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August 25, 2025

Ms. Linda C. Bridwell, P.E.
Executive Director
Kentucky Public Service Commission
P.O. Box 615
Frankfort, KY 40602-0615

Re: *Mountain Water District*
Case No. 2025-00117

RECEIVED
AUG 25 2025

**PUBLIC SERVICE
COMMISSION**

Dear Ms. Bridwell:

Enclosed is Mountain Water District's Notice of Actions Taken to Resolve Complaint.

Sincerely,

Stoll Keenon Ogden PLLC

A handwritten signature in blue ink that reads "Gerald E. Wuetcher". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Gerald E. Wuetcher

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

BRENDA MCCOY)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2025-00117
)	
MOUNTAIN WATER DISTRICT)	
)	
DEFENDANT)	

NOTICE OF ACTIONS TO RESOLVE COMPLAINT

Notwithstanding that the Kentucky Public Service Commission (“Commission”) has yet to determine whether the Complaint sets forth a prima facie case or to order Mountain Water District (“the District”) to satisfy or answer the allegations contain in the Complaint, and without admitting or denying the allegations set forth in the Complaint, the District gives notice that following actions have been taken to resolve the issues presented in the Complaint:

1. The District has applied its leak adjustment policy to the Complaint’s bill of \$2,305.07. This action, when coupled with Complainant’s payment of \$75.00, reduced Complainant’s bill for water and sewer service to \$235.90.

2. Following the floods that occurred in Pike County, Kentucky in February 2025, the District sought to limit and, where legally possible, eliminate the bills of customers whose homes were destroyed in the recent floods. The District is not currently attempting to collect customer bills for water and sewer service from customers who experienced significant flood damage.

3. As the District is not currently providing water service to Complainant as the flood destroyed her residence, it has elected to write-off the remaining amount in question and commits

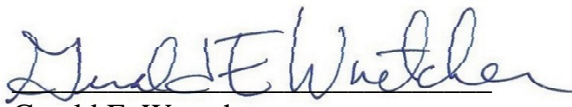
to taking no future action to collect that amount, including denial of any future request for water service by the Complainant based upon the written-off amount.

4. The District has and will continue to work with all customers affected by the flooding to assist them in their time of need.

Based upon these actions, the District respectfully submits that the matters set forth in the Complaint have been resolved and that this docket should be closed.

Dated: August 25, 2025

Respectfully submitted,

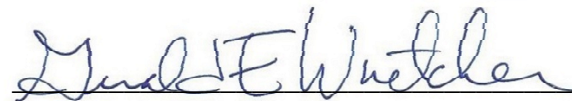
A handwritten signature in blue ink, reading "Gerald E. Wuetcher", written over a horizontal line.

Gerald E. Wuetcher
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Counsel for Mountain Water District

CERTIFICATE OF SERVICE

In accordance with the Commission's Order of July 22, 2021 in Case No. 2020-00085 (Electronic Emergency Docket Related to the Novel Coronavirus COVID-19) and 807 KAR 5:001, Section 8, I certify that this electronic filing has been transmitted to the Commission on August 25, 2025; that a copy of this filing has been mailed, U.S. Mail First Class postage prepaid, to Ms. Brenda McCoy, 1102 Little Road, Pikeville, Kentucky 41501; and that there are currently no other parties in this proceeding that the Commission has excused from participation by electronic means.

A handwritten signature in blue ink, reading "Gerald E. Wuetcher", written over a horizontal line.

Counsel for Mountain Water District