          |   |              |          |
| Billed (Enter)  | 78                      |          |          |   |              |          |
|   | 35                      |          |          |   |              |          |
| Average   | 35                      |          |          |   |              |          |
| D.W   | 40                      |          |          |   |              |          |
| Difference  | 43                      |          |          |   |              |          |
| DW  | 0.4                     |          |          |   |              |          |
| Difference Divided by 2   | 21                      |          |          |   |              |          |
| Add: Average  | 35                      |          |          |   |              |          |
|   |                         |          |          |   |              |          |
| Average of Diff. + Avg.   | 56                      |          |          |   |              |          |
|   |                         |          |          |   |              |          |
|   |                         | Rate/    |          |   |              |          |
| Billed  | Applicable Amount       | HCF      |          |   |              |          |
| First 45 HCF  | 45                      | \$5.52   | \$248.40 |   |              |          |
| Next 4,905 HCF  | 33                      | \$5.13   | \$169.29 |   |              |          |
| Next 4,950 HCF  | 0                       | \$3.83   | \$0.00   |   |              |          |
| Quarterly Fixed Ser. Chg.   |                         | \$45.20  |          |   |              |          |
|   | Water Charges           |          | \$462.89 |   |              |          |
|   | School Tax              |          | \$13.89  | CAMPBELL                                |              |          |
|   | Sales Tax               |          | \$27.77  |   |              |          |
|   |                         |          | \$504.55 |   |              |          |
|   |                         | Rate/    | ****     |   |              |          |
| Adjust To:  | Applicable Amount       | HCF      |          |   |              |          |
| First 45 HCF  | 45                      | \$5.52   | \$248.40 |   |              |          |
| Next 4,905 HCF  | 11                      | \$5.13   | \$56.43  |   |              |          |
| Next 4,950 HCF  | 0                       | \$3.83   | \$0.00   |   |              |          |
| Quarterly Fixed Ser. Chg.   | 0                       | \$45.20  | Ψ0.00    |   |              |          |
| Quarterly Fixed Ser. Crig.  | Water Charges           | Ψ40.20   | \$350.03 |   |              |          |
|   |                         |          |          | CAMPBELL                                |              |          |
|   | School Tax              |          | \$21.00  |   |              |          |
|   | Sales Tax               |          |          |   |              |          |
|   | Total                   |          | \$381.53 |   |              |          |
|   |                         |          |          |   |              |          |
|   |                         |          |          |   |              |          |
|   |                         |          |          |   |              |          |
| Comp Adj  | 4110.00                 |          |          |   |              |          |
| Water   | \$112.86                |          |          |   |              |          |
| School Tax  |                         | CAMPBELL |          |   |              |          |
| Sales tax   | \$6.77                  |          |          |   |              |          |
| Adjustment Total  | \$123.02                |          |          |   |              |          |
|   |                         |          |          |   |              |          |
|   |                         |          |          |   |              |          |
|   |                         |          |          |   |              |          |
| 201 20 - 21 - 22 - 22 - 22 - 22 - 22 - 2  |                         |          |          |   |              |          |
| Basis for Adjustment  | UNDERGROUND LEAK        |          |          |   |              |          |
| HCF   | 22                      |          |          |   |              |          |
| MINISTER STATE OF THE STATE OF |                         |          |          | GRAND                                   | TOTALS       |          |
| Check List (Enter X)  | Adjustment Complete     | SM       |          |   |              |          |
| SHOOK EIST (EIREI A)  | Approval                |          |          | CONSUMPTION                             | 22           | 2        |
|   | Letter                  |          |          |   |              |          |
|   |                         |          |          | WATER                                   | \$112.86     |          |
|   | Sanitation              |          |          | SCHOOL TAX                              | \$3.39       | CAMPBELL |
|   | Tracking Sheet          |          |          |   |              |          |
|   |                         |          |          | SALES TAX                               | \$6.77       |          |
|   |                         |          |          | GRAND TOTAL                             | \$123.02     |          |



# Exhibit D – Campbell County PVA Record



# 14 VI (/Page/home)DR, ALEXANDRIA

| Parcel Summary Sales History Pa | arcel Details Structures Parcel Photo | Parcel Sketch Tax History  |
|---------------------------------|---------------------------------------|--|
| <b>PIDN:</b> 999-99-26-845.00   | <b>Current Record</b>                 | Back to Search (/Search/Form/location)                           |
| Map Number:                     | < ₽                                   | Prev (/ParcelView/DetailByPidnId?parcelEventId=0&parcelNatKey=99 |
|                                 | Next                                  | t > (/ParcelView/DetailById?parcelEventId=952176&parcelNatKey=9  |
|                                 |                                       | (15/15) - Most Recent  |

| PARCEL DETAILS |            |  |
|----------------|------------|--|
| SUBDIVISION:   | WHITES SUB |  |
| LOT:           |            |  |
| SECTION:       |            |  |
| CLERK PLAT:    |            |  |
| GROUP:         |            |  |
| ACREAGE:       | 0.4590     |  |

| PARCEL CHARACTERISTICS |                   |  |
|------------------------|-------------------|--|
| E911 # UNITS           | 3                 |  |
| DRIVEWAY/PARKING LOT   | CONCRETE          |  |
| LAND USE               | 3 FAMILY DWELLING |  |
| SITE CONDITION         | GOOD              |  |
| STREET / ROAD TYPE     | SECONDARY         |  |
| TOPOGRAPHY             | ROLLING           |  |
| UTILITIES              | WATER & GAS       |  |
| SIDEWALK               | 0                 |  |

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