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PUBLIC SERVICE
COMMISSION

September 22, 2025

Hon. John West
Public Service Commission
P. O. Box 615
211 Sower Blvd.
Frankfort, Ky. 40602-0615

RE: Acton Properties, LLC v. LG&E-915 Charles Street, Louisville, Ky. 40204
No. 2025-00163

Dear Mr. West:

I have reviewed all the LG&E statements and payments relating to the above account from June, 2023 to date.

In June, 2023 request was made on behalf of Acton Properties, LLC to transfer electric services to its account. LG&E actually transferred electric and gas services. Apparently, the tenant who moved out on June 9, 2023 left owing a balance of thirty to forty dollars which LG&E attempted to transfer the Acton Property account.

Much time and effort has been expended on behalf of Acton Properties to resolve and correct its account without success.

LG&E now claims there is a balance of \$159.21 as of September 10, 2025 with a due date of October 3, 2025;

Acton Properties, LLC states as follows"

1. The February, 2025 bill due March 6, 2025 in the amount of \$92.03 is outstanding.

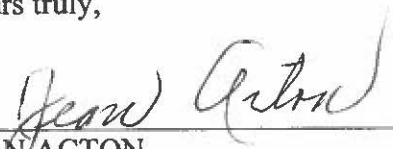
I spoke with an employee who assured me she would have this account corrected before the due date which did not happen.

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Ky. Public Service Commission
September 22, 2025

2. The March, 2025 bill due April 4, 2025 in the amount of \$45.86 was timely paid, however, these funds were applied to a different account in which there was no delinquent balance giving it a credit. The subject account was given an additional unpaid balance on which late fees continue to be imposed.
3. Acton Properties desires to pay those two bill totaling \$137.89 upon receipt of a corrected statement in this amount as total satisfaction of the account and all traces of unpaid/untimely payments and late fees be removed from the record of Acton Properties, LLC.

Thank you so much for your assistance.

Yours truly,



JEAN ACTON