

Commonwealth of Kentucky  
Kentucky Public Service Commission

To: Case File No. 2024-00311

From: Nataliya Williams, Resident at the address:  
107 Kenilworth Ct., ap.c  
fi

On October 18th, 2024 served fourth request information to Kentucky Public Service Commission on Louisville gas and electric company P.S.C. electric No. 13, third revision of original sheet No. 5

President of the Louisville gas and electric company Robert M. Conroy at the same time he is the president of the Kentucky Utilities Company and the employees of both these companies continue to break the laws and regulations of the USA and Kentucky without stopping. My current bills for electricity have not been recalculated according the current tariff posted on the Kentucky Public Service Commission website p.s.c. ky. go. Louisville gas and electric company P.S.C. electric No. 13, third revision of original sheet No. 5

I did not receive the detail explanation on the basic service charge per day supported by the laws and regulations of the USA and Kentucky.

I did not receive the detail explanation of the "variable". What does mean of costs, such as fuel that fluctuate with the production of energy? Supported by the laws and regulation of the USA and Kentucky.

I did not receive the detail explanation of the "infrastructure". What were the costs associated with meeting the system demand that do not fluctuate directly with energy usage? I am 100% positive, it is prostitution activities by the former foster/adapted children: girlfriends and boyfriends who did not listen to their foster/adapted parents to live normal lives, built up normal skills, choose a good/normal work. Instead of the former foster/adapted children: girlfriends/boyfriends without sex did not want to work on the normal/good jobs. Choose the profession of the prostitutes, built up the



prostitution skills, became professional prostitutes, offered themselves as prostitutes and came to the specific apartment complex, to the specific apartment, to the girlfriends/ boyfriends who accepted their offers on the stolen cars, vans, trucks, not paying the car insurance, the registration and the taxes for many years in another state. I did not receive the detail explanation what were the portion of fixed custom-related expenses? Supported by the laws and regulation of the USA and Kentucky.

My electricity was disconnected and stolen. Because I strongly believe President of the both electrical companies Louisville gas and electric company and Kentucky Utilities company and his employees in the both companies do not have higher education in engineering at all, do not have no knowledge how electrical companies work. President Robert M. Conroy and his employees in the both companies do not have any higher education in accounting and financial audit neither.

Because my payment history contain the false information. My last payment I made on 10/04/2024 of \$151.73 do not include \$2.50 of the processing fee that was added.

The link to complete my payment of \$151.73 with \$2.50 of the processing fee came from the phone number (470)694-5752, somewhere from Georgia or Kentucky. I do not know where thief, criminal and prostitute is now. I include the copy of my payment history.

During the hearing with the Public Service Commission I will show the phone number (470)694-5752 with the link for my payment from LG and E and KU.

My payment history and payment arrangement do not include, the letter of my apartment. My payment arrangement contain the false information. I do not have an existing arrangement for this account with \$116.55 due November 14, 2024.



President Robert M. Conroy is a thief, criminal and prostitute. His employees in the both companies were hired and work as thieves, criminals and prostitutes. I am affraid that my electricity will be disconnected on 10/30/2024. Because I have received by e-mail a delinquent amount of \$ 116.55 without recalculation. And on my e-mail I received a bill for electricity of 146.52\$ due 11/14/2024.

Without the explanation supported by the law and regulations of the USA and Kentucky.

President Robert M. Conroy have to be fired from the both companies Louisville gas and electric company and Kentucky Utilities company. His employees in the both companies who are thieves, criminals and prostitutes.

Nataliya Williams  
10/18/2024.

## Payment Arrangement

107 Kenilworth Ct

Account: [REDACTED]

You currently have an existing arrangement for this account with **\$116.55** due **November 14**.

If you have any questions about your account, a customer service representative will be happy to assist you.

## Helpful Hints

You may visit the [Pay Bill](#) page to schedule your payment to be posted on the due date.



a PPL company

Mailed 10/18/24 for Account # [REDACTED]

DELINQUENT AMOUNT DUE

\$116.55

FINAL PAY DATE

10/30/24

App, online or phone payments made before 7 pm ET will be posted same day

Account Name: NATALIYA WILLIAMS

Service Address: 107 KENILWORTH CT APT C  
RADCLIFF KY

Payment Options: Mobile app - LG&E KU ODP mobile app

(fees may apply)

Online - lge-ku.com

Phone - (800) 981-0600, press 1-2-3

Customer Service: Forfastestservice, use our mobile app, website or automated phone system (800)981-0600 24 hours a day.

Phone reps available M-F, 7am - 7pm ET.

## ! DISCONNECTION NOTICE

Your account is past due. If the Delinquent Amount Due is not received by the Final Pay Date, your service will be subject to disconnection. Advanced Electric Meters may be remotely disconnected.

If disconnected: The ENTIRE Delinquent Amount Due must be paid and you must request reconnection through our mobile app, online My Account, or our automated phone system. For same day reconnection, requests must be made by 5 p.m. ET. Requests received after 5 p.m. ET will be reconnected next day. A reconnect fee and deposit may be required as a condition of reconnection. Advanced Electric Meters may be remotely reconnected and will not be charged a reconnection fee.

Unauthorized reconnection of service is punishable by law.



## NEED ASSISTANCE?

You may be eligible to receive financial assistance to help you pay your bill.

Please see the back of this notice for community assistance agencies near you.

More information can be found at [lgeku.com/assistance-programs](http://lgeku.com/assistance-programs).



## TO AVOID DISCONNECTION

Make your payment using our mobile app or one of the options listed above.

Avoid disconnection by paying the entire Delinquent Amount Due; OR by making a Partial Payment AND setting up a Payment Arrangement on the remaining balance before the Final Pay Date on this notice.

Payment Arrangements on eligible past due balances can be made through our mobile app, online via My Account, or by phone (press 1-2-2-1).

Unpaid payment arrangements MUST be paid before a new arrangement can be established.

To avoid future disconnection, pay the agreed-upon payment arrangement amount in addition to the current bill each month by the due date.

The Final Pay Date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 800-981-0600.

Final Pay Date 10/30/24

\$116.55

Total Amount Enclosed:

Account # [REDACTED]

Service Address: 107 KENILWORTH CT APT C



a PPL company

PO Box 771670

St. Louis, MO 63177-1670

NATALIYA WILLIAMS

107 KENILWORTH CT APT C

RADCLIFF, KY 40160-8116



# CUSTOMER ASSISTANCE (Continued)

## Hardin County

### Central KY CAA

233 Ring Road Career Center  
Elizabethtown, KY 42701  
(502) 764-2222

Want to pay cash? Visit [checkfreepay.com/en/payment-locator](http://checkfreepay.com/en/payment-locator) to find locations near you. By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at [vanilladirect.com/pay/terms](http://vanilladirect.com/pay/terms). After successful payment using this barcode, you may retrieve your full detailed eReceipt at [vanilladirect.com/pay/ereceipt](http://vanilladirect.com/pay/ereceipt). There is a limit of \$500 at some locations. Customer Fee: \$1.95. Learn more at [log-ky.com/ingerson](http://log-ky.com/ingerson).



799366144580006371688320341787

OFFICE USE ONLY:  
MRU13241, G000000  
PF:N eB:E

This barcode can be used at locations such as:



DOLLAR GENERAL





a PPL company

### BILLING SUMMARY

Previous Balance	268.28
Payment(s) Received	-151.73
<b>Balance as of 10/18/24</b>	<b>\$116.55</b>
Current Electric Charges	28.29
Current Taxes and Fees	1.68
<b>Total Current Charges as of 10/18/24</b>	<b>\$29.97</b>
<b>Total Amount Due</b>	<b>\$146.52</b>

Past due balance subject to disconnection. See IMPORTANT INFORMATION.

Mailed 10/21/24 for Account # [REDACTED]

**AMOUNT DUE**  
**\$146.52**

**DUE DATE**  
**11/14/24**

App, online or phone payments made before 7 pm ET will be posted same da

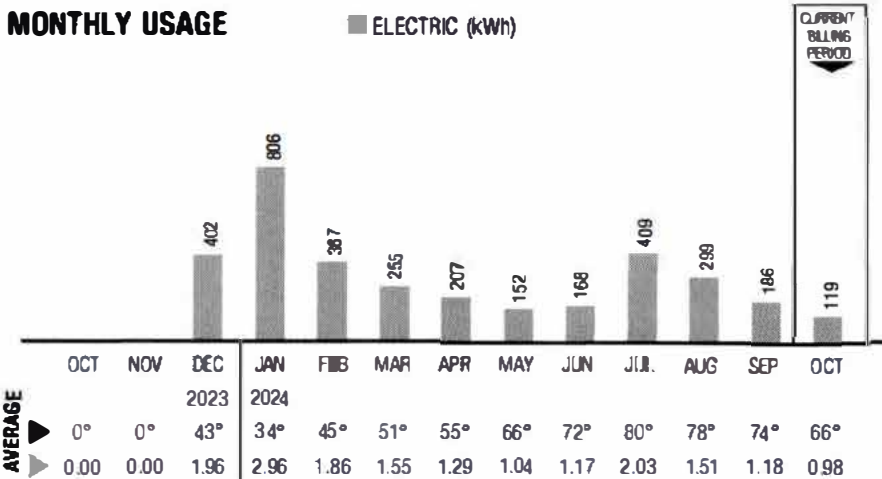
**Account Name:** NATALIYA WILLIAMS  
**Service Address:** 107 Kenilworth Ct Apt C  
 RADCLIFF KY  
**Payment Options** (fees may apply)  
 Mobile app - LG&E KU ODP mobile app  
 Online - lge-ku.com  
 Phone - (800) 981-0600, press 1-2-3  
**Customer Service:** For fastest service, use our mobile app, website o  
 automated phone system (800) 981-0600  
 24 hours a day.  
 Phone reps available M-F, 7am - 7pm ET.

Next read will occur 11/15/24 - 11/19/24 (Meter Read Portion 13)

### BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	66°	0°
Number of Days Billed	29	0
<b>Avg. Electric Charges per Day</b>	<b>\$0.98</b>	<b>\$0.00</b>
Avg. Electric Usage per Day (kWh)	4.10	0.00

### MONTHLY USAGE



Please return only this portion with your payment. Make checks payable to KJ and write your account number on your check.

Amount Due 11/14/24	<b>\$146.52</b>
After Due Date, Pay this Amount:	\$146.52
WinterCare Donation:	
Total Amount Enclosed:	

Account # [REDACTED]  
Service Address: 107 Kenilworth Ct Apt C



a PPL company  
PO Box 771670  
St. Louis, MO 63177-1670

NATALIYA WILLIAMS  
107 KENILWORTH CT APT C  
RADCLIFF, KY 40160-8116



### CURRENT USAGE

#### **ELECTRIC**

<b>Meter Reading Information</b>	<b>Meter # 5369905</b>
Actual (R) kWh Reading on 10/17/24	1105
Actual (R) kWh Reading on 9/18/24	986
Current kWh Usage	119
Meter Multiplier	1
<b>Metered kWh Usage</b>	<b>119</b>

### CURRENT CHARGES

#### **ELECTRIC**

**Rate: Residential Service - All Electric**

Basic Service Charge (\$0.53 x 29 Days)	15.37
Energy Charge (\$0.10533 x 119 kWh)	12.53
Electric DSM (\$0.00165 x 119 kWh)	0.20
Fuel Adjustment (\$-0.00415 x 119 kWh)	-0.49
Environmental Surcharge (1.380% x \$27.61)	0.38
Home Energy Assistance Fund Charge	0.30
<b>Total Charges</b>	<b>\$28.29</b>

#### Taxes & Fees

Rate Increase For School Tax (3.00% x \$27.99)	0.84
Franchise Fee-Radcliff (3.00% x \$27.99)	0.84
<b>Total Taxes and Fees</b>	<b>\$1.68</b>

### BILLING INFORMATION

#### Rate Schedules

For a copy of your rate schedule, visit [lge-ku.com/rates](http://lge-ku.com/rates) or call our Customer Service Department.

### IMPORTANT INFORMATION

#### Past Due Balance Subject to Disconnection - Immediate Action Required

The due date shown above applies only to the current charges. To avoid disconnection, the ENTIRE past due balance must be paid in full. You may be eligible for a new payment arrangement if previous arrangements have been paid in full. Use our mobile app, online My Account or our automated phone system for payments and/or arrangements.

#### Late Payment Charge Waiver

The Late Payment Charge waiver on this account will expire on 06/10/25.

Want to pay cash? Visit [checkfreepay.com/en/payment-locator](http://checkfreepay.com/en/payment-locator) to find locations near you. By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at [vanilladirect.com/pay/terms](http://vanilladirect.com/pay/terms). After successful payment using this barcode, you may retrieve your full detailed eReceipt at [vanilladirect.com/pay/ereceipt](http://vanilladirect.com/pay/ereceipt). There is a limit of \$500 at some locations. Customer Fee: \$1.95. Learn more at [lge-ku.com/inperson](http://lge-ku.com/inperson).



799366144580006371 688320341787

#### OFFICE USE ONLY:

MRU13241223, G000000  
P26828  
PF:N eB:E

This barcode can be used at locations such as:



DOLLAR GENERAL



# No more waiting on a truck



If your meter has already been upgraded to an advanced electric meter, you now have the extra benefit of remote electric service turn-on and turn-off - removing the burden of waiting for a utility truck to visit your home.

[lge-ku.com/connect](http://lge-ku.com/connect)



### Payment History

107 Kenilworth Ct

Account XXXXXXXXXX

Created On	Payment Date	Payment Amount
⊖	07/03/24	\$120.09
Payment Method: Web Payments		
Description : X-6523		
⊖	06/25/24	\$200.00
Payment Method: Manual Check Payment		
Description :		
⊖	05/31/24	\$200.00
Payment Method: Agency Pledge		
Description :		
⊖	04/03/24	\$145.09
Payment Method: Web Payments		
Description : X-6523		

### Helpful Hints

Payments made by 7 p.m. ET will be credited to your account today unless you cancel them prior to that time.

If you must cancel:

Web Payments before 7 p.m. ET on the scheduled payment date.

Paymentus Payments before 4 p.m. ET the day BEFORE the scheduled payment date. Otherwise, contact your financial institution or card issuer.