

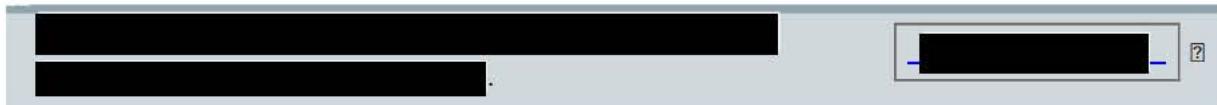
From: [PSC Public Comment](#)
To: [April Webster](#)
Subject: RE: Case #2025 00142
Date: Wednesday, January 21, 2026 2:28:00 PM

Case No. 2025-00142

Thank you for your comments on the application of Duke Energy Kentucky, Inc. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00142 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00142 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: April Mains [REDACTED]
Sent: Wednesday, January 21, 2026 2:12 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case #2025 00142



We have received (2) letters from Honaker Law Office in Lexington, KY Case No. 2025-00142 Parcel # KY-PE-171.001 concerning this project. This will be a real hardship on us! We sent a petition to Duke Energy on May 1, 2025 with several of our neighbors' signatures requesting Duke to install a gas pipeline on our road (Mays Rd). Of course, we did not get a response. Duke says "they have been safely providing natural gas services to customers in NKY for over 185 years and is committed to doing so for decades to come." Yet they are converting us to an alternate source of fuel without even keeping their customers in mind! We have been on the current gas line for over 30 years & this is how they treat their customers? Our home was destroyed by a tornado March 2, 2012. Naturally when we built back we installed all natural gas appliances not dreaming of ever being cut off the gas. We have a natural gas fireplace that can not be switched over to propane and the new home is not wired for electric appliances. The letters from the law office states compensation of \$25,000 for the conversion. FYI we paid a tap fee, 500 ft. of line, & rented a backhoe to install our gas whereas other customers did not have to pay for all the installation.

We have spoken to FERC outreach specialist, Vince Carreon and have called the landowner helpline per his instructions on 1/12/26.

Has TC and Duke worked together to ensure residents continue to receive service? They are abandoning the current pipeline and replacing it. Is there something wrong with the current pipeline? If not, why can't the line stay in place and provide us with gas as in the past? Please explore these options before discontinuing our service.

Thank you for your time. We look forward to hearing from you as to what steps we need to take in order to continue being a loyal Duke customer.

Deborah Sparks

[REDACTED]

[REDACTED]

[REDACTED]

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