

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

Terri Maxine Hurley  
(Your Full Name) **COMPLAINANT**

VS.

Kentucky Power  
(Name of Utility) **DEFENDANT**

**COMPLAINT**

The complaint of Terri Maxine Hurley respectfully shows:  
(Your Full Name)

(a) Terri Maxine Hurley  
(Your Full Name)  
1834 Rockhouse Rd Phelps KY 41553  
(Your Address)  
[Redacted]

(b) Kentucky Power  
(Name of Utility)  
3249 N Mayo Trail Pikeville KY 41501  
(Address of Utility) *(from the closest one I could find)*

(c) That: my bill is 2100.00 this month because they added  
(Describe here, attaching additional sheets if necessary, the specific act, fully and clearly,  
charges back from Oct, Nov, Dec + Jan saying my meter  
(or facts that are the reason and basis for the complaint.)  
wasn't correct so they had to estimate my bill. Someone from  
KP came monthly because they said my meter wasn't work  
and that way they could get an accurate reading. They  
changed the meter in January. I do have dogs but I  
stepped outside me or my husband + they said they was  
use to it, and they still checked it. *(Do not sign)*

vs.

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Wherefore, complainant asks

To remove the extra charge for prior  
(Specifically state the relief desired.)

months that they added on.

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Dated at Phelps Kentucky, this 2nd day of  
(Your City)

March, 2025.  
(Month)

Devin M. Whaley  
(Your Signature)

\_\_\_\_\_  
(Name and Address of Attorney, if any)

\_\_\_\_\_  
Date

\*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.



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1834 Rockhouse Rd Phelps KY 41553  
(Your Address)



(b) Kentucky Power  
(Name of Utility)  
3249 N Mayo Trail Pikeville KY 41501  
(Address of Utility)

(c) That: My bill is 26.09.06 this month because they added charge  
(Describe here, attaching additional sheets if necessary, the specific act, fully and clearly,  
back from Oct, Nov, Dec, Jan, saying my meter wasn't  
or facts that are the reason and basis for the complaint.)

Correct, so they had to estimate my bill. Someone from KIP  
Came monthly because they said my meter wasn't working  
and that way they could get an accurate reading. They  
changed the meter in January. I do have dogs (don't bite)  
but I stepped outside, me or my husband & they said they  
was use to it, and they still checked it,

vs.

Wherefore, complainant asks

To remove extra charge for prior months  
(Specifically state the relief desired.)

that they added on.

Dated at Phelos Kentucky, this 2nd day of

March, 2025.

*[Handwritten Signature]*  
(Your Signature\*)

(Name and Address of Attorney, if any)

Date

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