

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC APPLICATION OF KENTUCKY	)	
POWER COMPANY FOR (1) APPROVAL OF	)	
CONTINUATION OF ITS DEMAND-SIDE	)	
MANAGEMENT PROGRAMS; (2) AUTHORITY TO	)	
RECOVER COSTS AND NET LOST REVENUES,	)	CASE NO.
AND TO RECEIVE INCENTIVES ASSOCIATED	)	2025-00365
WITH THE IMPLEMENTATION OF ITS DEMAND-	)	
SIDE MANAGEMENT PROGRAMS; (3)	)	
ACCEPTANCE OF ITS ANNUAL DSM STATUS	)	
REPORT; AND (4) ALL OTHER REQUIRED	)	
APPROVAL AND RELIEF	)	

COMMISSION STAFF'S POST-HEARING REQUEST FOR INFORMATION
TO KENTUCKY POWER COMPANY

Kentucky Power Company (Kentucky Power), pursuant to 807 KAR 5:001, shall file with the Commission an electronic version of the following information. The information requested is due no later than July 15, 2026. The Commission directs Kentucky Power to the Commission's July 22, 2021 Order in Case No. 2020-00085¹ regarding filings with the Commission. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the question to which the response is made and shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission ordered that for case filings made on and after March 16, 2020, filers are NOT required to file the original physical copies of the filings required by 807 KAR 5:001, Section 8).

representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Kentucky Power shall make timely amendment to any prior response if Kentucky Power obtains information that indicates the response was incorrect or incomplete when made or, though correct or complete when made, is now incorrect or incomplete in any material respect.

For any request to which Kentucky Power fails or refuses to furnish all or part of the requested information, Kentucky Power shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied and scanned material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, Kentucky Power shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Refer to Lerah Kahn Hearing Testimony at 09:15:00–09:17:00. Explain the customer count used to calculate the demand side management factor. Include in the

explanation the customer count used in the application, then in the 2025 budget and the 2026 budget as well as any work papers to support the response.

2. Refer to Lerah Kahn Hearing Testimony at 09:22:00–09:23:00. Provide the customer count for each customer class from 2010 through the current year 2026, by year.

3. Refer to the Stevi Cobern Hearing Testimony at 09:36:00–09:38:00. Provide the assumptions for the lost revenue for 2025 and 2026. Include any work papers to support the response.

4. Refer to Stevi Cobern Hearing Testimony at 09:45:00–09:50:00. Provide the amount of the proposed 2026 budget Kentucky Power has spent on the Home Energy Improvement Program (HEIP) as of May 31, 2026.

5. Refer to Stevi Cobern Hearing Testimony at 09:45:00–09:50:00. Provide the amount of the proposed 2026 budget Kentucky Power has spent on the Commercial Energy Solutions Program (CESP) as of May 31, 2026.

6. Refer to Stevi Cobern Hearing Testimony at 09:50:00–09:54:00. Provide the amount of the proposed 2026 budget Kentucky Power has spent on the Targeted Energy Efficiency (TEE) Program.

7. Refer to Stevi Cobern Hearing Testimony at 10:08:00–10:09:00. Explain what marketing strategies apply to HEIP. Include in the response whether these are different from marketing strategies for CESP and TEE.

8. Refer to Kentucky Power's response to Joint Intervenors, Item 9(b) and Stevi Cobern Hearing Testimony at 10:11:00–10:13:00. Provide an update as to how

many contractors work with TRC Companies, Inc (TRC). Include in the response which programs the contractors assist with.

9. Refer to Stevi Cobern Hearing Testimony at 10:19:00–10:20:00. Provide a breakdown of the administrative costs referenced in the response regarding implementation and management of an interest-bearing account.

10. Refer to Stevi Cobern Hearing Testimony at 10:26:00–10:35:00 and refer to Direct Testimony of Stevi Cobern, page 7.

a. Provide an example of the news release.

b. Provide how many news releases were done in each year related to HEIP, CESP and TEE, by year for the years 2024, 2025 and 2026, year to date.

c. Provide a list of media outlets that provide the news release.

d. Provide the number of social media posts related to the HEIP, CESP, and TEE, by month, for the years 2024, 2025 and 2026 year to date. Include in the response the number of times a certain program was mentioned in the release(s).

e. Provide the number of bill messages that contained information related to any one of the HEIP, CESP and TEE programs for the year 2025 and 2026, by month.

11. Refer to Stevi Cobern Hearing Testimony at 10:35:00–10:38:00 and refer to Direct Testimony of Stevi Cobern, page 7.

a. Provide the number of customers sent direct mail for LIHEAP.

b. Provide a description of what these mailings contain and the frequency with which these mailings are made.

12. Refer to Stevi Cobern Hearing Testimony at 10:35:00–10:41:00 and refer to Direct Testimony of Stevi Cobern, page 7.

a. Provide the number of customers' information sent to TRC for phone engagement in 2025 and 2026.

b. Confirm that TRC has made all the calls related to assistance. If not confirmed, explain the response.

c. Provide any documentation related to the outcome of each phone call.

13. Refer to Stevi Cobern Hearing Testimony at 10:50:00–10:52:00. Provide the number of customers on a waitlist with Community Action Agency (CAA) broken down as follows: total number of customers on the waitlist, total number of Kentucky Power's customers and number of customers who do not qualify for Kentucky Power's programs.

14. Refer to Exhibit SNC-R1. Provide a breakdown of the amount contained in tab DSM 2.0, line 45, incentives and explain the justification for \$183,284 as Incentives considering having only one applicant in 2025.

15. Provide the contract with TRC.

16. Provide the contract with CAA.

17. Provide an example of the contract TRC utilizes for subcontractors.

18. Provide a copy of the AEP Foundation grant to CAA.

19. Refer to Stevi Cobern Hearing Testimony 11:47:00–11:48:00.

a. Provide the monthly accounting for the DSM factor. Include in the response how Kentucky Power books the over or under on the budgeted amount

b. Provide an updated proposed surcharge factor for 2026 that accounts for the appropriate true-up without the 2025 Budget rollover request.

20. Provide an updated DSM factor calculation based on the withdrawal of the request to use the unspent 2025 funding amount in Excel spreadsheet format with all formulas, rows, and columns unprotected and fully accessible.



Linda C. Bridwell, PE
Executive Director
Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601-8294

DATED JUL 02 2026

cc: Parties of Record

Service List for 2025-00365

* Ashley Wilmes

Kentucky Resources Council, Inc.
Post Office Box 1070
Frankfort, KY 40602

* Byron Gary

Kentucky Resources Council, Inc.
Post Office Box 1070
Frankfort, KY 40602

* Thomas J FitzGerald

Counsel & Director
Kentucky Resources Council, Inc.
Post Office Box 1070
Frankfort, KY 40602

* Hector Garcia Santana

American Electric Power Service Corporation
1 Riverside Plaza, 29th Floor
Post Office Box 16631
Columbus, OH 43216

* Harlee P. Havens

Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507

* Kentucky Power Company

1645 Winchester Avenue
Ashland, KY 41101

* Kenneth J Gish, Jr.

Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507