

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

| | | |
|-------------------------|---|------------|
| BRENDA MCCOY |) | |
| |) | |
| COMPLAINANT |) | |
| |) | CASE NO. |
| V. |) | 2025-00117 |
| |) | |
| MOUNTAIN WATER DISTRICT |) | |
| |) | |
| DEFENDANT |) | |

ORDER

Brenda McCoy (Complainant), a customer of Mountain Water District (Mountain District) filed a complaint on April 8, 2025, regarding water utility charges following severe flooding that occurred in February 2025.¹ On August 25, 2025, Mountain District filed a notice of actions to resolve complaint detailing actions taken to resolve the issues raised in the complaint. Hearing no objection from the Complainant, the Commission finds that, pursuant to Section 20 of 807 KAR 5:001, Mountain District has satisfied the matters raised in the complaint, thus the complaint should be dismissed without prejudice.

IT IS THEREFORE ORDERED that:

1. The complaint and this case are dismissed without prejudice as having been satisfied.


¹ Brenda McCoy's Complaint (filed Apr. 8, 2025) at 2 of 2.

2. A copy of this Order shall be served through the U.S. Postal Service, Certified Mail, Return Receipt Requested, and First-Class Mail on Brenda McCoy at 4643 Collins Hwy, Pikeville, Kentucky 41502.

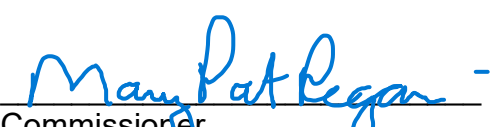
3. This case is closed and removed from the docket.

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PUBLIC SERVICE COMMISSION


Chairman


Commissioner


Commissioner

ATTEST:


Executive Director



Case No. 2025-00117

Brenda McCoy
1102 Little Road
Pikeville, KY 41501

*Mountain Water District
6332 Zebulon Highway
P. O. Box 3157
Pikeville, KY 41502-3157