#### RIGGS PIPPIN & BULLOCK, PSC

ATTORNEYS AT LAW 500 MAIN STREET, SUITE 5 SHELBYVILLE, KENTUCKY 40065

NATHAN T. RIGGS ERIN R. PIPPIN DAVID W. BULLOCK (Licensed in Kentucky and Indiana) C. LEWIS MATHIS, JR. (Of Counsel) T. SHERMAN RIGGS (Of Counsel) DONALD T. PRATHER (1956 – 2017) TELEPHONE: (502) 633-5220 FAX: (502) 633-0667

E-MAIL: pmcclainrpbatty@gmail.com

July 23, 2025

RECEIVED JUL 23 2025

Linda C. Bridwell, Executive Director Public Service Commission P.O. Box 615 Frankfort, Kentucky 40602

PUBLIC SERVICE COMMISSION

Re:

Case No. 2025-00040

Kevin Heath Copenhaver v. North Shelby Water Company

Dear Ms. Bridwell:

Enclosed are North Shelby Water Company's Supplemental Responses to the Commission Staff's Second Request for Information.

This shall certify that the electronic filing was transmitted to the Commission on July 23, 2025. A paper copy was mailed to the Complainant, Kevin Heath Copenhaver, 2690 Elmburg Road, Shelbyville, Kentucky 40065. Pursuant to the Commission's July 22, 2021 Order in Case No. 2020-00085, no paper copies of North Shelby Water Company's Supplemental Responses to the Commission Staff's Second Request for Information will be filed.

If you have any questions regarding this matter, please do not hesitate to call me.

Sincerely

RIGGS PIPPIN & BULLOCK, PSC

Nathan T Riggs

#### COMMONWEALTH OF KENTUCKY

#### BEFORE THE PUBLIC SERVICE COMMISSION

In th	e Matter of:	)	
	KEVIN HEATH COPENHAVER	)	
	COMPLAINANT	)	
		)	
	V.	)	CASE NO. 2025-00040
		)	
	NORTH SHELBY WATER COMPANY	)	
	DEFENDANT	)	

## NORTH SHELBY WATER COMPANY'S SUPPLEMENTAL RESPONSE TO COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION

Comes North Shelby Water Company, in person and by counsel, and respectfully submits the following Supplemental Answers to Question 7, 12 and 21 of the to the Commission Staff's Second Request for Information submits the following:

3. Provide copies of all bills and five-day written notice for involuntary termination of service at 2690 Elmburg Road, Shelbyville, Kentucky since January 2025, including but not limited to, a copy of each bill mailed to 690 Elmburg Road, Shelbyville, Kentucky.

#### Response 3

These are attached to this Response 3 as pages 3 through 19.

#### Person Responsible

Tara Peyton, Office Manager

#### RIGGS PIPPIN & BULLOCK, PSC

Nathan T. Riggs // 500 Main Street, Suite 5 Shelbyville, Kentucky 40065

Phone: (502) 633-5220 Fax: (502) 633-0667

Attorney for North Shelby Water Company

e-mail: natriggs76@gmail.com

#### CERTIFICATE OF SERVICE

I, the undersigned attorney, do hereby certify that the foregoing responses were mailed to the 

#### Electronically served:

Ms. Linda C. Bridwell, Executive Director Kentucky Public Service Commission 211 Sower Blvd. PO Box 615 Frankfort, KY 40602

Kevin Heath Copenhaver 26920 Elmburg Road Shelbyville, KY 40065



NOTACCEPT BANK PAY CHECKS (FROM YOUR BANK'S WEBSITE) OR

Heath / Natalie Copenhauer 2690 Elmburg Rd. Shelbyville, KY 40065-7956

AMOUNT DUE LATE	\$119.57
DUE DATE	1/5/2025
NET AMOUNT DUE	\$108.70
PREVIOUS BALANCE	\$0.00
ACCOUNT #	

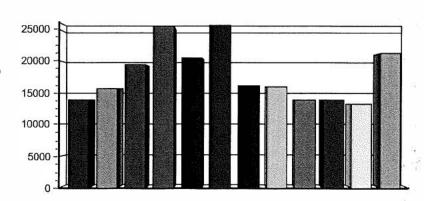


North Shelby Water Co. P.O. Box 97 Bagdad, KY 40003

SERVICE PERIOD	ACCOUNT#	BILL DATE	But I A Len	SERVICE ADDRESS	
11/6/2024 - 12/7/2024		12/17/2024		2690 ELMBURG RD	
DESCRIPTION	PREVIOUS	PRESENT	USAGE	CHARGES	
Balance Forward: 12/16/20 WATER School Tax	024 2395100	2409000	13900		\$0.00 \$105.53 \$3.17
					1.4
					165
¥					
OFFICE HOURS-MONDA	Y- FRIDAY 8AM-4F	PM (502) 747-8942	TOPAY	NET AMOUNT DUE	\$108.70
ONLINE, PLEASE VISIT	northshelbywater.	com OR CALL (87)	7) 221-4881 TO	DUE DATE	1/5/2025
SIGN UP FOR BANK DRAI	, ,,			AMOUNT DUE LATE	\$119.57

NexBill Pay telelink: (877) 221-4881

DOXO PAYMENTS!





Heath / Natalie Copenhauer 2690 Elmburg Rd Shelbyville, KY 40065-7956

ACCOUNT#	
PREVIOUS BALANCE	\$0.00
NET AMOUNT DUE	\$119.57
DUE DATE	1/15/2025
AMOUNT DUE LATE	\$119.57



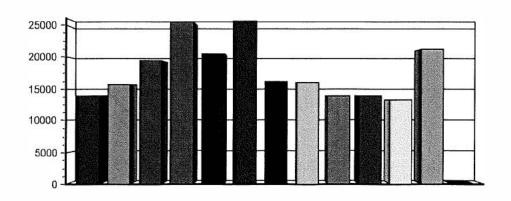
North Shelby Water Co. P.O. Box 97 Bagdad, KY 40003

SERVICE PERIOD ACCOUNT # BILL DATE		BILL DATE	SERVICE ADDRESS		
		1/7/2025	2690 ELMBURG RD		
DESCRIPTION	PREVIOUS	PRESENT	USAGE CHARGES		
Balance Forward: 12/20/2 Water Penalty	2024		\$108.70 \$10.87		

### LATE NOTICE

IF YOUR PAYMENT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE. IMPORTANT REMINDER, IF YOUR PAYMENT IS NOT RECEIVED BEFORE THE DISCONNECT/DUE DATE OF 1/15/25, YOU WILL BE DISCONNECTED!!!! TO PAY: northshelbywater.com OR 877-221-4881

NET AMOUNT DUE	\$119.57
DUE DATE	1/15/2025
AMOUNT DUE LATE	\$119.57





Heath / Natalie Copenhauer 2690 Elmburg Rd. Shelbyville, KY 40065-7956

\$10.87
117.73
/5/2025
128.66

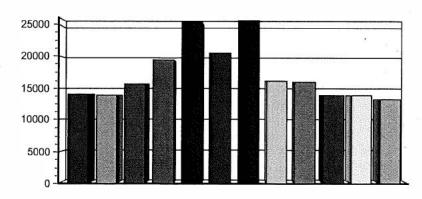
North Shelby Water Co. P.O. Box 97 Bagdad, KY 40003

Payment Deposit Applied (\$2.4) WATER 2409000 2423000 14000 \$106.	SERVICE PERIOD	ACCOUNT#	BILL DATE	SE	RVICE ADDRESS
### ### ##############################	12/7/2024 - 1/8/2025		1/15/2025	26	90 ELMBURG RD
Payment Deposit Applied         (\$2.4)           WATER         2409000         2423000         14000         \$106.7	DESCRIPTION	PREVIOUS	PRESENT	USAGE	CHARGES
201001 Tax 40.1	Payment Deposit Applied		2423000	14000	\$10.87 (\$2.45) \$106.13 \$3.18

OFFICE HOURS- MONDAY- FRIDAY 8AM-4PM (502) 747-8942 TO PAY ONLINE, PLEASE VISIT northshelbywater.com OR CALL (877) 221-4881 TO SIGN UP FOR BANK DRAFT (ACH), PLEASE CALL THE OFFICE! WE DO NOT ACCEPT BANK PAY CHECKS (FROM YOUR BANK'S WEBSITE) OR DOXO PAYMENTS!

\$117.7	NET AMOUNT DUE
2/5/202	DUE DATE
\$128.6	AMOUNT DUE LATE

NexBill Pay telelink: (877) 221-4881





Heath / Natalie Copenhauer 2690 Elmburg Rd Shelbyville, KY 40065-7956

	ACCOUNT#
\$0.00	PREVIOUS BALANCE
\$21.80	NET AMOUNT DUE
2/13/2025	DUE DATE
\$21.80	AMOUNT DUE LATE



North Shelby Water Co. P.O. Box 97 Bagdad, KY 40003

SERVICE PERIOD	ACCOUNT#	BILL DATE	SERVICE ADDRESS
		2/6/2025	2690 ELMBURG RD
DESCRIPTION	PREVIOUS	PRESENT	USAGE CHARGES

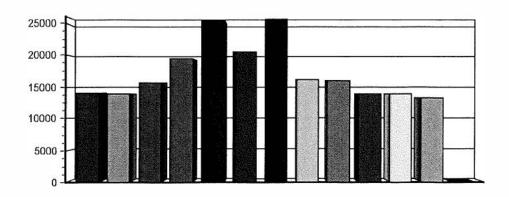
Balance Forward; 01/20/2025

Payment Check Water Penalty \$117.73 (\$106.86) \$10.93

### LATE NOTICE

IF YOUR PAYMENT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE. IMPORTANT REMINDER, IF YOUR PAYMENT IS NOT RECEIVED BEFORE THE DISCONNECT/DUE DATE OF 2/13/25, YOU WILL BE DISCONNECTED!!!! TO PAY: northshelbywater.com OR 877-221-4881

NET AMOUNT DUE	\$21.80
DUE DATE	2/13/2025
AMOUNT DUE LATE	\$21.80





Heath / Natalie Copenhauer 2690 Elmburg Rd. Shelbyville, KY 40065-7956

	ACCOUNT#
\$21.80	PREVIOUS BALANCE
\$140.45	NET AMOUNT DUE
3/5/2025	DUE DATE
\$152.32	AMOUNT DUE LATE

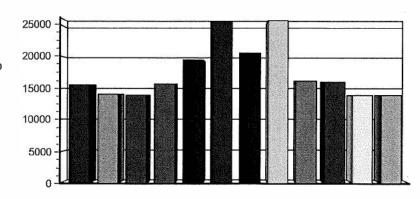


North Shelby Water Co. P.O. Box 97 Bagdad, KY 40003

SERVICE PERIOD	ACCOUNT#	BILL DATE		SERVICE ADDRESS	nadio tente de la
1/28/2025 - 2/7/2025		2/18/2025		2690 ELMBURG RD	
DESCRIPTION	PREVIOUS	PRESENT	USAGE	CHARGES	
Balance Forward: 02/17/2 WATER WATER School Tax	025 2423000	2433700 4800	10700 4800		\$21.80 \$115.19 \$0.00 \$3.46
OFFICE HOURS- MONDA	Y- FRIDAY 8AM-4F	PM (502) 747-8942	TOPAY	NET AMOUNT DUE	\$140.45
ONLINE, PLEASE VISIT	northshelbywater.	com OR CALL (877	7) 221-4881 TO	DUE DATE	3/5/2025
SIGN UP FOR BANK DRA NOT ACCEPT BANK PAY				AMOUNT DUE LATE	\$152.32

NexBill Pay telelink: (877) 221-4881

DOXO PAYMENTS!





Heath / Natalie Copenhauer 2690 Elmburg Rd Shelbyville, KY 40065-7956

ACCOUNT#	
PREVIOUS BALANCE	\$0.00
NET AMOUNT DUE	\$33.67
DUE DATE	3/13/2025
AMOUNT DUE LATE	\$33.67



North Shelby Water Co. P.O. Box 97 Bagdad, KY 40003

SERVICE PERIOD	ACCOUNT#	BILL DATE	SERVICE ADDRESS
		3/6/2025	2690 ELMBURG RD
DESCRIPTION	PREVIOUS	PRESENT	USAGE CHARGES

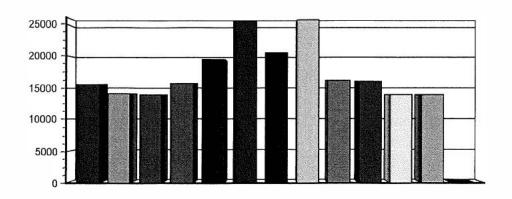
Balance Forward: 02/20/2025

Payment Check Water Penalty \$140.45 (\$118.65) \$11.87

### LATE NOTICE

IF YOUR PAYMENT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE. IMPORTANT REMINDER, IF YOUR PAYMENT IS NOT RECEIVED BEFORE THE DISCONNECT/DUE DATE OF 3/13/25, YOU WILL BE DISCONNECTED!!!! TO PAY: northshelbywater.com OR 877-221-4881

NET AMOUNT DUE	\$33.67
DUE DATE	3/13/2025
AMOUNT DUE LATE	\$33.67





Heath / Natalie Copenhauer 2690 Elmburg Rd. Shelbyville, KY 40065-7956

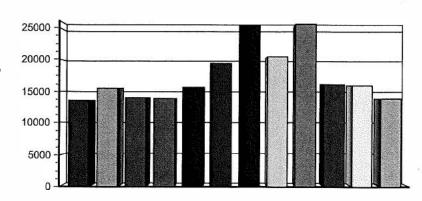
AMOUNT DUE LATE	\$151,17
DUE DATE	4/5/2025
NET AMOUNT DUE	\$140.49
PREVIOUS BALANCE	\$33.67
ACCOUNT#	

North Shelby Water Co. P.O. Box 97 Bagdad, KY 40003

SERVICE PERIOD	ACCOUNT#	BILL DATE		SERVICE ADDRESS	a second
2/7/2025 - 3/13/2025		3/18/2025		2690 ELMBURG RD	
DESCRIPTION	PREVIOUS	PRESENT	USAGE	CHARGES	
Balance Forward: 03/17/2 WATER SchoolTax	025 4800	18400	13600		\$33.67 \$103.71 \$3.11
DFFICE HOURS- MONDA	Y- FRIDAY 8AM-4F	°M (502) 747-8942	TO PAY	NET AMOUNT DUE	\$140.49
DFFICE HOURS- MONDA DNLINE, PLEASE VISIT SIGN UPFOR BANK DRA	northshelbywater.	com OR CALL (877	7) 221-4881 TO	NET AMOUNT DUE DUE DATE	\$140.49 4/5/2025

NexBill Pay telelink: (877) 221-4881

DOXO PAYMENTS!





Heath / Natalie Copenhaver 2690 Elmburg Rd Shelbyville, KY 40065-7956

	ACCOUNT#
\$0.00	PREVIOUS BALANCE
\$44.35	NET AMOUNT DUE
4/14/2025	DUE DATE
\$44.35	AMOUNT DUE LATE



North Shelby Water Co. P.O. Box 97 Bagdad, KY 40003

SERVICE PERIOD	ACCOUNT#	BILL DATE	SERVICE ADDRESS
		4/7/2025	2690 ELMBURG RD
DESCRIPTION	PREVIOUS	PRESENT	USAGE CHARGES

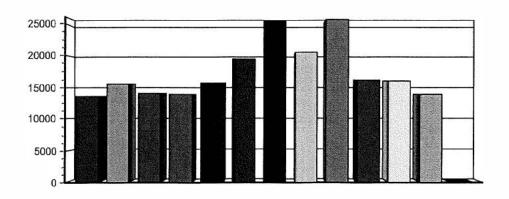
Balance Forward: 03/20/2025

Payment Check Water Penalty \$140.49 (\$106.82) \$10.68

### LATE NOTICE

IF YOUR PAYMENT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE.IMPORTANT REMINDER, IF YOUR PAYMENT IS NOT RECIEVED BEFORE THE DISCONNECT/DUE DATE OF 4/14, YOU WILL BE DISCONNECTED!!! TO PAY: northshelbywater.com or 877-221-4881

\$44.35	NET AMOUNT DUE
4/14/2025	DUE DATE
\$44.35	AMOUNT DUE LATE





Heath / Natalie Copenhaver 2690 Elmburg Rd. Shelbyville, KY 40065-7956

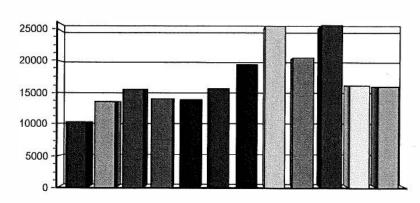
ACCOUNT #	
PREVIOUS BALANCE	\$44.35
NET AMOUNT DUE	\$131.27
DUE DATE	5/5/2025
AMOUNT DUE LATE	\$139.96

North Shelby Water Co. P.O. Box 97 Bagdad, KY 40003

SERVICE PERIOD	ACCOUNT#	BILL DATE	THE CONTRACTOR	SERVICE ADDRESS	HET STEEL STEEL
3/13/2025 - 4/8/2025		4/16/2025		2690 ELMBURG RD	
DESCRIPTION	PREVIOUS	PRESENT	USAGE	CHARGES	
Balance Forward: 04/15/2 WATER School Tax	025 18400	28800	10400		\$44.35 \$84.39 \$2.53
er.					
FFICE HOURS- MONDA	Y- FRIDAY 8AM-4F	PM (502) 747-8942	TO PAY	NET AMOUNT DUE	\$131.27
DFFICE HOURS- MONDA DNLINE, PLEASE VISIT BIGN UP FOR BANK DRA	northshelbywater.	com OR CALL (877	) 221-4881 TO	NET AMOUNT DUE DUE DATE	\$131.27 5/5/2025

NexBill Pay telelink: (877) 221-4881

DOXO PAYMENTS!





Heath / Natalie Copenhaver 2690 Elmburg Rd Shelbyville, KY 40065-7956

	ACCOUNT#
\$0.00	PREVIOUS BALANCE
\$53.04	NET AMOUNT DUE
5/13/2025	DUE DATE
\$53.04	AMOUNT DUE LATE



North Shelby Water Co. P.O. Box 97 Bagdad, KY 40003

SERVICE PERIOD	ACCOUNT#	_ BILL DATE	SERVICE ADDRESS
		5/6/2025	2690 ELMBURG RD
DESCRIPTION	PREVIOUS	PRESENT	USAGE CHARGES

Balance Forward: 04/20/2025

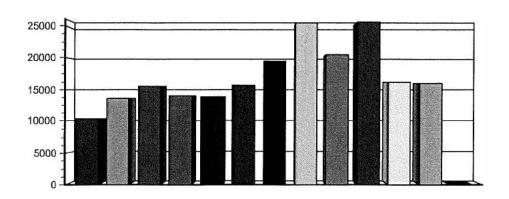
Payment Check Water Penalty \$131.27 (\$86.92)

\$8.69

### LATE NOTICE

IF YOUR PAYMENT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE. IMPORTANT REMINDER, IF YOUR PAYMENT IS NOT RECEIVED BEFORE THE DISCONNECT/DUE DATE OF 5/13/25, YOU WILL BE DISCONNECTED!!!! TO PAY: northshelbywater.com OR 877-221-4881

NET AMOUNT DUE	\$53.0	)4
DUE DATE	5/13/202	25
AMOUNT DUE LATE	\$53.0	)4





Heath / Natalie Copenhaver 2690 Elmburg Rd. Shelbyville, KY 40065-7956

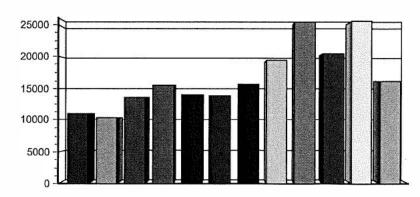
	ACCOUNT#
\$53.04	PREVIOUS BALANCE
\$143.69	NET AMOUNT DUE
6/5/2025	DUE DATE
\$152.76	AMOUNT DUE LATE

North Shelby Water Co. P.O. Box 97 Bagdad, KY 40003

SERVICE PERIOD	ACCOUNT#	BILL DATE	en samenasia	SERVICE ADDRESS	
4/8/2025 - 5/5/2025		5/15/2025		2690 ELMBURG RD	
DESCRIPTION	PREVIOUS	PRESENT	USAGE	CHARGES	an Parketing
Balance Forward: 05/14/20 WATER School Tax	025 28800	39800	11000		\$53.04 \$88.01 \$2.64
 DFFICE HOURS-MONDA	Y- FRIDAY 8AM-4F	PM (502) 747-8942	TO PAY	NET AMOUNT DUE	\$143.69
DFFICE HOURS-MONDA DNLINE, PLEASE VISIT BIGN UP FOR BANK DRA	northshelbywater.	com OR CALL (877	') 221-4881 TO	NET AMOUNT DUE DUE DATE	\$143.69 6/5/2025

NexBill Pay telelink: (877) 221-4881

**DOXO PAYMENTS!** 





Heath / Natalie Copenhaver 2690 Elmburg Rd Shelbyville, KY 40065-7956

	ACCOUNT#
\$0.00	PREVIOUS BALANCE
\$62.11	NET AMOUNT DUE
6/13/2025	DUE DATE



North Shelby Water Co. P.O. Box 97 Bagdad, KY 40003

AMOUNT DUE LATE

SERVICE PERIOD	ACCOUNT#	BILL DATE	SERVICE ADDRESS
		6/6/2025	2690 ELMBURG RD
DESCRIPTION	PREVIOUS	PRESENT	USAGE CHARGES

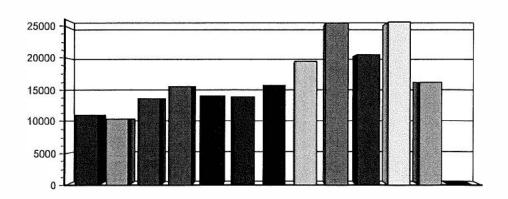
Balance Forward: 05/20/2025 Payment Check Water Penalty \$143.69 (\$90.65) \$9.07

\$62.11

### LATE NOTICE

IF YOUR PAYMENT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE. IMPORTANT REMINDER, IF YOUR PAYMENT IS NOT RECEIVED BEFORE THE DISCONNECT/DUE DATE OF 6/13/25, YOU WILL BE DISCONNECTED!!!! TO PAY: northshelbywater.com OR 877-221-4881

\$62.11	NET AMOUNT DUE
6/13/2025	DUE DATE
\$62.11	AMOUNT DUE LATE



### North Shelby Water Company

4596 Bagdad Road PO Box 97 Bagdad, KY 40003

(800) 870-4148 747-8942 747-5048 Fax

> Heath / Natalie Copenhaver 2690 Elmburg Rd Shelbyville, KY 40065-7956

#### PRESORTED FIRST CLASS US Postage

PAID

Permit No. 1 Lexington, KY

# North Shelby Water Company

# Regular Annual Business Meeting

Monday, July 21, 2025 - 6:30 p.m. At Business Office in Bagdad, Kentucky

I hereby appoint Bryan Franklin, President, or designee, my Proxy in my stead on all matters of business at the annual meeting.

Please Sign: _	 	 	
Date:			

Please return this card with your next payment or drop by the office in the nightdrop



Heath / Natalie Copenhaver 2690 Elmburg Rd. Shelbyville, KY 40065-7956

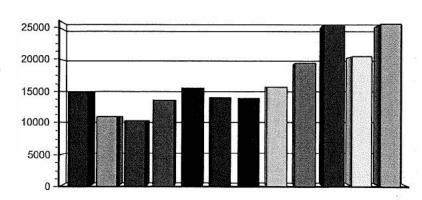
	ACCOUNT#
\$62.11	PREVIOUS BALANCE
\$177.03	NET AMOUNT DUE
7/5/2025	DUE DATE
\$188.52	AMOUNT DUE LATE

North Shelby Water Co. P.O. Box 97 Bagdad, KY 40003

SERVICE PERIOD	ACCOUNT#	BILL DATE	alaman karangan kara Karangan karangan ka	SERVICE ADDRESS	AND L
5/5/2025 - 6/6/2025		6/17/2025		2690 ELMBURG RD	
DESCRIPTION	PREVIOUS	PRESENT	USAGE	CHARGES	
Balance For ward: 06/16/2 WATER School Tax	2025 39800	54700	14900		\$62.11 \$111.57 \$3.35
OFFICE HOURS-MONDA	Y- FRIDAY 8AM-4F	PM (502) 747-8942	TO PAY	NET AMOUNT DUE	\$177.03
ONLINE, PLEASE VISIT	northshelbywater.	com OR CALL (877	7) 221 <b>-</b> 4881 <b>T</b> O	DUE DATE	7/5/2025
IGN UP FOR BANK DRA	(FT (ACH) PLEASE	CALL THE OFFIC	FIWE DO	AMOUNT DUE LATE	\$188.53

NexBill Pay telelink: (877) 221-4881

**DOXO PAYMENTS!** 





Heath / Natalie Copenhaver 2690 Elmburg Rd Shelbyville, KY 40065-7956

	ACCOUNT#
\$0.00	PREVIOUS BALANCE
\$73.60	NET AMOUNT DUE
7/14/2025	DUE DATE
\$73.60	AMOUNT DUE LATE



North Shelby Water Co. P.O. Box 97 Bagdad, KY 40003

SERVICE PERIOD	ACCOUNT#	BILL DATE	SERVICE ADDRESS		
		7/7/2025	2690 ELMBURG RD		
DESCRIPTION	PREVIOUS	PRESENT	USAGE CHARGES		

Balance Forward: 06/20/2025

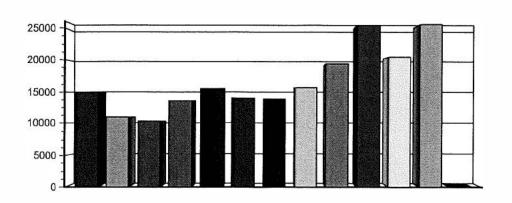
Payment Check Water Penalty \$177.03 (\$114.92)

\$11.49

### LATE NOTICE

IF YOUR PAYMENT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE. IMPORTANT REMINDER, IF YOUR PAYMENT IS NOT RECEIVED BEFORE THE DISCONNECT/DUE DATE OF 7/14/25, YOU WILL BE DISCONNECTED!!!! TO PAY: northshelbywater.com OR 877-221-4881

NET AMOUNT DUE	\$73.60	
DUE DATE	7/14/2025	
AMOUNT DUE LATE	\$73.60	





Heath / Natalie Copenhaver 2690 Elmburg Rd. Shelbyville, KY 40065-7956

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North Shelby Water Co. P.O. Box 97 Bagdad, KY 40003

SERVICE PERIOD	ACCOUNT#	BILL DATE		SERVICE ADDRESS	25.05.77
6/6/2025 - 7/3/2025		7/16/2025		2690 ELMBURG RD	
DESCRIPTION	PREVIOUS	PRESENT	USAGE	CHARGES	
Balance Forward: 07/15/2 WATER School Tax	2025 54700	66800	12100		\$73.60 \$94.65 \$2.84
DFFICE HOURS- MONDA	Y- FRIDAY8AM-4F	PM (502) 747-8942	TO PAY	NET AMOUNT DUE	\$171.09
ONLINE, PLEASE VISIT northshelbywater.com OR CALL (877) 221-4881 TO				DUE DATE	8/5/2025
SIGN UP FOR BANK DRA	.FT (ACH). PLEASE	CALL THE OFFIC	FIWE DO	AMOUNT DUE LATE	\$180.84

NexBill Pay telelink: (877) 221-4881

DOXO PAYMENTS!

