

Commonwealth of Kentucky  
Kentucky Public Service Commission

RECEIVED

OCT 07 2024

PUBLIC SERVICE  
COMMISSION

To: Case File No. 2024-00311

From: Nataliya Williams, Resident at the address:

107 Kenilworth Ct., ap. C  
Radcliff, KY, 40160

email: [REDACTED]

On October 3rd, 2024 served second request for information to Kentucky Public Service Commission on Louisville gas and electric company P.S.C. electric No. 13, third revision of original sheet No. 5. Requested Kentucky Public Service Commission to provide detail explanation on the basic service charge per day supported by the laws and regulations of the USA and Kentucky.

The detail explanation of the "variable". What does mean compromise of costs, such as fuel that fluctuate with the production of energy?

The detail explanation of the "infrastructure". What were the costs associated with meeting the system demand that do not fluctuate directly with energy usage?

What were the portion of fixed custom-related expenses?

Without the explanation supported by the law and regulations of the USA and Kentucky. Louisville gas and electric company P.S.C. electric No. 13 third revision of original sheet No. 5 have to be delete completely. In the same way as former foster/adapted parents can not drive their own cars, trucks, vans due to the Louisville gas and electric company employees, former foster/adapted children stole the cars, trucks and vans from them and everybody in the Louisville gas and electric company.



I do not ask for the full refund, only partial refund. In order for me to calculate properly, I have to read the tariff created by KY Public Service Commission supported by the laws and regulations of the USA and Kentucky. Please, I want that my electrical bills will calculate properly in the future.

My meter reader information	Current kWh usage	Energy charge, kWh	Total amount \$	Basic Service charge, days	Current days usage	Total amount \$
1. 12/19/23 - 1/22/24	806	0.03677 x 806	29.64\$	0.45 x 34	34	15.30\$
2. 1/22/24 - 2/20/24	367	0.03677 x 367	13.49\$	0.45 x 29	29	13.49\$
3. 2/20/24 - 3/19/24	255	0.03677 x 255	9.38\$	0.45 x 28	28	12.60\$
4. 3/19/24 - 4/17/24	207	0.03677 x 207	7.61\$	0.45 x 29	29	13.05\$
5. 4/17/24 - 5/20/24	152	0.03677 x 152	5.90\$	0.45 x 33	33	14.85\$
6. 5/20/24 - 6/18/24	168	0.03677 x 168	6.18\$	0.45 x 29	29	13.05\$
7. 6/18/24 - 7/18/24	409	0.03677 x 409	15.04\$	0.45 x 30	30	13.50\$
8. 7/18/24 - 8/19/24	299	0.03677 x 299	10.99\$	0.45 x 32	32	14.40\$
9. 8/19/24 - 9/18/24	186	0.03677 x 186	6.84\$	0.45 x 30	30	13.50\$
9 times	2,849	9 times	105.07\$	9 times	274 days	123.74\$

In total I should have to pay 228.81\$

According to my payment history, I paid 985.18\$ since January, 2024 till July, 2024. It includes two cash deposit made in May 2024 sometimes. I have not receive the receipt of 160.00\$ and the second deposit, I received the receipt of 160.00\$ dated June 25, 2024. My partial refund is 756.37\$ I think I can use the electricity for a long time. Please, I ask the Kentucky Public Service Commission that Louisville gas and Electric company calculate my bills properly in the future.

Nataliya Crilliamy  
10/3/2024

**IMPORTANT INFORMATION** (continued)**Service Deposit Receipt - Please retain for your records.**

Deposit Receipt Number: 168002191489  
Total Deposit Amount On Hand: \$160.00  
Deposit Completion Date: June 25, 2024

The deposits for service on this account have been paid in full. The deposit will be held a minimum of one (1) year and will earn interest at the rate prescribed by law.

After one (1) year, the deposit and interest earned will be applied to your account provided a satisfactory payment history has been established. Satisfactory payment is defined as having received no disconnect notices, no service disconnections for nonpayment, no payments returned for insufficient funds, no defaulted payment arrangements, and no energy theft or diversion.

If the criteria for satisfactory payment history is not met after one (1) year, your account will continue to be reviewed each month. Interest earned will be applied annually to your account if your deposit is held longer than 12 months; no refund or credit will be applied if your bill is delinquent on the anniversary date of the deposit. When the satisfactory payment criteria outlined above has been met for the most recent 12-month period, the deposit and interest earned will be applied to your account.

The Kentucky Public Service Commission requires that, upon customer request, deposits held for more than 18 months shall be recalculated based on a review of the customer's actual usage. The deposit amount should represent 2/12 of an annual bill. If the deposit on hand differs from the calculated amount by more than \$10.00, we will refund any amount that was over collected. In addition, we may also collect any underpayment of a deposit based on the review of the actual usage. We are not required to refund any amount that was over collected if your account is delinquent by more than one billing period.

If service is discontinued and no new service is needed, the deposit plus interest earned will be applied to your account and any remaining balance will be refunded to you by check.

# Payment History

107 Kenilworth Ct

Account: [REDACTED]

Created On	Payment Date	Payment Amount
⊖	07/03/24	\$120.09
Payment Method: Web Payments		
Description : X-6523		
⊖	06/25/24	\$200.00
Payment Method: Manual Check Payment		
Description :		
⊖	05/31/24	\$200.00
Payment Method: Agency Pledge		
Description :		
⊖	04/03/24	\$145.09
Payment Method: Web Payments		
Description : X-6523		

## Helpful Hints

Payments made by 7 p.m. ET will be credited to your account today unless you cancel them prior to that time.

If you must cancel:

Web Payments before 7 p.m. ET on the scheduled payment date.

Paymentus Payments before 4 p.m. ET the day BEFORE the scheduled payment date. Otherwise, contact your financial institution or card issuer.