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PUBLIC SERVICE  
COMMISSION

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

JAMES M. VINCENT  
(Your Full Name)  
COMPLAINANT

VS.

UGFE  
(Name of Utility)  
DEFENDANT

COMPLAINT

The complaint of JAMES M. VINCENT respectfully shows:  
(Your Full Name)

(a) \_\_\_\_\_  
(Your Full Name)

\_\_\_\_\_  
(Your Address)

(b) \_\_\_\_\_  
(Name of Utility)

\_\_\_\_\_  
(Address of Utility)

(c) That: ATTACHMENT #1  
(Describe here, attaching additional sheets if necessary,

the specific act, fully and clearly, or facts that are the reason

and basis for the complaint.)

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Formal Complaint

JAMES M. VINCENT vs. CG&E

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\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Wherefore, complainant asks PLS DECISION.  
(Specifically state the relief desired.)

I AM JUST TOO OLD AND TIRED TO HAVE CONTACT.  
AN CG&E SUPERVISOR STATES TO ME "GET YOUR ASS  
OVER THEIR" MEANING ONTO MY PROPERTY AS I WAS  
WALKING OFF STREET TO MY EASEMENT & QUESTION,  
AT WHAT AGE IS BULLYING/HARASSMENT BECOME ELDER-  
ABUSE?

Dated at Prospect, Kentucky, this 31 day  
(Your City)

of October, 20 24  
(Month)

J Vincent  
(Your Signature\*)

N/A / pro se  
(Name and address of attorney, if any)

\_\_\_\_\_  
Date

\*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.



31 Oct 2024

James Vincent vs LG&E

This past April and May LG&E along with Southern pipe installed a natural gas pipe across the street for my residence. Prior to that a couple month's earlier a LG&E marked truck was blocking my driveway and my wife was unable to exit, and I found two LG&E employees on my property wandering around. When asked they were vague and finally said they were from the Gas Design Construction Department and searching to see if any underground pipes were in my easement and had intended installing a gas line.

In early April I noticed a truck next to my driveway with Southern Pipe employees making a hole with a hydro pump looked for my water meter pipe they crossed under the roadway to my meter. Our mailbox is located next to the water meter with many flowers planted around it and I asked if they would be disturbed and said they would be digging and would go through them. Ask how much time I could move them and was given a couple of days before they reached them. My wife and I started moving the flowers and I moved the mailbox and the following day I noticed they had refilled a large hold that had been dug by an excavator at the corner of my property in the easement and the lead employee with Southern, Wes, said they decided to move across the road. I ask why because all the neighbors' utilities are located across the road with none except the water line running to my water meter is in my easement. He stated LG&E told him too.

They were at least two months weaving and using the hydro pump daily looking for all the utility lines and weaving the gas pipe in to miss them. I would ask several times why go to all that trouble when they could have dug a trench easily in my easement in a couple of days and the reply was LG&E wanted it on the other side.

The day after switching sides several LG&E gas employees or design construction members I saw looking at what appeared blueprints and looked concerned. While they were there I ask if I could be connected to the gas line and said someone would call me and the next day, a lady called and stated it would cost me over 10,000.00 to get connected and ask why if it is installed across the street and her reply was maybe in 10 years we can connect you.

After dealing with LG&E with another matter at that very same corner and had a very negative outcome I sent them an email for recording like what I wrote above with no reply of response. A few months passed and the neighbor was concerned with the sink holes called a complaint to LG&E which my neighbor called and said they are coming out and asking if I wanted to be there and replied yes. A Southern pipe representative LG& E employee showed concern with the neighbor but when I told the LG& E employee he acted if there was no work done in my easement and would not

investigate the mud hole. I will say all the residents in my neighborhood as well as the subcontractor and crew will say they did dig holes in my easement.

I am no longer interested in making a complaint about the holes dug in my easement by LG&E's subcontractor/agent, if or when anyone is injured from the work, they have hundreds if not thousands of lawyers employed and retained to defend a complaint. I spent my career defending Louisville resident of their right and safety as a police officer and am now retired and a disabled army combat veteran, and what is so sad they want me to pay over \$10,000.00 to connect to their natural gas line even if it means losing a monthly charge from me. I will continue to haul wood in in the winter to heat my home. Still, I am grateful for them selling electricity to me because I cannot get it anywhere else.

One day walking my dog, I left the roadway for an oncoming car, stepped into one of the sinkholes, twisted my ankle and luckily healed in a few days.

Finally, let me mention, Sept 2023 LG&E come onto my easement to replace a damaged utility pole and destroyed a century + old Yew tree may be the largest in Kentucky and after six months of negotiation decided they were not paying any damages and had only trimmed the tree. A young LG&E employee was cutting it down with a chainsaw and I stopped him before it was completely cut down. He stated he was cutting it down and later stated he did not like trees.