

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LARRY AND DEBRA PETERMAN	)	
	)	
COMPLAINANT	)	
	)	
V.	)	CASE NO.
	)	2025-00027
KENTUCKY POWER COMPANY	)	
	)	
DEFENDANT	)	

ORDER

This issue arises from a complaint filed on December 6, 2024, by Larry and Debra Peterman against Kentucky Power Company (Kentucky Power) concerning stray voltage allegedly causing varying degrees of electric shock in a pool, and while contacting the concrete and metal coping around the pool, for service at 51 Woodland Way, Grayson, Kentucky, 41143. In addition to the initial complaint, the Peterman's filed additional information on February 3, 2025,¹ and a response to Kentucky Power's motion to dismiss on March 14, 2025.²

In its February 12, 2025 Order, the Commission found that pursuant to 807 KAR 5:001, Section 20, Kentucky Power should satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of the Order.

¹ Larry and Debra Peterman Additional Information (filed Feb. 3, 2025).

² Larry and Debra Peterman Response to Kentucky Power Company Motion to Dismiss (filed Mar. 14, 2025).

Kentucky Power responded to the Commission's February 12, 2025 Order³ and filed a motion to dismiss on February 24, 2025.⁴

On April 14, 2025, Commission Staff issued Commission Staff's First Request for Information (Staff's First Request).⁵ Kentucky Power responded to Staff's First Request on May 2, 2025. Along with its responses⁶ to Staff's First Request, Kentucky Power filed an amended response to the Commission's February 12, 2025 Order and motion to dismiss.⁷

On August 5, 2025, the Commission gave Kentucky Power notice of an informal conference to take place between the parties on August 18, 2025,⁸ to discuss possible resolutions of the complaint. During the August 18, 2025 informal conference, the Peterman's and Kentucky Power agreed that there was a general disconnect in communication concerning testing that had been conducted.⁹ Kentucky Power stated it would be willing to go back to the Peterman's' residence, and the parties agreed to schedule an on-site visit between themselves.¹⁰

On September 29, 2025, the Commission issued notice of a second Informal Conference to take place between the parties on October 30, 2025, to follow up on the

³ Order (Ky. PSC Feb. 12, 2025).

⁴ Kentucky Power's Response to Commission Order and Motion to Dismiss (filed Feb. 24, 2025).

⁵ Commission Staff's First Set of Requests for Information (issued Apr. 14, 2025).

⁶ Kentucky Power's Response to Staff's First Request (filed May, 2, 2025).

⁷ Kentucky Power's Amended Response and Motion to Dismiss (filed May 2, 2025).

⁸ Commission Staff's Notice of Informal Conference (filed Aug. 5, 2025).

⁹ Informal Conference Memorandum (filed Aug. 21, 2025).

¹⁰ Informal Conference Memorandum.

on-site visit discussed during the August 18, 2025 informal conference.¹¹ Kentucky Power advised it increased the scope of testing that had been performed during prior on-site visits to the Peterman's' residence, and stated the data indicated a bonding issue with the Peterman's' pool.¹² Mr. Peterman indicated that they are taking steps to reinforce and correct the bonding of the pool.¹³ Both Kentucky Power and the Peterman's agreed to remain in contact concerning the issue, but also agreed that the re-bonding of the pool couldn't be verified with voltage readings until spring.¹⁴

On October 31, 2025, Kentucky Power filed a Summary Report of Testing at the Peterman Residence, with the final recommendation that the pool is not properly bonded.¹⁵

Based on the information in the record, the Commission finds that Larry and Debra Peterman's' complaint should be dismissed as satisfied, and the case closed.

IT IS THEREFORE ORDERED that:

1. Larry and Debra Peterman's complaint is dismissed as satisfied.
2. A copy of this Order shall be served by U.S. mail, via certified mail with return receipt requested, on Larry and Debra Peterman at 51 Woodland Way, Grayson, Kentucky 41143.
3. This case is closed and removed from the Commission's docket.

¹¹ Commission Staff's Notice of Second Informal Conference (filed Sept. 29, 2025).

¹² Second Informal Conference Memorandum (filed Nov. 5, 2025).

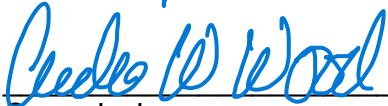
¹³ Second Informal Conference Memorandum.

¹⁴ Second Informal Conference Memorandum.

¹⁵ Kentucky Power Summary Report of Testing at Peterman Residence (filed Oct. 31, 2025) at 9.

PUBLIC SERVICE COMMISSION


Chairman


Commissioner


Commissioner

ATTEST:


Executive Director



Case No. 2025-00027

*Kentucky Power Company
1645 Winchester Avenue
Ashland, KY 41101

*Larry Peterman
51 Woodland Way
Grayson, KY 41143