



Andy Beshear  
Governor

Rebecca W. Goodman  
Secretary  
Energy and Environment Cabinet

Commonwealth of Kentucky  
Public Service Commission  
211 Sower Blvd.  
P.O. Box 615  
Frankfort, Kentucky 40602-0615  
Telephone: (502) 564-3940  
psc.ky.gov

Angie Hatton  
Chair

Mary Pat Regan  
Commissioner

John Will Stacy  
Commissioner

December 10, 2024

**RECEIVED**

DEC 26 2024

**PUBLIC SERVICE  
COMMISSION**

Jacqueline Wells  
3644 State Route 351 E.  
Henderson KY 42420

Re: Complaint against Kentucky Utilities

Dear Ms. Wells:

Please find the enclosed formal complaint forms. Please complete the forms and return them to the address listed above.

If you have any questions, please feel free to contact the PSC at our hotline number 1-800-772-4636.

Sincerely,

A handwritten signature in blue ink that reads "Rosemary Tutt".

Rosemary Tutt  
Kentucky Public Service Commission  
Consumer Service Branch Manager  
502-782-2576

Enc.

DEC 26 2024

PUBLIC SERVICE  
COMMISSION

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

JACQUELINE RENEE WELLS AND  
DERRICK THOMAS WELLS  
 (Your Full Name)  
 COMPLAINANT

VS.

KENTUCKY UTILITIES  
 (Name of Utility)  
 DEFENDANT

COMPLAINT

The complaint of JACQUELINE R. WELLS respectfully shows:  
(Your Full Name)

(a) JACQUELINE R. WELLS  
(Your Full Name)

3644 ST. RT 351 E., HENDERSON, KY 42420  
(Your Address)

(b) KENTUCKY UTILITIES  
(Name of Utility)

195 HUBERT REID DR., EARLINGTON, KY 42410  
(Address of Utility)

(c) That: ① THE MAIN POWER LINE SUPPLY IS NOT LOCATED IN AN EASEMENT  
(Describe here, attaching additional sheets if necessary,

OR WITHIN A REASONABLE DISTANCE TO THE ADJOINING PROPERTY LINE  
the specific act, fully and clearly, or facts that are the reason

②. THE MAIN POWER SUPPLY ABOVE IS ALSO NOT AT A DEPTH SAFE DEPTH  
IN THE SAME LOCATION WHERE IT VARIES DRASTICALLY DEVIATES  
and basis for the complaint.)  
FROM THE PROPERTY LINE AREA.

Continued on Next Page

Formal Complaint

JACQUELINE R. WELLS vs. KENTUCKY UTILITIES

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③ THE MAIN SUPPLY ABOVE REFERENCED IS ALSO NOT  
IN CONDUIT, AS IS CURRENT ELECTRICAL CODE.

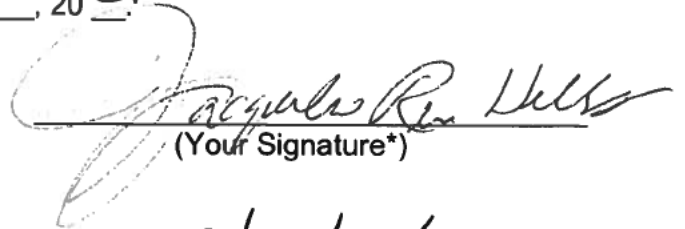
④ KENTUCKY UTILITIES IS NOT A ~~PARTICIPANT~~  
PARTICIPATING MEMBER OF 811 DIG IN THE  
PROPERTY REFERENCED ABOVE, 3644 ST RT 351 E  
HENDERSON, KY 42420

Wherefore, complainant asks KENTUCKY UTILITIES TO ~~REPAIR~~ PAY FOR  
(Specifically state the relief desired.)

THE COST TO RE BURY MAIN SUPPLY LINE IN CONDUIT, IN AN EASEMENT  
ON THE PROPERTY LINE. COST COVERED BY K.U. TO INCLUDE NEW WIRE,  
3" INCH CONDUIT, AND THE COST OF DIGGING 330 FT OF A 48" INCH  
TRENCH.

Dated at HENDERSON,, Kentucky, this 23<sup>RD</sup> day  
(Your City)

of DECEMBER, 2024  
(Month)

  
(Your Signature\*)

\_\_\_\_\_  
(Name and address of attorney, if any)

12/23/2024  
Date

\*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.