



October 2022, and that she was underbilled \$3,000.<sup>3</sup> Complainant requested that Duke Kentucky forgive the amount it claims she was underbilled for, and at a minimum, receive a reimbursement for the manual meter read fee.<sup>4</sup>

On July 16, 2025, Duke Kentucky filed an answer to the complaint, and responses to Commission Staff's First Request for Information<sup>5</sup> and Complainant's First Request for Information.<sup>6</sup> A procedural schedule was established on February 23, 2026, which gave the parties until April 21, 2026, to request a hearing or submit a request for the matter to be decided based upon the written record.<sup>7</sup> The procedural schedule also established additional rounds of discovery, to which Duke Kentucky responded.<sup>8</sup> On April 17, 2026, Joint Movants filed a joint motion requesting that the procedural schedule be amended to allow for an additional six weeks to request a hearing or submit a motion requesting that the matter be decided based upon the written record.<sup>9</sup> An amended procedural schedule was issued on April 22, 2026, allowing Joint Movants until June 2, 2026, to request a hearing or submit on the record.

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<sup>3</sup> Complaint at 1.

<sup>4</sup> Complaint at 2.

<sup>5</sup> Duke Kentucky's Response to Commission Staff's First Request for Information (filed Aug. 29, 2025).

<sup>6</sup> Duke Kentucky's Response to Complainant's First Request for Information (filed Mar. 17, 2026).

<sup>7</sup> Order (Ky. PSC Feb. 23, 2026), Appendix A.

<sup>8</sup> Duke Kentucky's Response to Commission Staff's Second Request for Information (filed Mar. 17, 2026); Duke Kentucky's Response to Complainant's Second Request for Information (filed Apr. 4, 2026).

<sup>9</sup> Joint Motion to Amend Procedural Schedule and Request for Expedited Treatment (filed Apr. 17, 2026).

## DISCUSSION AND FINDINGS

In the motion filed June 2, 2026, Joint Movants asserted that they were discussing a settlement agreement and requested the deadline to request a hearing or submit on the record be extended for another six weeks, until July 14, 2026.<sup>10</sup>

The Commission finds that good cause has been shown to amend the procedural schedule in order to allow Duke Kentucky and the Complainant additional time to determine if a settlement agreement can be reached.

IT IS THEREFORE ORDERED that:

1. Joint Movants' request to amend the April 22, 2026 procedural schedule is granted.
2. The last day for parties to request a Public Hearing or submit a request for the matter to be submitted based upon the written record is July 14, 2026.
3. Nothing in this Order shall be construed as preventing further Orders of the Commission.

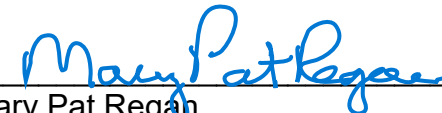
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<sup>10</sup> June 2, 2026 Joint Motion at 1-2.

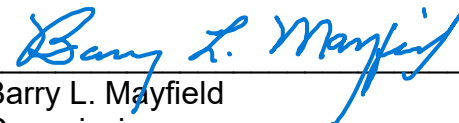
Entered on this 15th day of June, 2026.

PUBLIC SERVICE COMMISSION

  
\_\_\_\_\_  
Angie Hatton  
Chair

  
\_\_\_\_\_  
Mary Pat Regan  
Commissioner

  
\_\_\_\_\_  
Andrew W. Wood  
Commissioner

  
\_\_\_\_\_  
Barry L. Mayfield  
Commissioner

ATTEST:

  
\_\_\_\_\_  
Linda C. Bridwell, PE  
Executive Director

## Service List for 2025-00118

Stephanie M. Smith  
3927 Lincoln Ave.  
Latonia, KY 41015

\* Duke Energy Kentucky, Inc.  
139 East Fourth Street  
Cincinnati, OH 45202

\* Larisa Vaysman  
Duke Energy Kentucky, Inc.  
139 East Fourth Street  
Cincinnati, OH 45201

\* Melissa R Dixon  
Housing Unit Manager  
Legal Aid of the Bluegrass  
104 East Seventh Street  
Covington, KY 41011

\* Olivia Davis Rzesutock  
Legal Aid of the Bluegrass  
104 East Seventh Street  
Covington, KY 41011

\* Rocco O D'Ascenzo  
Duke Energy Kentucky, Inc.  
139 East Fourth Street  
Cincinnati, OH 45201

\* Sheena McGee Leach  
Duke Energy Kentucky, Inc.  
139 East Fourth Street  
Cincinnati, OH 45201