

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DARRELL R. HAMILTON)	
)	
COMPLAINANT)	
)	CASE NO.
V.)	2025-00290
)	
KENTUCKY UTILITIES COMPANY)	
)	
DEFENDANT)	

ORDER

Kentucky Utilities Company (KU) is hereby notified that it has been named as a Defendant in a formal complaint filed on August 25, 2025, a copy of which is attached as an Appendix to this Order and incorporated herein.

The Commission finds that pursuant to 807 KAR 5:001, Section 20, KU should satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. The Commission directs KU to the Commission's July 22, 2021 Order in Case No. 2020-00085¹ regarding filings with the Commission.

IT IS THEREFORE ORDERED that:

1. KU shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order.


¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission mandated the use of the electronic filing procedures found in 807 KAR 5:001, Section 8, except for *pro se* formal complaints filed against utilities).

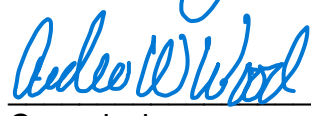
2. KU shall serve copy of its response to this Order by U.S. Postal Service First-Class mail and by way of Certified Mail, Return Receipt Requested, on Darrell Hamilton at 3236 Taylor Mine Road, Beaver Dam, Kentucky 42320-9687

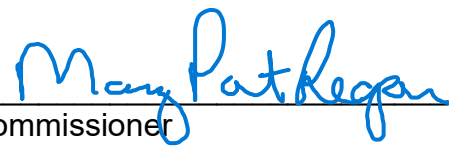
3. A copy of this Order shall be served by U.S. Postal Service First-Class mail, on Darrell Hamilton at 3236 Taylor Mine Road, Beaver Dam, Kentucky 42320-9687.

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

PUBLIC SERVICE COMMISSION


Chairman


Commissioner


Commissioner

ATTEST:


Executive Director



Case No. 2025-00290

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2025-00290 DATED DEC 3 2025

FIVE PAGES TO FOLLOW

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

DARRELL R. HAMILTON
(Your Full Name)
COMPLAINANT

VS.

KU (KENTUCKY UTILITIES CO.)
(Name of Utility)
DEFENDANT

RECEIVED**AUG 25 2025****PUBLIC SERVICE
COMMISSION**COMPLAINT

The complaint of DARRELL R. HAMILTON respectfully shows:
(Your Full Name)

(a) DARRELL R. HAMILTON
(Your Full Name)

3236 TAYLOR MINE RD. BEAVER DAM KY. 42320-9687
(Your Address)

(b) KU (KENTUCKY UTILITIES)
(Name of Utility)

ONE QUALITY ST. LEXINGTON KY 40507-1482
(Address of Utility)

(c) That: DARRELL H. HAVE RECEIVED, FROM KU, ELECTRICITY
(Describe here, attaching additional sheets if necessary,

SERVICE AT THE SAME ADDRESS AND ACCOUNT FOR
the specific act, fully and clearly, or facts that are the reason

29 YEARS AND APPROX. 8 MONTHS, AT RESIDENTIAL RATE,
and basis for the complaint.)
KU WANTED TO CHANGE MY RATE TO COMMERCIAL RATE AND AS
I ARGUED, THEY SAID I WOULD HAVE TO HAVE A KITCHENETTE & A

Continued on Next Page

DARRELL HAMILTON

vs.

KU

Page 2 of 2

FULL BATHROOM AND A BEDROOM. I ALL READY HAD IT ALL.
"SO THEY KU ADDED FAMILY ROOM TO QUALIFY. I ALL READY HAD IT.
SO THEY ADDED TO PROBLEM, HAS TO BE SINGLE PHASE, AND
ADVISED TO DEGRADE WIRING. THIS MEANS TO TAKE IT ALL
OUT AND REMIRE TO CODE. ESTIMATED \$50,000 (FIFTY THOUSAND)

Wherefore, complainant asks

(Specifically state the relief desired.)

HOPE YOU WILL CONSIDER THAT I AM 70 YD, UNABLE TO WORK
I DRAW \$570.00 PER MONTH SOCIAL SECURITY. I RECEIVE
FOODSTAMPS. BUT DON'T HAVE ANY OTHER INCOME.

IF RESIDENTIAL RATE WAS GOOD ENOUGH FOR THE PAST
29+ YEARS, IT SHOULD BE GOOD ENOUGH FOR NOW. *Shirley*

Dated at BEAVER DAM, Kentucky, this 20th day
(Your City)

of AUGUST, 2025.
(Month)

Darrell Hamilton

(Your Signature*) HEART & STROKE
PATIENT

(Name and address of attorney, if any)

08-20-2025

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.



a PPL company

BILLING SUMMARY

Previous Balance	1,665.50
Payment(s) Received	-130.78
Balance as of 7/23/25	\$1,534.72
Current Electric Charges	135.67
Current Unmetered Charges	26.23
Current Taxes and Fees	4.86
Total Current Charges as of 7/23/25	\$166.76
Other Charges (See Other Charges on back)	41.04
Total Amount Due	\$1,742.52

Mailed 7/24/25 for Account # [REDACTED]

AMOUNT DUE

\$1,742.52

DUE DATE

8/18/25

App, online or phone payments made before 7 pm ET will be posted same day

Account Name: **DARRELL HAMILTON**

Service Address: **3236 Taylor Mine Rd
BEAVER DAM KY**

Payment Options: **Mobile app - LG&E KU ODP mobile app**

Customer Service: **For fastest service, use our mobile app, website or
automated phone system (800) 383-5582
24 hours a day.**

Phone reps available M-F, 7am - 7pm ET.

Next read will occur 8/20/25 - 8/22/25 (Meter Read Portion 15)

BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	83°	79°
Number of Days Billed	32	31
Avg. Electric Charges per Day	\$5.06	\$6.71
Avg. Electric Usage per Day (kWh)	18.13	30.84

MONTHLY USAGE

ELECTRIC (kWh)





an e-on company

Customer Service: 1-800-981-0600 Mon-Fri 7AM-7PM(EST)

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)

Telephone Payments: (800) 807-3596

www.eon-us.com

DUE DATE

AMOUNT DUE

04/28/09

\$240.08

Please see the Important Information section of this bill for details about your new account number.

ACCOUNT INFORMATION

Account Number: [REDACTED]
Account Name: DARRELL HAMILTON
Service Address: 3236 Taylor Mines Rd
Next Read Date: 05/14/09

Averages for Billing Period	This Year	Last Year
Average Temperature	52°	50°
Number of Days Billed	32	32
Electric/kwh per day	98.7	0.0

BILLING SUMMARY

Previous Balance	0.00
Payment as of 04/16	0.00
Balance as of 04/16	0.00
Electric Charges	214.51
Unmetered Charges	18.58
Taxes and Fees	6.99
Utility Charges as of 04/16	240.0
Total Amount Due	240.0

ELECTRIC CHARGES

Rate Type: Residential Service, Three Phase

Customer Charge	5.00
Energy Charge	173.77
Other Charges For Above Rates	
Fuel Adjustment (\$0.00584 x 3040 kwh)	17.75
Electric DSM (\$0.00144 x 3040.00 kwh)	4.38
Environmental Surcharge (6.520% x \$200.90)	13.10
Merger Surcharge (0.167% x \$214.00)	0.36
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$214.51

Meter Reading Information

Meter # C534135	
Actual Reading on 04/15	734
Previous Reading on 03/15	658
Current kwh Usage	76
Meter Multiplier	40
Metered kwh Usage	3040

UNMETERED CHARGES

Rate Type: 9,500L Open Bottom HPS Std RC-428

Unit Charge (\$5.57 x 3 Lights)	16.71
Other Charges For Above Rates	
Fuel Adjustment (\$0.00584 x 120 kwh)	0.70
Environmental Surcharge (6.520% x \$17.41)	1.14
Merger Surcharge (0.167% x \$18.55)	0.03
Total Unmetered Charges	18.58

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, [REDACTED] is no longer valid but is provided here for reference purposes only.



Customer Service: 1-800-981-0600
24-hours a day, 7 days a week
www.kuenergy.com

ACCOUNT WAS STARTED
09/XX/1995

DATE DUE	AMOUNT DUE
05/29/02	\$106.43

Help us serve you better. Review your home phone number on the payment stub. If incorrect, please indicate the correct number beside the current number.

ACCOUNT INFORMATION

Account Number: [REDACTED]
Account Name: Darrell Hamilton
Service Address: 3236 Taylor Mines Rd
Beaver Dam, Ky

BILLING SUMMARY

Previous Balance	172.82
Payments as of 05/16	(172.82)
Balance as of 05/16	0.00
Electric Charges	90.31
Unmetered Charges	13.41
Taxes and Fees	2.71
Utility Charges as of 05/16	106.43
Total Amount Due	\$106.43

Handwritten: #586, 05-25-02

Averages for Billing Period	This Year	Last Year
Average Temperature	64°	64°
Number of Days Billed	30	29
Electric/kwh per Day	77.9	69.6

ELECTRIC CHARGES

Rate Type: FERS-ALL ELECT RES

Energy Charge	85.99
Other Charges For Above Rates	
Fuel Adjustment (\$0.0155 x 2240 kwh)	3.47
Residential DSM (\$.00030 x 2240 kwh)	0.67
Environmental Surcharge (2.740% x \$90.13)	2.47
Merger Surcredit (2.378% CR x \$92.60)	(2.20)
Value Delivery Surcredit (0.100% CR x \$90.40)	(0.09)
Total Electric Charges	\$90.31

Meter Reading Information

Meter #W504637-A
Actual Reading on 05/15 8135
Previous Reading on 04/15 8079
Current kwh Usage 56
Meter Multiplier 40
Metered kwh Usage 2240

UNMETERED CHARGES

Rate Type: 9500L HPS POL

3 Lights	13.23
----------	-------

Please see reverse side for additional charges.

Please bring entire bill when paying in person.