

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

HENSLEY PLUMBING	)	
	)	
_____	)	CASE NO.
	)	2025-00355
ALLEGED VIOLATION OF UNDERGROUND	)	
FACILITY DAMAGE PREVENTION ACT	)	

INITIATING ORDER FOR ALLEGED 811 VIOLATION OF THE KENTUCKY
UNDERGROUND FACILITY DAMAGE PREVENTION ACT

(Se proporciona la traducción al español de este documento como anexo/apéndice B.)

Hensley Plumbing has been named as a party to an investigation before the Kentucky Public Service Commission (Commission) for allegedly violating the Kentucky Underground Facility Damage Prevention Act (Act).¹ A hearing in this case shall take place on January 29, 2026.

Pursuant to KRS 278.495(2), the Commission has jurisdiction to regulate the safety of natural gas facilities in Kentucky and to enforce minimum federal pipeline safety standards. Under the Act, the Commission has authority to investigate and assess civil penalties for any violation of the Act that results in excavation damage to an underground facility used to transport natural gas or hazardous liquid subject to federal pipeline safety laws, 49 U.S.C. § 60101, et seq. Any person who violates any provision of the Act is subject to assessment of a civil penalty in the amount of \$250 for the first offense, no more than \$1,000 for the second offense within one year, and no more than \$3,000 for

¹ KRS 367.4901 through KRS 367.4917.

the third and any subsequent offense. Additionally, any person whose violation of the Act results in damage to an underground facility containing any flammable, toxic, corrosive, or hazardous material or results in the release of any flammable, toxic, corrosive, or hazardous material is subject to an additional penalty of up to \$1,000.

Following receipt of a report of excavation damage to its underground gas pipeline from an operator, Commission Staff (Staff) conducted an investigation and prepared an Incident Report, a copy of which is attached to this Order as Appendix A. In its Incident Report, Staff cites Hensley Plumbing for violation of the following provision of the Act:

KRS 367.4911(10) – When excavation or demolition is necessary within the approximate location of the underground facility, the excavator shall hand-dig or use nonintrusive means to avoid damage to the underground facility.

Based on its review of the Incident Report and being otherwise sufficiently advised, the Commission finds prima facie evidence that Hensley Plumbing violated the Underground Facility Damage Prevention Act. The Commission further finds that a formal investigation into the excavation damage incident shall be conducted.

IT IS THEREFORE ORDERED that:

1. Hensley Plumbing shall submit to the Commission, via email sent to PSCED@ky.gov with the case number of this proceeding in the subject line of the message, a written response to the allegations contained in the Staff Incident Report within 20 days of receipt of this Order.

2. Hensley Plumbing shall appear on January 29, 2026, at 9 a.m. Eastern Daylight Time, in the Richard Raff Hearing Room at the Commission's offices at 211 Sower Boulevard in Frankfort, Kentucky, for the purpose of presenting evidence concerning the alleged violation of the Underground Facility Damage Prevention Act.

3. The January 29, 2026 hearing shall be conducted via video conferencing.

4. Hensley Plumbing shall attend the hearing by using the following link:

https://teams.microsoft.com/l/meetup-join/19%3ameeting_NmNiZDRjZjktNDc2MC00MTNkLWI2NDYtNzU2Y2VkN2EyOWI0%40thread.v2/0?context=%7b%22Tid%22%3a%22d77c7f4d-d767-461f-b625-0628792e9e2a%22%2c%22Oid%22%3a%22632483fd-590a-4bf0-aceb-6c526fdde5d2%22%7d

5. Hensley Plumbing shall notify the Commission at least ten days prior to the hearing if Hensley Plumbing is unable to appear by video conferencing and will therefore appear in person.

6. **Any partnership, corporation, or business entity (including a limited liability company) must be represented by an attorney licensed to practice law in Kentucky, and such representation includes the filing of papers with and appearances at hearings before the Commission.**

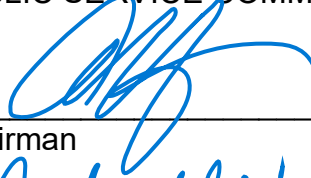
7. An individual may submit a response to the allegations contained in the Staff Incident Report without the representation of an attorney.

8. The Staff Incident Report 56435, attached to this Order as Appendix A, is made a part of the record in this case.

9. The January 29, 2026 hearing shall be recorded by video only.

10. **Please note parties who fail to appear after service will be subject to entry of a default judgment against them.**

PUBLIC SERVICE COMMISSION



Chairman



Commissioner



Commissioner

ATTEST:



Executive Director



APPENDIX A

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2025-00355 DATED NOV 21 2025

THIRTY-THREE PAGES TO FOLLOW

PIPELINE DAMAGE INVESTIGATION REPORT

Investigation Information

Investigator Eric Tout **Incident ID** 56435 **Investigation** 13530
Incident Date 1/29/2024 3:30:00 PM **Report Submitted** 2/6/2024

Operator Information

Operator Atmos Energy Corporation **Reported By** BJ Price
Phone (270) 849-4496 **Email** Bj.Price@atmosenergy.com

Incident Location 210 E Factory Street **Locate Ticket Number** 240101019
Harrodsburg KY 40330
210 E Factory Street, (Danville)
County Mercer

Excavator Information

Excavator George Hensley **Organization ID** n/a
Hensley Plumbing
Phone 859-326-0312 **Email** georgehensley@att.net
Address 335 Curdsville Rd. **Locate Ticket Number** 240101019
Harrodsburg Mercer 40330

Damage Report (DR) Summary

Excavation Within 24" (Tolerance Zone)	Gas Or Hazardous Liquids		Type Of Equipment Used	Cost of Damage	Amount Billed
	Contained	Released			
Yes	Yes	Yes	Mechanized/ Excavator	\$689.00	\$689.00

The Operator reports that the Excavator damaged a correctly marked 3/4-inch gas service with an excavator.

The DR is included as Attachment 1.

Locate Ticket (LT) Summary

Ticket #	Valid	Initial Date	Expiration Date (21 calendar days from initial date)	Incident Date	# of Days Expired	Within Scope of Excavation
240101019	Yes	01/10/24	01/31/24	01/29/24	N/A	Yes

The LT is included as Attachment 2.

INVESTIGATION

On 10/24/25 the Operator, Atmos's Tim Martin, provided the following documents:

- Leak Found Report, Third Party Damage Form & DR: Outlined in the DR Summary & Attachment 1.
- Twelve Photographs: Indicating the damage occurred within the tolerance zone of 24-inches.
- Invoice: Indicating the Operator billed the excavator \$689.33 for the damage repair.

Atmos's documents are included as Attachment 3.

VIOLATIONS¹

¹ A revision of the Underground Facility Damage Prevention Act took effect on January 1, 2022. All incidents of damage dated prior to January 1, 2022 will be reviewed under the former version of the Act

PIPELINE DAMAGE INVESTIGATION REPORT

KRS 367.4911(10) When excavation or demolition is necessary within the tolerance zone, the excavator shall hand-dig or use nonintrusive means to avoid damage to the underground facility.

of Offences Within 365 Days

(Including this incident)

Excavator	Last Offence Incident #	Last Offence Incident Date	Revert to 1st Offence Date (Last Offence Date +366 Days)
1 st	See above	01/29/24	01/29/25

Attachment 1

Gas Excavation Damage Report

Atmos Energy Corporation

Submitted 2/6/2024 Incident ID: 56435

[Set back to Edit](#)

[Staff Edit](#)

[Print \(PDFForm.aspx?Rpt=GasInvestigation&IG=56435\)](#)

Reported By:

Name:	BJ Price
Phone:	(270) 849-4496
Email:	Bj.Price@atmosenergy.com

Gas Line Incident Occured:

Date:	1/29/2024
Time:	3:30 PM

Details:

Reported Date:	1/31/2024 9:17 AM
----------------	-------------------

Incident Location Address:

Location:	210 E Factory Street, (Danville)
Address:	210 E Factory Street
City:	Harrodsburg
State:	KY
County:	Mercer
Zip:	40330
Confirm Code:	

1

Number of Customers out:

**Was gas or hazardous liquids contained
in the underground facility?** ☒

* 3/2020

**Was gas or hazardous liquids released
into the atmosphere?** ☒

Locate Request Ticket No.: 240101019

Type of equipment involved: Select Detail

**Distance from the nearest communication
terminal:** Feet Inches

Depth of damage from the surface: Feet Inches

Excavator: Contractor

Excavator Address:

First Name: George

Last Name: Hensley

Organization ID: n/a

Company: Hensley Plumbing

Phone: 859-326-0312

Email: georgehensley@att.net

Address: 335 Curdsville Rd.

City: Harrodsburg

State: Mercer

Zip: 40330

Confirm Code:

Excavation Damage: Failure to use hand tools where required

Description of Incident

Hensley Plumbing damaged a PE gas service with mechanized equipment. He did have a valid locate ticket prior to excavation.

Summary Information

2/6/2024

Full details such as the cause

Extent of the damage

Cost of the damage

Steps taken to prevent re-occurance

Amount billed to excavator

Hensley Plumbing damaged a 3/4" PE gas service with an excavator. Their locate ticket was valid the day of the damage. Hensley Plumbing damaged the PE gas service; that was marked, with the bucket of the excavator.

Repairs were made to the 3/4" PE gas service.

\$689.00

Hensley Plumbing was billed for the repairs. George Hensley was educated on site about KY 811 laws and safe excavation practices around PE gas lines.

\$689.00

Attachment 2

Kentucky 811

Ticket no	240101019	Type	NORMAL CALL
Request date	01/10/24 11:59 am		
Start date	01/13/24 08:00 am		
Expiration date	01/31/24 11:59 pm		
Excavator information			
Excavator name	HENSLEY PLUMBING		
Address	335 CURDSVILLE RD HARRODSBURG, KY 40330		
Company phone	859-326-0312		
Requested by	GEORGE HENSLEY	Phone	859-326-0312
On-site name	GEORGE HENSLEY	On-site phone	859-326-0312
Contact email	georgehensley@att.net		

Excavation information

Type of work	REPLACING WATER LINE		
Depth (ft)	3	Explosives	N
Area marked	N		
Job name/number			
Work done for	JOHNSON		

Location information

County	MERCER	City	HARRODSBURG
Address/street	112 E FACTORY ST		
Nearest intersecting street	N GREENVILLE ST		
Location of work	SITE IS WITHIN 200FT EAST FROM N GREENVILLE ST ON THE SOUTH SIDE OF E FACTORY ST WITHIN 100FT. MARK THE FRONT AND BOTH SIDES OF THE PROPERTY.		

Comments

Map Coord

NW Lat 37.7647125 **Lon** -84.8421562 **SE Lat** 37.7639412 **Lon** -84.8408265

Members notified

Company name	District	Type	Status
AT T DISTRIBUTION	0139	FO,TEL	No Conflict - The KY811 member has no facilities in the area of excavation described. (ATT)
ATMOS ENERGY	0144	G	Marked - The approximate location has been marked. File a 2ND NOTICE with KY811 if marks are not complete and accurate. (MARKED 212 AND

Attachment 3

From: [Martin, Tim](#)
To: [Tout, Eric V \(PSC\)](#)
Subject: 56435, 1.29.2024, 210 E Factory Street, Harrodsburg, Hensley Plumbing
Date: Friday, October 24, 2025 11:03:21 AM

This Message Originated from Outside the Organization

This Message Is From an External Sender.

[Report Suspicious](#)

Good morning, Eric. Please use the below link to access the documents and photos for this incident.

<https://ae.watchdox.com/ngdox/workspaces/95a2da85-7646-4311-a599-7fcc7dbf5122/dbd5f335-ecce-4995-aa20-9bb313e1f6be>

Thanks,

Tim Martin
Damage Prevention Specialist
Atmos Energy Corporation

Phone (859) 583-1812
Email tim.martin@atmosenergy.com
Address 449 Whirlaway Dr.
Danville, KY 40422



LEAK FOUND REPORT

eAM WO#:

29701848

Construction Order Number:

C 0242419

Leak Asset #:

712584

Project Number:

050 • 23952

Division:

009

District / Cost Center:

2737

County / Parish:

Mercer

Town:

Harrodsburg

State:

Ky

Tax District:

92801

ICL

OCL

Map Sheet #:

Address / Location:

210 East Factory

Cross Street:

N. Greenville St.

Asset Description:

Land Description:

GPS Coordinates: Latitude 37.764367

Longitude -84.841465

Leak Survey Area:

Class Location:

☐ 1☐ 2☒ 3☐ 4

Facilities Class:

☒ Distribution☐ Transmission☐ Gathering☐ Storage☐ Production

Date Leak Found:

01/29/2024

(MM/DD/YYYY)

Time Leak Found:

02:52

☐ AM☒ PM

Time Leak Classified:

03:15

☐ AM☒ PM

Leak Grade:

☒ 1☐ 2 (5 day)☐ 3☐ 2 (30 day)☐ 4☐ 2 (180 day)

Leak Graded By:

Steve Campbell

(M1, M15) Surveying Leaks ID#:

Suspected Facility:

☐ Main☒ Service☐ Riser☐ Yardline☐ Meter Loop☐ Other

Feet to Building:

CGI Reading:

100 % Gas

% LEL

Surface Type:

☒ Dirt☐ Brick☐ Concrete☐ Asphalt☐ Rock☐ Liquid☐ Other

Leak Found:

☒ Yes☐ No

Third Party Damage:

☒ Yes

(If Yes, complete Third Party Damage Form)

☐ No

Leak Located:

☐ Above Ground☒ Below Ground

Residual Gas:

☐ Yes☐ No

Notes:

Contractor Cut 1/2" Service

Reason Not Repaired:

☐ Duplicate Order☐ Customer Line☐ Not Natural Gas☐ Other Company☐ No Leak Found

Initial Leak Cause:

☐ Corrosion Group☐ Corrosion☒ Excavation Group☐ Operator Personnel / Contractors Excavating☒ Other Third Party Excavators☐ Locator☐ Vehicle (Auto / Truck / Etc.)☐ Natural Forces Group☐ Lightning☐ Washout☐ Ground Movement☐ Ice☐ Static Electricity☐ Other Outside Forces Group☐ Vandalism☐ Fire / Explosion First☐ Excessive Strain☐ N/A☐ Materials & Welds Group☐ Dent☐ Gouge☐ Factory Defect☐ Wrinkle / Bend☐ Weld (Steel)☐ Fusion Defect (Plastic)☐ Equipment Group☐ Equipment Malfunction☐ Gasket / O-Ring☐ Packing☐ Operations Group☐ Inadequate / Failure to Follow Procedures☐ Stripped Threads☐ Backfill☐ Other☐ Not Excavation☐ Other Explanation



THIRD PARTY DAMAGE FORM

eAM WO#:

Construction Order Number: **C** 0 2 4 2 1 9

Leak Asset #: 7 1 2 5 8 4

Project Number: 0 5 0 • 2 3 9 5 2

Rate Division: 0 0 9

INCIDENT DETAILS

Date of Damage: 0 1 / 2 9 / 2 0 2 4
MM/DD/YYYY

Time of Damage: 0 2 : 5 2 ☐ AM ☒ PM

Was the Regulatory Commission called? ☐ Yes ☒ No

Incident Number: _____

Address/Location: 210 E. Factory

Cross Street: N. Greenville St.

City: Harrodsburg

County/Parish: Mercer

State: Ky

ROW: ☒ Public-City Street ☐ Private Business ☐ Dedicated Public Utility Easement
☐ Public-State Hwy ☐ Private-Land Owner ☐ Federal Land
☐ Public-County Road ☐ Private-Easement ☐ Railroad
☐ Public-Interstate Hwy ☐ Pipeline ☐ Unknown/Other
☐ Public-Other ☐ Power/Transmission Line

EXCAVATOR DETAILS

Company Name: George Hensley Plumbing

Address: 335 Curdsville Rd.

City: Harrodsburg

State: Ky

Zip: 40330

Contact Name: George Hensley

Phone: (859) 324-0312

Excavator Type: ☒ Contractor ☐ County ☐ Farmer ☐ Municipality ☐ Occupant ☐ Railroad ☐ State ☐ Utility ☐ Developer
☐ Home Owner ☐ Unknown/Other

Pipeline Damage With:

☐ Auger ☐ Drilling ☐ Grader/Scraper ☐ Probing Device ☐ Milling Equipment
☒ Backhoe/Trackhoe ☐ Directional Drilling ☐ Hand Tools ☐ Trencher ☐ Unknown/Other
☐ Boring ☐ Explosives ☐ Vacuum Equipment ☐ Farm Equipment

Work Performed:

☐ Agriculture ☐ Engineering/Survey ☐ Road Work ☐ Traffic Sign
☐ Bldg Construction ☐ Fencing ☐ Sewer (Sanitary/Storm) ☐ Water
☐ Bldg Demolition ☐ Irrigation ☐ Site Development ☐ Water Improvement
☐ Cable TV ☐ Landscaping ☐ Steam ☐ Liquid Pipeline
☐ Curb/Sidewalk ☐ Grading ☐ Storm Drain/Culvert ☐ Milling
☐ Drainage ☐ Pole ☐ Street Light ☐ Unknown/Other
☐ Driveway ☐ Public Transit Authority ☐ Telecommunications
☐ Electric ☐ Railroad Maintenance ☐ Traffic Signal

Excavator Incur Downtime: ☐ Yes ☒ No ☐ Unknown How much Downtime? _____ Downtime Cost Incurred? _____

AFFECTED FACILITY DETAILS

Was any Facility Damaged? ☒ Yes ☐ No Release of Product? ☒ Yes ☐ No ☐ Unknown Location: ☐ Above Ground ☒ Below Ground

Did Excavator Notify Atmos Energy through the OneCall Notification Center? ☐ Yes ☒ No ☐ Unknown

Center Name: _____ Locate Ticket Number: _____

Did Excavator Notify Atmos Energy Directly? ☒ Yes ☐ No ☐ Unknown

Excavator Notified 911? ☐ Yes ☒ No ☐ Unknown Name: _____

Facility Type: ☒ Distribution ☐ Gathering ☐ Service/Stub ☐ Transmission ☐ Unknown/Other

Pipeline Material: ☐ Bare Steel ☐ Coated Steel ☐ Cast Iron ☒ PE ☐ PVC ☐ Other

Facility Damaged On: ☒ Body of Pipe ☐ Coating ☐ Housing ☐ Other Protective Device

Type of Pipeline Damaged: ☒ Intrastate ☐ Interstate ☐ Unknown

Pipeline Status: ☒ Active ☐ Idle ☐ N Pipe (no product) ☐ Abandoned (no product)

Damaged Pipe Diameter: 1/2" inches Depth of Facility: 1 feet 5 inches

Joint Trench: ☐ Yes ☒ No ☐ Unknown

DAMAGE & IMPACT DETAILS

Damaged by: ☒ Third Party ☐ Operator ☐ Operator's Contractor

Caused Service Interruption: ☒ Yes ☐ No

Requires Regulatory Notification: ☐ Yes ☐ No

Customer Affected: 1

☐ Death/Hospitalization

Number of Injuries: 1

☐ Property Damage ≥ \$50,000

Type of Injuries: _____

☐ Estimated gas loss ≥ 3 million cubic feet

Number of Fatalities: 1

Outage Hours: 1

Restoration Cost: _____

DAMAGE & IMPACT DETAILS CONT'D

Root Cause of Damage:

- ☐ No notification made to the OneCall Center
- ☐ Notification to OneCall Center made, but not sufficient
- ☐ Wrong information provided to OneCall Center
- ☐ Facility could not be found or located
- ☐ Facility marking or location not sufficient
- ☐ Facility was not located or marked
- ☐ Incorrect facility maps
- ☐ Failure to maintain marks
- ☐ Failure to support exposed facilities
- ☒ Failure to use hand tools where required
- ☐ Failure to test-hole (pot hole)
- ☐ Improper backfilling practices
- ☐ Failure to maintain clearance
- ☐ Other insufficient excavation practices
- ☐ OneCall Center error
- ☐ Abandoned facility
- ☐ Deteriorated facility
- ☐ Previous damage
- ☐ Data not collected
- ☐ Other

Impact: ☐ Fire/Ignition occur ☐ Any evacuation (Number of people: _____) ☐ Any media coverage ☐ Any explosions
☐ Any street blocked ☐ Any other impact Comments: _____

NOTIFYING, LOCATING, MARKING DETAILS

Locate Request to OneCall Center Prior to Excavation: ☒ Yes ☐ No

Center Name: _____

OneCall Ticket Number: 240101019

Date of Notification: 01/10/2024

Original Locator: ☐ Pipeline Operator ☐ Utility Owner ☐ Data Not Collected ☐ Unknown/Other

☒ Contract Locator

Locator Name: SPIVEY

Marked by White Lining: ☐ Yes ☐ No ☒ Unknown

Marked using Maps: ☐ Yes ☐ No ☒ Unknown

Atmos Energy Rep Onsite: ☐ Yes ☐ No ☒ Unknown

Excavator Gave Proper Notice: ☒ Yes ☐ No ☐ Unknown

Any Special Instructions: ☐ Yes ☐ No ☒ Unknown

Locate Procedures Followed: ☒ Yes ☐ No ☐ Unknown

Locator met with Excavator: ☐ Yes ☐ No ☒ Unknown

Facility Gave Positive Response: ☒ Yes ☐ No ☐ Unknown

Date of Positive: 01/13/2024

Time of Positive: 10:50

☒ AM ☐ PM

Excavator made 2nd call to OneCall: ☐ Yes ☒ No ☐ Unknown

Reason: ☐ No positive response to first call ☐ Positive response is unclear or incorrect ☐ All clear appears questionable ☐ Other

2nd Notice Ticket Number: _____

Date of 2nd Notice: _____

Facility gave positive response to 2nd notice: ☐ Yes ☐ No ☐ Unknown

Date of Positive: _____

Time of Positive: _____

☐ AM ☐ PM

Facility Marks Visible: ☒ Yes ☐ No ☐ Unknown

Marked by Paint: ☒ Yes ☐ No ☐ Unknown

Marked by Flags: ☒ Yes ☐ No ☐ Unknown

Method used to Locate: ☒ Conductive ☐ Inductive ☐ Unknown ☐ Other: _____

Another type of Marking Use: ☐ Yes ☐ No ☒ Unknown: _____

Facility Marked Correctly: ☒ Yes ☐ No ☐ Unknown/Other: _____

Reason Not Marked: ☐ Pipeline was not marked ☐ Portion of pipeline was not marked ☐ Pipeline was not marked accurately

☐ Improper type of marking ☐ Other: _____

Distance of Inaccurate Marks from Pipeline: _____ feet _____ inches

OTHER INFORMATION

Line Pressure: 52 psig Pipe Damage: (Length) 1/2" inches (Width) 1/2" inches

Leak Duration: 60 minutes Locate Priority: _____ FERC Account: _____

Insurance Company: _____ Agent Name: _____ Phone #: _____

Locate Mark within State Law: ☒ Yes ☐ No Police Report Number: _____

Pre-Damage Photos: ☒ Yes ☐ No Post-Damage Photos: ☒ Yes ☐ No Billing Required: ☒ Yes ☐ No

LABOR

Name	Title	Reg Time	Overtime	Drive Time
<u>J. Hurst</u>	<u>SR. CONST.</u>		<u>2 hr</u>	<u>30 min</u>
<u>S. Campbell</u>	<u>SR. SERVICE TECH.</u>		<u>2 hrs</u>	<u>30 min</u>
<u>B. Burkett</u>	<u>CREW LEAD</u>		<u>2 hrs</u>	<u>30 min</u>

EQUIPMENT

Quantity	Time	Quantity	Time
1/2 Ton Truck <u>1</u>	<u>1 hr</u>	Trencher	
1 Ton Truck <u>1</u>	<u>1 hr</u>	Backhoe	
2 Ton Truck <u>1</u>	<u>1 hr</u>	Compressor	
Dump Truck		Boring Machine	
Welder		Other	

Comments: Contract H.T. 3/4 SERVICE. SERVICE WAS MAILED.

Completed By: BPAO Burkett

Date: _____

ATMOS ENERGY CORPORATION
KENTUCKY / MID-STATES DIVISION
KENTUCKY OPERATIONS
3RD PARTY DAMAGE BILLING

NAME:	GEORGE HENSLEY PLUMBING
BILLING ADDRESS:	335 CURDSVILLE RD
CITY, STATE, & ZIP CODE:	HARRODSBURG, KY 40330
PHONE #:	GEORGE HENSLEY 859-826-0312
EMAIL ADDRESS:	
INSURANCE PROVIDER:	
INSURANCE POLICY #:	
ATMOS WORK CENTER:	2737 - Danville
DATE OF DAMAGE:	January 29, 2024
DAMAGE LOCATION:	210 E FACTORY STREET
ASSET #:	712384
eAM #:	29701898
SAP INVOICE #:	

LINE NO.	CHARGE TYPE:			
1	LABOR			\$ 505.62
2	MATERIALS			\$ 10.23
3	EQUIPMENT			\$ 158.00
4	GAS LOSS COSTS	Enter PGA Rate (per MCF) \$ 3.8712	Volume (MCF) 4	\$ 15.48
5	OUTSIDE SERVICES			\$ -
6	MISCELLANEOUS COSTS			\$ -
7	TOTAL 3RD PARTY DAMAGE BILLING			\$ 689.33

Pipe Size	0.5
Material Type	PE
Pressure (PSIG)	52
Duration (Minutes)	60
Distance to Feeder Main or Regulator Station (Feet)	73
Main or Service	Service

- 1) Fill out all Information in Rows 1-6
- 2) Click Rectangular Hole if damage is given as length and width. Enter dimensions
- 3) Click Circular Hole if damage is circular. Enter dimensions
- 4) Click Calculate Gas Loss

Gas Loss Flow Rate	61	Cubic Feet/Min.
Gas Loss in Cubic Feet	3,645	Cubic Feet
Gas Loss in Pounds	165	Pounds
Gas Loss in CCF	36	CCF
Gas Loss in MCF	4	MCF

Calculator uses IGT Flow Formula

Gas Excavation Damage Report

Atmos Energy Corporation

Submitted 2/6/2024 Incident ID: 56435

Reported By:

Name: BJ Price

Phone: (270) 849-4496

Email: Bj.Price@atmosenergy.com

Gas Line Incident Occured:

Date: 1/29/2024

Time: 3:30 PM

Details:

Reported Date: 1/31/2024 9:17 AM

Incident Location Address:

Location: 210 E Factory Street, (Danville)

Address: 210 E Factory Street

City: Harrodsburg

State: KY

County: Mercer

Zip: 40330

Confirm Code:

Number of Customers out: 1

**Was gas or hazardous liquids contained in the
underground facility?**



* 3/2020

**Was gas or hazardous liquids released into the
atmosphere?**



Locate Request Ticket No.: 240101019

Excavator: Contractor

Excavator Address:

First Name: George

Last Name: Hensley

Organization ID: n/a

Company: Hensley Plumbing

Phone: 859-326-0312

Email: georgehensley@att.net

Address: 335 Curdsville Rd.

City: Harrodsburg

State: Mercer

Zip: 40330

Confirm Code:

Excavation Damage: Failure to use hand tools where required

Description of Incident Hensley Plumbing damaged a PE gas service with mechanized equipment. He did have a valid locate ticket prior to excavation.

Summary Information

2/6/2024

Full details such as the cause	Hensley Plumbing damaged a 3/4" PE gas service with an excavator. Their locate ticket was valid the day of the damage. Hensley Plumbing damaged the PE gas service; that was marked, with the bucket of the excavator.
Extent of the damage	Repairs were made to the 3/4" PE gas service.
Cost of the damage	\$689.00
Steps taken to prevent re-occurrence	Hensley Plumbing was billed for the repairs. George Hensley was educated on site about KY 811 laws and safe excavation practices around PE gas lines.
Amount billed to excavator	\$689.00



2100 2nd Factory
Horseburg, Ky
1-29-24
1/2" PE cut line

DAMAGE
↓



210 E. Factory
Harrisburg, Ky
1-29-24
1/2" PE Lvt Line.









210 E. 1st St.
Birmingham, AL
1-24-20



210 E. Fwy
Hunting, Ky
1-24-24

MARK
↓

210 E. Fwy
Hunting, Ky
1-24-24





210

PES









INVOICE

GEORGE HENSLEY PLUMBING
335 CURDSVILLE RD
HARRODSBURG KY 40330

Page: 1
Claim Number 000200077568
Invoice No: 345743
Invoice Date: 02-FEB-24
Customer No: 188673
Credits and Payments: 0.00
Amount Due Remaining: 689.33
Amount Due Original: 689.33
Sales Rep: Jimmy D.Smith
Payment Terms: NET10
Due date: 12-FEB-24

For billing questions, please call: (859) 583-5357

Total Amount Due 689.33 USD

LINE	DESCRIPTION	QUANTITY	UNIT	UNIT AMT	NET AMT
1	Material	1	Job	10.23	10.23
2	Tools and Equipment	1	Job	158.00	158.00
3	Labor	1	Job	505.62	505.62
4	Gas Loss	4	mcf	3.8712	15.48

PAGE TOTAL

689.33

Please include Remittance Slip to ensure timely application of your Payment

CHECK REMITTANCE TO:

ATMOS ENERGY CORP
P. O. BOX 841425
Dallas TX 75284-1425

ELECTRONIC REMITTANCE TO:

ATMOS ENERGY CORP
Bank of America
ACH Routing# 111000012
Bank Wire Routing# 026009593
Acct# 3756617812
Ref: 345743



BILL TO:

Customer No: 188673
Invoice No: 345743
Total Amount Due: 689.33 USD

GEORGE HENSLEY PLUMBING
335 CURDSVILLE RD
HARRODSBURG KY 40330



Third Party Damage Claims Recovery

GEORGE HENSLEY PLUMBING
335 CURDSVILLE RD
HARRODSBURG KY 40330

Date of Loss:	29-JAN-24	Invoice#	345743
Damages:	\$689.33		
Location of Damage:	210 East Factory St. Harrodsburg Ky, Harrodsburg, Ky		
Description of Damage:	Contractor Damaged A 1/2" Pe Service With Backhoe Working On Water. Failure To Use Handtools Where Required.		
Claim #:	000200077568		

Dear Sir/ Madam

The enclosed invoice is for reimbursement of damages to Atmos Energy company property. Our investigation indicates that you are responsible for the damages resulting from the incident referenced above. Payment in full of the enclosed invoice is due upon receipt. **Do not send this Payment with your gas bill.**

You may contact me as shown below if you have any questions. Also, if you are covered by liability insurance, please ask your carrier to contact me so that any further correspondence may be handled with the adjuster. **Any disputes must be submitted in writing within 20 days of the invoice date to the email or mailing address noted below.**

Sincerely,

Jimmy D.Smith
Phone : (859) 583-5357
Fax : N/A
Jimmy.Smith@atmosenergy.com
Para informacion en espanol, por favor llamar al (859) 583-5357

449 Whirlaway Dr
Danville KY 40422



Know what's below.
Call before you dig.

APPENDIX B

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2025-00355 DATED NOV 21 2025

SIX PAGES TO FOLLOW

ESTADO DE KENTUCKY
ANTE LA COMISIÓN DE SERVICIOS PÚBLICOS

Concerniente:

HENSLEY PLUMBING	)	
	)	
_____	)	CASO NO.
	)	2025-00355
PRESUNTA INFRACCIÓN DE LA LEY DE	)	
PREVENCIÓN DE DAÑOS EN INSTALACIONES	)	
SUBTERRÁNEAS	)	

ORDEN DE INICIACIÓN POR LA PRESUNTA INFRACCIÓN DE TIPO 811 DE LA LEY
DE PREVENCIÓN DE DAÑOS EN INSTALACIONES SUBTERRÁNEAS DE
KENTUCKY

Hensley Plumbing ha sido implicado como parte de una investigación ante la Comisión de Servicios Públicos de Kentucky (Comisión) por la presunta infracción de la Ley de Prevención de Daños a Instalaciones Subterráneas de Kentucky (la Ley).¹ Una audiencia sobre este caso tendrá lugar el 29 de enero, 2026.

Conforme a la norma KRS 278.495(2), la Comisión tiene jurisdicción para regular la seguridad de las instalaciones de gas natural en Kentucky y para hacer cumplir las normas federales mínimas de seguridad de las tuberías. En virtud de la Ley, la Comisión tiene autoridad para investigar y evaluar las sanciones civiles por cualquier infracción de la Ley que resulte en daños de excavación a una instalación subterránea utilizada para transportar gas natural o líquidos peligrosos sujetos a las leyes federales de seguridad de tuberías, 49 U.S.C. § 60101 et seq. Toda persona que infrinja cualquier disposición de la Ley está sujeta a la imposición de una sanción civil por un importe de 250 dólares

¹ KRS 367.4901 a KRS 367.4917.

por la primera infracción, no más de 1,000 dólares por la segunda infracción en el plazo de un año, y no más de 3,000 dólares por la tercera infracción y las siguientes. Además, cualquier persona cuya infracción de la ley provoque daños en una instalación subterránea que contenga cualquier material inflamable, tóxico, corrosivo o peligroso, o que provoque la liberación de cualquier material inflamable, tóxico, corrosivo o peligroso, está sujeta a una sanción adicional de hasta 1,000 dólares.

Tras recibir un informe de daños por excavación en su gasoducto subterráneo por parte de un operador, el personal de la Comisión (el Personal) llevó a cabo una investigación y preparó un Informe de Incidentes, cuya copia se adjunta a esta Orden como Apéndice A. En su Informe de Incidentes, el Personal cita a Hensley Plumbing por la infracción de la siguiente disposición de la Ley:

KRS 367.4911(10) - Cuando sea necesario excavar o demoler dentro de la ubicación aproximada de la instalación subterránea, el excavador deberá cavar a mano o utilizar medios no intrusivos para evitar daños a la instalación subterránea.

Basándose en su revisión del Informe de Incidentes y estando suficientemente informada, la Comisión encuentra pruebas prima facie de que Hensley Plumbing violó la Ley de Prevención de Daños a Instalaciones Subterráneas. La Comisión considera, además, que debe llevarse a cabo una investigación formal sobre el incidente de los daños causados por la excavación.

POR LO TANTO SE ORDENA que:

1. Hensley Plumbing deberá presentar a la Comisión una respuesta por escrito a las alegaciones contenidas en el Informe de Incidencia del Personal en un plazo de 20 días a partir de la recepción de esta Orden a través de un correo electrónico

enviado a PSCED@ky.gov con el número de caso de este procedimiento en el asunto del mensaje.

2. Hensley Plumbing comparecerá el 29 de enero, 2026, a las 9 a.m. Eastern Daylight Time, en la sala de audiencias Richard Raff de las oficinas de la Comisión en 211 Sower Boulevard en Frankfort, Kentucky, con el fin de presentar pruebas relativas a la supuesta violación de la Ley de Prevención de Daños a Instalaciones Subterráneas.

3. La audiencia 29 de enero, 2026 se llevará a cabo por videoconferencia.

4. Hensley Plumbing deberá asistir a la audiencia utilizando el siguiente enlace:

https://teams.microsoft.com/join/19%3ameeting_NmNiZDRjZjktNDc2MC00MTNkLWI2NDYtNzU2Y2VkN2EyOWI0%40thread.v2/0?context=%7b%22Tid%22%3a%22d77c7f4d-d767-461f-b625-0628792e9e2a%22%2c%22Oid%22%3a%22632483fd-590a-4bf0-aceb-6c526fdde5d2%22%7d

5. Hensley Plumbing notificará a la Comisión, al menos diez días antes de la audiencia, si Hensley Plumbing no puede comparecer por videoconferencia y, por lo tanto, comparecerá en persona.

6. **Cualquier sociedad, corporación o entidad comercial (incluyendo una sociedad de responsabilidad limitada) debe ser representada por un abogado con licencia para ejercer la abogacía en Kentucky y dicha representación incluye la presentación de documentos y las comparecencias en las audiencias ante la Comisión.**

7. Un individuo puede presentar una respuesta a las alegaciones contenidas en el Informe de Incidentes del Personal sin la representación de un abogado.

8. El Informe de Incidentes del Personal 56435, que se adjunta a esta Orden como Apéndice A, forma parte del expediente de este caso.

9. La audiencia 29 de enero, 2026 se grabará únicamente por vídeo.

10. **Tenga en cuenta que las partes que no comparezcan después de la notificación estarán sujetas a que se asiente una sentencia en rebeldía contra ellos.**

COMISIÓN DE SERVICIOS PÚBLICOS

Presidente

Comisionado/a

Comisionado/a

HACE CONSTAR:

Director/a Ejecutivo/a

APÉNDICE A

APÉNDICE DE UNA ORDEN DE LA COMISIÓN DE SERVICIOS
PÚBLICOS DE KENTUCKY EN EL CASO No. 2025-00355 FECHADO

TREINTA Y TRES PÁGINAS A SEGUIR

*George Hensley
335 Curdsville Road
Harrodsburg, KY 40330