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PUBLIC SERVICE COMMISSION

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

WILLIAM S AND CHARLENE WILKINSON)
(Your Full Name))

COMPLAINANT)

VS.)

TAYLOR COUNTY RECC)
(Name of Utility))

DEFENDANT)

COMPLAINT

The complaint of WILLIAM S AND CHARLENE WILKINSON respectfully shows:
(Your Full Name)

(a) WILLIAM S AND CHARLENE WILKINSON
(Your Full Name)

9031 RIVER OAKS CT, BILOXI, MS 39532
(Your Address)

(b) TAYLOR COUNTY RECC
(Name of Utility)

625 W MAIN ST, CAMPBELLVILLE, KY 42718
(Address of Utility)

(c) That: WE NEVER RECEIVED A CHECK FOR OUR CAPITAL CREDITS
(Describe here, attaching additional sheets if necessary,

WHEN WE MOVED OUT OF THE COOPERATIVE'S SERVICE AREA PER
the specific act, fully and clearly, or facts that are the reason

P.S.C. KY No. 5 SHEET No. 38. THE ADDRESS WE HAD ON
and basis for the complaint.)

FILE AT THE TIME OF OUR MOVE WAS 9045 RIVER OAKS CT, BILOXI, MS 39532

Continued on Next Page

Formal Complaint

WILLIAM & CHARLENE WILKINSON vs. TAYLOR COUNTY RECC

Page 2 of 2

THAT ADDRESS WAS A FRIEND'S ADDRESS WE USED UNTIL WE HAD A
PERMANENT ADDRESS. WE MOVED OUT OF THE SERVICE AREA IN
JANUARY 2000.

SEE ATTACHMENT

Wherefore, complainant asks _____
(Specifically state the relief desired.)

SEE LAST PARAGRAPH OF ATTACHMENT.

Dated at ~~MISSISSIPPI~~ BILOXI, MISSISSIPPI, Kentucky, this 30th day
(Your City)

of DECEMBER, 2024.
(Month)

William & Charlene Wilkinson
(Your Signature*)

(Name and address of attorney, if any)

DECEMBER 30, 2024
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

ALSO ENCLOSED IS P.S.C KY No.5 SHEET No 38

Attachment

Background: I was attempting to settle my Mom's account as she passed on May 26th 2024. Walt Parrot of Cowherd and Parrot Funeral Home sent the dispensation of administration to South Central RTC and Taylor County RECC around the same time. He received the check from South Central RTC around the middle of September but he didn't receive the check from Taylor Country RECC until the 2nd week in December. I called Taylor Country RECC several times and left messages. I did get to talk to Lynn Marcum twice, the second time she was paged to the phone. All of this led me to do some research on capital credits as my husband and I also have capital credits with Taylor County RECC.

My research led me to Rules and Regulations P.S.C. KY No. 5 Sheet No. 38. It is titled Capital Credits Retirement. The first paragraph states "Refunds due members who have moved out of the Cooperative's service area will be mailed to the member at the last known address." The next to last paragraph also talks capital credits after deducting amount owed from remaining billing to be sent to the member at the last known address. The last paragraph states "If a member moves off the line and cannot be located, his Capital Credits will be held in a suspense account for a period of five years." I don't believe Taylor County RECC is following this rule. My Mom should have received her capital credits when she moved in with me. My Mom's electric was shut off In June 2020. My husband and I should have received out capital credits many years ago as we moved in January 2000.

I think the regulation is clear, if you are no longer part of the Coop, the capital credits should be sent to you. We would like to receive the Capital Credits due us with interest as they have held them for 25 years. Please send a check to William S Wilkinson and Charlene Wilkinson at 9031 River Oaks Ct, Biloxi, MS 39532.

FOR ALL TERRITORY SERVED

P.S.C. KY No. 5

Sheet No. 38

TAYLOR COUNTY RURAL ELECTRIC
COOPERATIVE CORPORATION

Cancelling P.S.C. No. 4

Sheet No. 29

RULES AND REGULATIONS

CAPITAL CREDITS RETIREMENT.

Refunds due members who have moved out of the Cooperative's service area will be mailed to the member at the last known address.

All Capital Credits due deceased members will be paid by full calendar years to deceased member's estate, upon notice of death of said member and proof of death submitted, from date of 1944, the first date of assignment of Capital Credits or the date he became a member if after 1944.

In the event an account had continued to be served in a decedent's name after his death, the Capital Credits accumulated up to the time of the member's death would be refundable to his estate.

When a member moves off the line owing the Cooperative a bill, his Capital Credits will be applied on the bill. This will be done as Credits are being retired to all members and not prior to regular retirement. Should the amount of Capital Credit exceed the bill, the difference will be mailed to the member at his last address.

If a member moves off the line and cannot be located, his Capital Credits will be held in a suspense account for a period of five years.

PUBLIC SERVICE COMMISSION
OF KENTUCKY

DATE OF ISSUE _____	DATE EFFECTIVE _____	EFFECTIVE _____
ISSUED BY <u>William Harris</u>	President	P.O. Box 100
(Name of Officer)	(Title)	Campbellsville, KY 42719
		(Address)

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: [Signature]
PUBLIC SERVICE COMMISSION