From: PSC Public Comment
To:

Subject: RE: KY PSC Utility Inquiry

Date: Thursday, August 28, 2025 8:14:00 AM

Case No. 2025-00230

Thank you for your comments on the application of Clark Energy Cooperative, Inc. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00230 in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2025-00230 (ky.gov)</u>.

Thank you for your interest in this matter.

From: PSC Consumer Inquiry < PSC.Consumer.Inquiry@ky.gov>

Sent: Tuesday, August 26, 2025 7:51 AM

To: PSC Public Comment < PSC.Comment@ky.gov>

Subject: FW: KY PSC Utility Inquiry

Case #2025-00230

From: KY Public Service Commission cfilings@ky.gov>

Sent: Saturday, August 23, 2025 9:48 AM

To: PSC Consumer Inquiry < <u>PSC.Consumer.Inquiry@ky.gov</u>>

Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by on Saturday, August 23, 2025 at 9:47 AM

Name: Brent and Sherri Pergrem

Address:

City: Owingsville

State: KY

Zip Code: 40360

Phone number where you can be reached:

Home phone:

Utility Name: Clark Energy

State the nature of your concern: We have recently learned of a request to raise rates for

our electrical service. Records should show that we have power outages in a small span that affects about 58 customers on a regular basis. We have discussed the issues with representatives at Clark Energy. We do not feel that we are being serviced properly under the current rates and ask that an increase not be granted. As we write this on a Saturday morning, August 23, 2025, our power is out. No weather issues whatsoever. This happens way too often.

Have you contacted the utility about the problem: Yes

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