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**Via electronic filing**

February 19, 2025

Linda C. Bridwell, Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, Kentucky 40601

RE: Tariff Revision of Thacker-Grigsby Telephone Company, Inc. – PSC KY Tariff No. 3

Dear Executive Director Bridwell:

With this filing, Thacker-Grigsby Telephone Company, Inc. updates its Local Exchange Tariff to allow the company to waive late fees charged to its customers when circumstances warrant doing so.

The communities served by the company have experienced severe flooding and its residents and businesses continue to struggle to recover in the aftermath. Accordingly, Thacker-Grigsby believes a waiver of late fees is justified and requests that the tariff be allowed to go into effect immediately pursuant to KRS 278.180(2).

Please call or email me with any questions.

Sincerely,

A handwritten signature in black ink that reads "Eileen M Bodamer". The signature is written in a cursive, flowing style.

Eileen M Bodamer  
Consultant to Thacker-Grigsby Telephone Company, Inc.

Enc.

Cc (email): Kim Jones

Thacker-Grigsby Telephone Company, Inc.

General Rules and Regulations

Payment for Service and Facilities

1. The subscriber shall pay for services and facilities monthly in advance and shall pay for Toll Messages (Including charges for messenger service), Tele-typewriter Exchange Service Messages, and Moves, and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.
2. All bills for local, toll or miscellaneous services are due when rendered and payable at the office of the Telephone Company, or an authorized collection agency, on or before the 5<sup>th</sup> of the month in which the bill is rendered.
  - a. A late payment penalty charge of 1% per month or \$2.00 per month, whichever is greater, will be added to all balances not paid before the past due notice is issued. The late payment penalty charge will apply to all outstanding accounts greater than \$10.00.

(C)

Due to the historic flooding in the state of Kentucky in February 2025, Thacker-Grigsby Telephone will waive all late fees until further notice.

(C)
  - b. A charge of 6% simple interest annually will be added to all bills not paid after the service has been disconnected and written off.
3. When warranted, in the judgment of the Telephone Company, special toll bills may be rendered. In such cases the amounts billed are due and payable on demand.
4. A past due notice stating: "To avoid an interruption in your service..." will be sent to all customers with an unpaid balance on or about the 13<sup>th</sup> day of the month in which the bill is rendered. Customers will have 20 days after the mailing of the original bill to pay the balance of their bill. Under no circumstances shall service be terminated until 20 days after the mailing of the original bill. In the event of failure by the subscriber or those responsible to pay any regular bill on or before the 20<sup>th</sup> of the month in which the bill is rendered or to promptly settle special toll bills, the Company may discontinue service without further notice at any time during such default. Service need not be restored unless or until all amounts due at the day of payment are paid in full including the restoration of service charges

Issued: February 20, 2025

Effective: February 20, 2025

Issued By: Thacker-Grigsby Telephone Company, Inc.

By: /s/ William K. Grigsby  
William K. Grigsby, President/General Manager