

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DONALD R. MCKINNEY	)	
	)	
COMPLAINANT	)	
	)	
V.	)	CASE NO.
	)	2025-00227
	)	
LOUISVILLE GAS AND ELECTRIC COMPANY	)	
	)	
DEFENDANT	)	

ORDER

On June 26, 2025, Donald R. McKinney (Mr. McKinney or Complainant) tendered a formal complaint against Louisville Gas and Electric Company (LG&E), alleging that LG&E was negligent in its meter reading, with a gap of more than one year between actual meter readings.

LEGAL STANDARD

Commission regulation 807 KAR 5:001, Section 20, governs the filing of a formal complaint. In accordance with 807 KAR 5:001, Section 20(1)(c), a complaint must state “[f]ully, clearly, and with reasonable certainty, the act or omission” that the complaint alleged the utility failed to comply with and facts, with details, of the alleged failure. In accordance with 807 KAR 5:001, Section 20(4)(a), the Commission examines a complaint to determine whether the complaint establishes a *prima facie* case and conforms to the administrative regulation. A complaint establishes a *prima facie* case when, on its face,

it states sufficient allegations that, if uncontradicted by other evidence, would entitle the complainant to the requested relief.

If a complaint fails to establish a *prima facie* case or conform to the administrative regulation, 807 KAR 5:001, Section 20(4)(a)(1) provides that the complainant be notified and provided an opportunity to amend the complaint within a specified time. Additionally, 807 KAR 5:001, Section 20(4)(a)(2) provides that if the complaint is not amended within the time that the Commission grants, then the complaint shall be dismissed.

### DISCUSSION AND FINDINGS

Based on its review of the complaint, on February 10, 2026, the Commission issued an Order notifying the Complainant that the complaint, as written, did not establish a *prima facie* case. Pursuant to Section 20 of 807 KAR 5:001, the Commission provided the Complainant an opportunity, within 30 days of service of the Order, to amend his complaint with additional information to support his claim. Following the February 10, 2026 Order, Complainant did not submit additional information or evidence sufficient to establish a *prima facie* case within the timeframe provided. Accordingly, the Commission finds this complaint should be dismissed without hearing, as a hearing is not in the public interest or necessary for the protection of substantial rights.

IT IS THEREFORE ORDERED that:

1. The Complainant's formal complaint and this case shall be dismissed without prejudice.
2. This matter shall be removed from the Commission's docket.

3. A copy of this Order shall be served on Donald R. McKinney by U.S. Postal Service, certified mail, return receipt requested, and first-class mail at 220 W. Main Street, Louisville, Kentucky 40202.

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Entered on this 6th day of May, 2026.

PUBLIC SERVICE COMMISSION




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Angie Hatton  
Chair



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Mary Pat Regan  
Commissioner



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Andrew W. Wood  
Commissioner

ATTEST:



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Linda C. Bridwell, PE  
Executive Director

Case No. 2025-00227

## Service List for 2025-00227

Donald R. McKinney  
647 Cecil Ave.  
Louisville, KY 40211

\* Louisville Gas and Electric Company  
820 West Broadway  
Louisville, KY 40203

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820 West Broadway  
Louisville, KY 40203