

RECEIVED

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

NOV 12 2024

PUBLIC SERVICE
COMMISSION

In the matter of:

Eric Allen Thomas
(Your Full Name)
COMPLAINANT

VS.

Shelby Rural Electric
(Name of Utility)
DEFENDANT

COMPLAINT

The complaint of Eric Thomas
(Your Full Name) respectfully shows:

(a) Eric Thomas
(Your Full Name)

2960 Hillsboro Rd Campbellburg Ky 40011
(Your Address)

(b) Shelby Rural Electric Coop
(Name of Utility)

620 Old Finchville Rd Shelbyville Ky 40065
(Address of Utility)

(c) That: In mid september I ran short on
(Describe here, attaching additional sheets if necessary,

money and asked shelby Rural Electric
the specific act, fully and clearly, or facts that are the reason

if I could make a payment arrangement
and basis for the complaint.)

I was told to pay the remainder

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Formal Complaint

vs.

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of the balance by October 1. I woke up and paid this on the first around 8:00am shortly after my wife informed me that the electric had just been cut off. I checked that the payment had went thru and confirmed it had, at that time I

Wherefore, complainant asks 1: update language used in (Specifically state the relief desired.) 2 p

tariff to specify the account type, meter type and the members responsible for this fee, if any.

2. Refund of fees collected from me and the other customers impacted.

Dated at Campbellsburg, Kentucky, this 2nd day (Your City)

of November, 2024. (Month)

[Handwritten Signature]

(Your Signature*)

(Name and address of attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

FOR All Territory Served

PSC KY NO. 9

Original SHEET NO. 223

CANCELLING PSC KY NO. 8

1st Revised SHEET NO. 9

Shelby Energy Cooperative, Inc.
Shelbyville, Kentucky
(NAME OF UTILITY)

RULES AND REGULATIONS

23. COLLECTION OF DELINQUENT ACCOUNTS

- (T) Should it become necessary for the Cooperative to send a representative to the member's
- (T) premises for collection of a delinquent account, there will be a collection service fee of thirty
- (T) dollars (\$30.00) assessed if service is terminated or if the bill is paid in the course of the trip. The charge can only be made once in a billing period. The charge will be due and payable at the time such delinquent account is collected.

- (T) In the event a member is disconnected for non-payment of a delinquent account and requests reconnection during regular working hours, a thirty-five dollar (\$35.00) reconnect service fee
- (T) will be collected. Should the member request service be reconnected outside of regular
- (T) working hours, a reconnect service fee of seventy-five dollars (\$75.00) will be charged.

DATE OF ISSUE April 24, 2013

MONTH / DATE / YEAR

DATE EFFECTIVE October 1, 2013

MONTH / DATE / YEAR

Debra J. Martin

ISSUED BY _____

SIGNATURE OF OFFICER

TITLE President and CEO

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH
<i>Brent Kirley</i>
EFFECTIVE 10/1/2013
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)