

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JENNIFER LEE HAWKS MEFFERT)	
)	
COMPLAINANT)	
)	CASE NO.
V.)	2025-00130
)	
SALT RIVER ELECTRIC COOPERATIVE)	
CORPORATION)	
)	
DEFENDANT)	

ORDER

Salt River Electric Cooperative (Salt River Electric) is hereby notified that it has been named as a Defendant in a formal complaint filed on April 21, 2025, a copy of which is attached as an Appendix to this Order and incorporated herein.

The Commission finds that pursuant to 807 KAR 5:001, Section 20, Salt River Electric should satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. The Commission directs Salt River Electric to the Commission's July 22, 2021 Order in Case No. 2020-00085¹ regarding filings with the Commission.

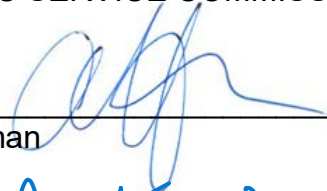
¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission mandated the use of the electronic filing procedures found in 807 KAR 5:001, Section 8, except for *pro se* formal complaints filed against utilities).


IT IS THEREFORE ORDERED that:


1. Salt River Electric shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order.
2. Salt River Electric shall serve any written answer to the complaint and any other filing related to this matter on the Complainant, Jennifer Lee Hawks Meffert, by U.S. Postal Service, First-Class mail at 7182 Bloomfield Rd., Springfield, Kentucky 40069
3. A copy of this Order shall be served by U.S. Postal Service, First-Class mail on Jennifer Lee Hawks Meffert at 7182 Bloomfield Rd., Springfield, Kentucky 40069.

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PUBLIC SERVICE COMMISSION


Chairman


Commissioner


Commissioner

ATTEST:


Executive Director



Case No. 2025-00130

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2025-00130 DATED AUG 12 2025

TWO PAGES TO FOLLOW

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

APR 21 2025

PUBLIC SERVICE
COMMISSION

In the matter of:

Jennifer Lee Hawks Meffert
(Your Full Name)

COMPLAINANT

VS.

Salt River Electric
(Name of Utility)

DEFENDANT

COMPLAINT

The complaint of Jennifer Hawks Meffert respectfully shows:
(Your Full Name)

(a) Jennifer Hawks Meffert
(Your Full Name)

7182 Bloomfield Rd. Springfield Ky. 40069
(Your Address)

(b) Salt River Electric Company
(Name of Utility)

805 Bardstown Rd. Springfield, Ky 40069 #4
(Address of Utility)

(c) That: SRE has unlawfully charged me
(Describe here, attaching additional sheets if necessary,

for an outdoor light that is not on my
the specific act, fully and clearly, or facts that are the reason

property now in working condition for
and basis for the complaint.)

over 8 years. It has never been on.

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Jennifer Hawks Meffert vs. Salt River Electric

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a printed bill nor online account. The company admitted they charged me wrongly but refuses to refund the entire amount. (They refunded 2 years only to my account I asked if they had anything in writing stating my knowledge of this light + they said no.

Wherefore, complainant asks that a full refund be
(Specifically state the relief desired.)

given in the amount of \$1008.00

Dated at Springfield, Kentucky, this 14th day
(Your City)

of April, 2025
(Month)

Jennifer Meffert (Hawks)
(Your Signature*)

(will hire if needed)
(Name and address of attorney, if any)

April 14, 2025
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

Jennifer L. Hawks Meffert
7182 Bloomfield Road
Springfield, KY 40069

*Salt River Electric Cooperative Corp.
111 West Brashear Avenue
P. O. Box 609
Bardstown, KY 40004