

From: [REDACTED]
To: [PSC Executive Director](#)
Subject: Case 2025-00058
Date: Friday, January 23, 2026 11:15:19 AM

This Message Originated from Outside the Organization

You have not previously corresponded with this sender.

[Report Suspicious](#)

I reach out to Kentucky power to acquire about doing a payment plan on the amount that I'm overdue on my bill. I'm being charged around a \$1,000.00 a month without any electrical heating unit besides a couple floor heaters. The rest we use is propane and kerosene. I have fell behind on payments because of the high amount and wanted to arrange a payment plan but was informed I can not do a payment plan unless I lump the complete amount together including the amount under review with the commission. I wanted to submit this information to my case so it would be on record that I tried to set up a payment plan.