

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MICHAEL TERRY)	
)	
COMPLAINANT)	
)	
V.)	CASE NO.
)	2025-00109
)	
POWELL'S VALLEY WATER DISTRICT)	
)	
DEFENDANT)	

ORDER

On March 19, 2025, Michael Terry (Mr. Terry or Complainant) tendered a formal complaint with the Commission against Powell's Valley Water District (Powell's Valley District). In his complaint, Mr. Terry alleged that Powell's Valley District refused to extend water service to his property, instead directing him to connect to Powell's Valley District's distribution system at a point by digging across his neighbor's property.

On August 19, 2025, the Commission issued an Order finding that a *prima facie* case had been established and requiring Powell's Valley District to satisfy the complaint or file an answer. On August 28, 2025, Powell's Valley District filed its answer to the complaint (Answer).¹ The Commission determined that additional information was required from the Complainant to proceed and on February 27, 2026, issued an Order

¹ Powell's Valley District's Answer (filed Aug. 28, 2025).

directing the Complainant to respond to Powell's Valley District's Answer within 30 days and to respond to Commission Staff's First Request for Information.²

More than 30 days have passed since the February 27, 2026 Order was issued. Mr. Terry did not file a response to Powell's Valley District's Answer, nor did he respond to Commission Staff's First Request for Information. Because Mr. Terry has not responded, the Commission finds that Mr. Terry's complaint should be dismissed without hearing as such a proceeding is not necessary to protect the public interest or substantial rights.

IT IS THEREFORE ORDERED that:

1. The matter is dismissed.
2. This case is closed and removed from the Commission's docket.


² Order (Ky. PSC Feb. 27, 2026) at 2.

Entered on this 5th day of May, 2026.

PUBLIC SERVICE COMMISSION



Angie Hatton
Chair



Mary Pat Regan
Commissioner



Andrew W. Wood
Commissioner

ATTEST:



Linda C. Bridwell, PE
Executive Director

Service List for 2025-00109

Michael Terry
76 Baber Hollow Road
1182 Darrell Randell Road Stanton, KY
Clay City, KY 40312

* Powell's Valley Water District
31 Adams Ridge Road
P. O. Box 550
Clay City, KY 40312