

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

RON'S FOOD MART COVINGTON	)	
	)	
COMPLAINANT	)	
	)	CASE NO.
V.	)	2025-00050
	)	
NORTHERN KENTUCKY WATER DISTRICT	)	
	)	
DEFENDANT	)	

ORDER

On November 25, 2024, Mr. Richard Landrum, owner of Ron's Food Mart Covington, tendered a formal complaint with the Commission against Northern Kentucky Water District (Northern Kentucky District) concerning the structural integrity of the water main adjacent to his business that allegedly kept rupturing.<sup>1</sup> In the complaint, Mr. Landrum specifically asked for three forms of relief: financial help from Northern Kentucky District with the 2024 repairs and reimbursement for the for property damage at Ron's Food Mart resulting from the 2020 event; a plan from Northern Kentucky District for replacing aging pipes adjacent to Ron's Food Mart; and a contingency plan from Northern Kentucky District outlining a response for possible damage to the underground fuel storage tanks at Ron's Food Mart.<sup>2</sup>

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<sup>1</sup> Complaint (filed Nov. 25, 2524).

<sup>2</sup> Complaint at 2.

The Commission issued a March 21, 2025, Order, which requested further information from Northern Kentucky District to determine whether Mr. Landrum had established a prima facie case.<sup>3</sup> Northern Kentucky District responded to the request on March 28, 2025.<sup>4</sup>

In its June 24, 2025 Order, the Commission found the complaint, filed by Mr. Landrum, was not signed by an attorney licensed to practice law in the Commonwealth of Kentucky pursuant to 807 KAR 5:001, Section 20(2)<sup>5</sup>, and that Mr. Landrum had not fully, clearly and with reasonable certainty stated the act or omission that Northern Kentucky District was alleged to have committed as required by 807 KAR 5:001, Section 20(1)(c), thus failing to establish a prima facie case for which the Commission may grant relief.<sup>6</sup>

The Commission further found that Mr. Landrum, by counsel, should be afforded the opportunity to amend his complaint within 20 days of the date of service of the Order in accordance with 807 KAR 5:001, Section 20(4)(a)(1), and file same with the Commission by U.S. Postal Service mail or by email.<sup>7</sup> To date, the 20 days has tolled and no correspondence has been received. Accordingly, the complaint should be dismissed, and the case closed.

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<sup>3</sup> Commission Staff's First Request for Information (Staff's First Request) (Ky. PSC Mar. 21, 2025).

<sup>4</sup> Northern Kentucky Water District's (Northern Kentucky District) Response to Staff's First Request (filed Mar. 28, 2025).

<sup>5</sup> Order (Ky. PSC June 24, 2025) at 4.

<sup>6</sup> June 24, 2025 Order at 5.


<sup>7</sup> June 24, 2025 Order at 5–6.

IT IS THEREFORE ORDERED that:

1. Mr. Richard Landrum's formal complaint is dismissed.
2. This case is closed and removed from the Commission's docket.

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PUBLIC SERVICE COMMISSION

  
Chairman

  
Commissioner

  
Commissioner

ATTEST:

  
Executive Director



Case No. 2025-00050

Richard Landrum  
Ron's Food Mart Covington  
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Covington, KY 41011

\*Northern Kentucky Water District  
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